

Jubilee Life Insurance Company Limited (formerly New Jubilee Life Insurance Company Limited)

**ANNUAL REPORT 2011** 

# Vision

**Enabling people to overcome uncertainty** 

# Mission

To provide solutions that protect the future of our customers

# **Our Values**

**Teamwork** 

**Integrity** 

**Excellence** 

**Passion** 

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# **COMPANY INFORMATION**

**BOARD OF DIRECTORS** 

**Masood Noorani** 

Chairman

Javed Ahmed

Managing Director & Chief Executive Officer

**Aly Noor Mahomed Rattansey** 

Director

John Joseph Metcalf

Director

**Shahid Mahmood Loan** 

Director

Sultan Ali Akbar Allana

Director

**Towfiq Habib Chinoy** 

Director

**COMPANY SECRETARY** 

**Manzoor Ahmed** 

**MANAGEMENT** 

**Javed Ahmed** 

Managing Director & Chief Executive Officer

**Faisal Qasim** 

Faisal Shahzad Abbasi Farhan Akhtar Faridi

**Manzoor Ahmed** 

Muhammad Sohail Fakhar Muhammad Munawar Khalil

**Nurallah Merchant** 

Zahid Barki

APPOINTED ACTUARY

Nauman Associates,

7-B, Block F, Gulberg III, Lahore

**AUDITORS** 

A. F. Ferguson & Co.

Chartered Accountants

**Engagement Partner: Farrukh Rehman** 

State Life Building No. 1-C, I. I. Chundrigar Road, P. O. Box 4716

Karachi - 74000, Pakistan.

**REGISTERED OFFICE** 

26-D, 3rd Floor, Kashmir Plaza, Jinnah Avenue, Blue Area, Islamabad

Tel: (0092)(51) 2206930-6 Fax: (0092)(51) 2825372

Web: www.jubileelife.com E-mail: info@jubileelife.com

**HEAD OFFICE** 

74/1-A, Lalazar, M. T. Khan Road, Karachi -74000 Ph:(0092)(21) 35611071-75, 35611802-08

Fax:(0092)(21) 35610959

Web: www.jubileelife.com E-mail: info@jubileelife.com

BANKERS

Habib Bank Limited

Standard Chartered Bank (Pakistan) Limited

REGISTRAR & SHARE TRANSFER OFFICE

**Central Depository Company of Pakistan Limited** 

CDC House, 99-B, Block-B, S.M.C.H.S. Main

Shahra-e-Faisal Karachi-74400

**LEGAL ADVISORS** 

Kabraji & Talibuddin

Advocates & Legal Counsellors

64-A/I, Gulshan-e-Faisal, Bath Island,

Karachi-75530



### **COMPANY INFORMATION**

### **BOARD COMMITTEES**

### **Audit**

Aly Noor Mahomed Rattansey Chairman

John Joseph Metcalf Member

Shahid Mahmood Loan Member

Adeel Ahmed Khan Secretary / CIA

### **Finance & Investment**

Masood Noorani Chairman

Javed Ahmed Member

John Joseph Metcalf Member

Shahid Mahmood Loan Member

Nurallah Merchant Member

Manzoor Ahmed Secretary

### **Human Resource**

Towfiq Habib Chinoy Chairman

Masood Noorani Member

John Joseph Metcalf Member

Javed Ahmed Member

Muhammad Munawar Khalil Secretary

### **Technical**

John Joseph Metcalf Chairman
Javed Ahmed Member
Nurallah Merchant Secretary

### **MANAGEMENT COMMITTEES**

### **Claims**

Javed Ahmed Chairman
Nurallah Merchant Member
Manzoor Ahmed Member
Zahid Barki Member
Muhammad Junaid Ahmed Secretary

## **Underwriting**

Javed Ahmed Chairman

Nurallah Merchant Member

Faisal Shahzad Abbasi Member

Zahid Barki Member

Muhammad Adnan Qadir Secretary

### **Procurement & Disposal**

Nurallah Merchant Chairman

Manzoor Ahmed Member

Faisal Qasim Member

Muhammad Munawar Khalil Member

### Reinsurance

Javed AhmedChairmanNurallah MerchantMemberZahid BarkiMemberMuhammad Sohail FakharMemberShan RabbaniSecretary

### **Compliance**

Javed Ahmed Chairman

Nurallah Merchant Member

Manzoor Ahmed Member

Adeel Ahmed Khan Member

Zahid Barki Member/Secretary



# **BOARD OF DIRECTORS**



Masood Noorani Chairman



**Javed Ahmed**Managing Director & CEO



Towfiq Habib Chinoy
Director



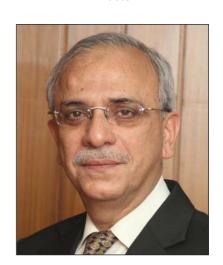
Sultan Ali Akbar Allana Director



John Joseph Metcalf
Director



**Aly Noor Mahomed Rattansey**Director



Shahid Mahmood Loan Director



### **DIRECTORS' REPORT TO THE SHAREHOLDERS**

The Directors are pleased to present the Annual Report and the Audited Financial Statements of the Company for the year ended December 31, 2011.

#### **Achievements:**

2011 has been another year of significant achievements by the company, the highlights of which are as follows:

- The gross written premium amounted to Rs. 8,215 million, an increase of 42% over the previous year (2010: Rs. 5,802 million).
- Life insurance business has generated a surplus of Rs. 627 million, which is 22% higher than the previous year (2010: Rs. 516 million).
- A record surplus transfer of Rs. 530 million (2010: Rs. 200 million) from the Revenue Account has been made to the Profit & Loss account, which comprises of Rs. 360 million from Individual Life Unit Linked fund and Rs. 170 million from Conventional business fund.
- The Company has achieved the distinction of becoming undisputed leader in Bancassurance business by writing individual life premium of Rs.4,430million (2010: Rs. 2,623 million), an increase of 69%. The Company has the largest Bancassurance distribution net-work in the Country.
- The Company has been able to establish to the satisfaction of the Appointed Actuary, the stand alone solvency of the Individual Life Unit Linked, Conventional business and Accident & Health funds.
- The Shareholders' equity has now reached the all times high level of Rs. 1,430 million compared with last year of Rs. 1,150 million in 2010, an increase of 24%.
- In this context, we would like to remind the Shareholders that the Company was incorporated in Pakistan in June 1995 under the name of Commercial Union Life Assurance Company (Pakistan) Limited (CULAP), as a subsidiary of CGU International Insurance Plc of U.K. With effect from January 1, 2003, the Aga Khan Fund for Economic Development S.A. Switzerland (AKFED) acquired the majority shareholding in CULAP from CGU International Insurance Plc. At that time, the Shareholders' equity of CULAP stood at Rs. 32 million against the paid up capital of Rs. 402 million.
- During the year, the Company underwent the process of rebranding as a result of which the name of the Company has been changed from New Jubilee Life Insurance Company Limited to Jubilee Life Insurance Company Limited with effect from October 17, 2011.

The objective of this exercise is to create a more powerful brand identity. The change of name has been accompanied with a publicity campaign designed to convey our vision and commitment to offer a unique combination of products to meet the needs of the market.

- JCR-VIS has maintained the Insurer Financial Strength (IFS) rating of the Company to "AA-"(Double A minus) with stable outlook vide letter dated December 29, 2011.

### **Business Performance and Operating Results**

The performance of each statutory fund and the overall operating results are summarized below:

- Individual Life Unit Linked Fund has performed very satisfactorily in 2011, generating a gross premium of Rs. 6,646 million (2010: 4,525 million), an increase of 47%. The fund has generated a surplus of Rs. 391 million during the year as compared to Rs. 363 million in 2010, an increase of 8%.
- The Conventional Business Fund comprising mainly of Group Life Insurance business also performed well despite tough competition during the year. The gross premium of the fund was Rs. 1,163 million (2010: Rs. 976 million), an increase of 19%. It has generated a surplus of Rs. 183 million (2010: Rs. 125 million), an increase of 46%.



- The Accident & Health Fund comprising mainly of Group Health business has performed well. The gross premium of the fund was Rs. 406 million (2010: Rs. 302 million), an increase of 34%. It has generated a surplus of Rs. 54 million (2010: Rs. 27 million), an increase of 100%.
- The total surplus generated by the statutory funds is Rs. 627 million in 2011 as compared to Rs. 516 million in 2010, an increase of 22%.
- A record amount of Rs. 530 million has been transferred in 2011 from the Revenue Account to the Profit & Loss Account as compared with Rs. 200 million in 2010, an increase of 165%.

#### **Investment Performance**

The Company continued its prudent policy for managing the investment portfolios of statutory funds. The total net investment income during 2011 was Rs. 1,258 million (2010: Rs. 1,303 million). The drop in investment income of 2011 was due to unrealized losses on investment in equities amounting to Rs. 166 million (2010: unrealized gain of Rs. 357 million). The income from fixed income securities, dividends and return from bank deposits increased to Rs. 1,424 million in 2011 as compared to Rs. 946 million in 2010, an increase of 51%.

Except for the Capital Growth Fund, the return to the policyholders on their investment in the unit linked policies has been quite satisfactory, as may be seen from the following chart:

| Sr. No. | Name of Fund   | Bid price effective<br>31.12.2011 (PKR) | Bid price effective<br>31.12.2010 (PKR) | <u>+</u> % |
|---------|----------------|---|---|------------|
| 1.      | Managed Growth | 581.90                                  | 527.24                                  | 10.37 %    |
| 2.      | Capital Growth | 235.67                                  | 265.56                                  | (11.26)%   |
| 3.      | Meesaq         | 557.11                                  | 508.94                                  | 9.46 %     |
| 4.      | Yaqeen Growth  | 609.15                                  | 548.80                                  | 11.00 %    |

The return on Capital Growth Fund suffered due to the negative performance of the equities quoted on the Karachi Stock Exchange.

### **Profit & Loss Account**

The Profit & Loss Account shows a pre-tax profit of Rs. 582 million compared with Rs. 217 million in 2010, an increase of 168%. The after tax profit of the year is Rs. 375 million compared to Rs. 147 million in 2010, an increase of 155%.

### **Earnings per Share**

The earning per share for the year is Rs.5.97 (2010: Rs.2.34), an increase of 155%.

### **Dividend**

In view of the higher profits earned during the year, the Directors are pleased to recommend the payment of a cash dividend of Rs3.00(30%) per share for the year ended 31 December 2011 (2010: Rs.1.50 per share), subject to the approval of the members at the Annual General Meeting to be held on April 23, 2012.

### **Human Resource**

The Company accords top priority to the training and development of its employees at all levels. Suitable training programs are arranged to upgrade the knowledge, skills and attitudes of all categories of employees to ensure increased productivity and better service to the policyholders and corporate clients.

### **Expansion of Branch Network**

During the year, the Company opened 14 new branches thereby increasing the total network to 89 branches from which the Company's sales force operates.



### **Board of Directors**

Five (5) meetings of the Board of Directors were held in the year 2011. The attendance of each Director was as follows:

| No. of meetings attended |
|--------------------------|
| 5                        |
| 5                        |
| 4                        |
| 2                        |
| 5                        |
| 5                        |
| 5                        |
|                          |

All the above Directors were elected in the Annual General Meeting held on March 30, 2011 upon expiry of their term of directorship.

Our following Directors have attended the "Board Leadership and Corporate Governance Training Program" conducted by the Institute of Directors, UK which is acknowledged as one of the eminent institutions on Corporate Governance:

Mr. Masood Noorani
Mr. Javed Ahmed
Mr. Towfiq Habib Chinoy
Mr. Sultan Ali Akbar Allana
Mr. Shahid Mahmood Loan
Mr. John Joseph Metcalf

### **Audit Committee**

The Board Audit Committee comprises of three (3) non-executive Directors. During the year 2011, five (5) meetings of the Board Audit Committee were held. The attendance of each director was as follows:

| Mr. Aly Noor Mahomed Rattansey | (Chairman) | 5 |
|--------------------------------|------------|---|
| Mr. John Joseph Metcalf        | (Member)   | 5 |
| Mr. Shahid Mahmood Loan        | (Member)   | 4 |

The Committee's terms of reference have been determined by the Board in accordance with the guidelines provided in the Code of Corporate Governance.

### **Internal Audit Function**

With a view to further strengthen the internal audit functions and introduce a full-fledged Risk Based Audit, the company has strengthened its existing in-house Internal Audit Department. The Chief Internal Auditor (CIA) reports to the Board Audit Committee.



### **Compliance with Listing Regulations**

The Statement of Compliance with the best corporate practices is annexed on page 19 of this report.

The Directors are pleased to confirm the following:

- The Financial Statements prepared by the management of the Company present a true and fair view of the state of its affairs, operational results, cash flows and changes in equity.
- Proper books of accounts of the company have been maintained.
- Appropriate accounting policies have been consistently applied in preparation of financial statements and accounting estimates are based on reasonable and prudent judgment.
- International Accounting Standards, as applicable in Pakistan, Insurance Ordinance and Rules have been followed in preparation of financial statements and any departure there from has been adequately disclosed.
- The system of internal control is in place and is being continuously reviewed by internal audit. The process of review will continue and weakness in controls, if any, will be removed.
- There are no doubts about the Company's ability to continue as a going concern.
- There has been no material departure from the best practices of corporate governance as detailed in the listing regulations of the Karachi Stock Exchange.
- Information regarding outstanding taxes is given in the notes to the audited financial statements.
- The pattern of shareholding and the information regarding trading in the shares of the company by Directors, CEO, CFO, Company Secretary, Appointed Actuary, Executives and their spouses and minor children is shown on page 84.

### The Key Operating and Financial Information

A summary of the Key operating and financial information of the last six years is shown on page 12 of this report.

### **Statement of Ethics and Business Practices**

The Statement of Ethics and Business Practices adopted by the Board has been signed by all the Directors, Executives and the employees of the Company.

### **Retirement Benefits**

The value of investments made by the employees retirement funds, operated by the Company, as per their respective un-audited financial statements as at 31 December, 2011 are as follows:

| Employees' Provident Fund | Rs. 98 million |
|---------------------------|----------------|
| Employees' Gratuity Fund  | Rs. 75 million |

### **Material Changes**

There have been no material changes since December 31, 2011 to the date of this report. The Company has entered into an agreement with a Malaysian software company, AETINS, for supply and installation of business system for life insurance. The commitment amount is approximately Rs. 118 million and the project is expected to be completed within 24 months.

### **Statutory Auditors**

The present Auditors, A. F. Ferguson & Co. Chartered Accountants, retire and being eligible, offer themselves for appointment.



The external auditors have been given satisfactory rating under the Quality Control Review Program of the Institute of Chartered Accountants of Pakistan (ICAP). The external auditors have confirmed that their firm is in compliance with International Federation of Accountants (IFAC) guidelines on Code of Ethics as adopted by the ICAP. The external auditors have not been appointed to provide other services except in accordance with the listing regulations and they have confirmed that they have observed IFAC guidelines in this respect.

The Audit Committee has recommended their appointment at a remuneration to be decided by the Board of Directors for the year ending December 31, 2012 and the Board endorses this recommendation.

### **Holding Company**

The Company is a subsidiary of the Aga Khan Fund for Economic Development S.A. Switzerland, who holds 57.87% shares of the Company.

### **Corporate Social Responsibility**

The Company recognizes that it has a role to play in the uplift and betterment of the less advantaged members of the society. Besides financial contribution for the victims of natural disasters and other unforeseen events, the Company encourages its employees to participate directly by contributing their time and knowledge towards social causes.

Being a socially responsible organization, the Company is actively pursuing development of Micro-insurance as one of its core strategic objectives. Contributing towards the uplift and welfare of the less-privileged segments of the society is the key theme in Micro-insurance product design and distribution strategy. Micro-insurance initiatives at Jubilee Life revolve around providing life and health insurance benefits to the underprivileged sector of our population who would not otherwise afford such facilities. Through Micro-insurance, the Company provides insurance benefits to over a million persons.

### **Future Outlook**

The global and domestic economic outlook for 2012 is unfavorable. However, the low penetration of life insurance coverage in Pakistan and the expanding base of potential customers offer a unique opportunity for the growth of the business; and we look forward to be able to grow our business in the coming years.

### **Acknowledgements**

We thank our valued policyholders and business partners for their confidence and patronage and reiterate our commitment to serve them in the best possible manner.

The tremendous growth and financial strength achieved by the Company since 2003 has been made possible with the dedication and hard work of the top management team who have been ably supported by their colleagues both in the offices and sales force of the Company. We thank all of them for their contribution.

The Directors also wish to acknowledge the contribution of their colleagues who have served on the Audit, Finance & Investment, Human Resource and Technical Committees.

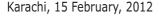
We would also like to record our appreciation of the positive regulatory role adopted by the Securities & Exchange Commission of Pakistan for promoting the growth and functioning of the Life Insurance business on a sound basis.

On behalf of the Board of Directors

MASOOD NOORANI

(Chairman)

JAVED AHMED (Managing Director)





# **STATEMENT OF VALUE ADDITIONS**

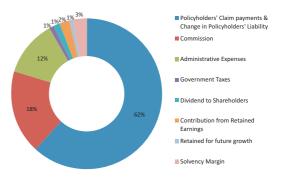
For The Year Ended December 31, 2011

| Wealth Generated                                      | Amount<br>(Rupees in '000 | 011<br>%<br>0) | Amount<br>(Rupees in ' | 2010<br>%<br>000) |
|---|---------------------------|----------------|------------------------|-------------------|
| Net premium   | 7,756,624                 | 85.25          | 5,451,804              | 80.19             |
| Investment income                                     | 1,327,143                 | 14.59          | 1,341,130              | 19.73             |
| Other income  | 14,277                    | 0.16           | 5,632                  | 0.08              |
|   | 9,098,044                 | 100.00         | 6,798,566              | 100.00            |
| Distribution of Wealth                                |                           |                |                        |                   |
| Claims and surrenders                                 | 1,770,426                 | 19.46          | 1,661,786              | 24.44             |
| Change in Policyholders liabilities                   | 3,602,488                 | 39.60          | 2,559,705              | 37.65             |
| Commission expense                                    | 1,909,137                 | 20.98          | 1,250,293              | 18.39             |
| Adminsitrative expense                                | 1,136,270                 | 12.49          | 793,966                | 11.68             |
| Government Taxes                                      | 207,763                   | 2.28           | 70,516                 | 1.04              |
| Proposed dividend to Shareholders                     | 188,136                   | 2.07           | 94,068                 | 1.38              |
| Contribution (to) / from opening<br>Retained Earnings | (167,796)                 | (1.84)         | 147,752                | 2.17              |
| Retained for future growth                            | 186,457                   | 2.05           | 52,684                 | 0.77              |
| Solvency Margin                                       | 265,163                   | 2.91           | 167,796                | 2.48              |
|   | 9,098,044                 | 100.00         | 6,798,566              | 100.00            |

### **Distribution of Wealth 2011**

# 13% Policyholders' Claim payments & Change in Policyholders' Liability Commission Administrative Expenses Government Taxes Proposed dividend to Shareholders Contribution (to) Retained Earnings Retained for future growth

### Distribution of Wealth 2010





# **KEY OPERATING AND FINANCIAL DATA**

|  | (Rupees in '000) |            |           |           |           |           |
|--|------------------|------------|-----------|-----------|-----------|-----------|
| Six Years Summary                          | 2011             | 2010       | 2009      | 2008      | 2007      | 2006      |
| Gross Premium                              | 8,215,262        | 5,802,439  | 4,363,155 | 3,435,119 | 2,978,851 | 2,291,224 |
| Revenue and P&L Account                    |                  |            |           |           |           |           |
| Premium - net of reinsurance               | 7,756,624        | 5,451,804  | 4,054,739 | 3,127,200 | 2,777,076 | 2,077,593 |
| Net Investment income / (loss)             | 1,257,908        | 1,302,972  | 1,302,883 | (700,714) | 697,987   | 282,182   |
| Total inflow                               | 9,014,532        | 6,754,776  | 5,357,622 | 2,426,486 | 3,475,063 | 2,359,775 |
| Total outflow                              | 8,387,165        | 6,239,228  | 5,040,102 | 2,267,786 | 3,348,463 | 2,298,310 |
| Surplus in Revenue Account                 | 627,367          | 515,548    | 317,520   | 158,700   | 126,600   | 61,465    |
| Surplus transfer to P&L                    | 530,000          | 200,000    | 100,000   | 66,633    | 106,000   | 40,000    |
| Profit / (loss) before tax per P&L Account | 582,356          | 217,268    | 160,744   | (49,972)  | 150,028   | 94,798    |
| Income Tax (expense) / credit              | (207,763)        | (70,516)   | (30,801)  | (5,000)   | (24,572)  | (12,143)  |
| Profit / (loss) after tax per P&L Account  | 374,593          | 146,752    | 129,943   | (54,972)  | 125,456   | 82,655    |
| Balance Sheet                              |                  |            |           |           |           |           |
| Investments including bank deposits        | 14,780,198       | 10,347,115 | 7,279,564 | 5,031,512 | 5,238,067 | 3,552,733 |
| Other assets                               | 799,823          | 840,598    | 926,301   | 516,786   | 531,719   | 415,207   |
| Fixed assets                               | 207,587          | 160,869    | 118,115   | 94,579    | 82,029    | 73,780    |
| Total assets                               | 15,787,608       | 11,348,582 | 8,323,980 | 5,642,877 | 5,851,815 | 4,041,720 |
| Issued, subscribed and Paid up capital     | 627,120          | 627,120    | 627,120   | 627,120   | 627,120   | 627,120   |
| Accumulated surplus /(deficit)             | 803,278          | 522,753    | (80,615)  | (210,558) | (145,892) | (270,348) |
| Statutory funds                            | 12,844,091       | 9,144,236  | 6,788,311 | 4,629,457 | 4,967,990 | 3,318,280 |
| Other liabilities                          | 1,513,119        | 1,054,473  | 989,164   | 596,858   | 402,597   | 366,668   |
| Total equity & liabilities                 | 15,787,608       | 11,348,582 | 8,323,980 | 5,642,877 | 5,851,815 | 4,041,720 |

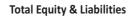


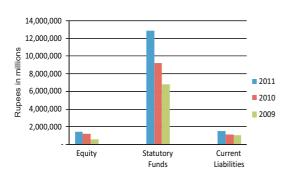
| Six Years Summary  | 2011                                 | 2010                                 | 2009                             | 2008                            | 2007                            | 2006                            |
|--|--------------------------------------|--------------------------------------|----------------------------------|---------------------------------|---------------------------------|---------------------------------|
| Financial Ratios   |                                      |                                      |                                  |                                 |                                 |                                 |
| Profitability  |                                      |                                      |                                  |                                 |                                 |                                 |
| Profit / (loss) Before Tax / Gross Premium<br>Profit / (loss) Before Tax / Net Premium   | 7%<br>8%                             | 4%<br>4%                             | 4%<br>4%                         | -1%<br>-2%                      | 5%<br>5%                        | 4%<br>5%                        |
| Profit / (loss) After Tax / Gross Premium<br>Profit / (loss) After Tax / Net Premium   | 5%<br>5%                             | 3%<br>3%                             | 3%<br>3%                         | -2%<br>-2%                      | 4%<br>5%                        | 4%<br>4%                        |
| Net claims / Net premium   | 23%                                  | 30%                                  | 34%                              | 50%                             | 36%                             | 30%                             |
| Commission / Net premium<br>Administration Expenses / Net premium  | 25%<br>15%                           | 23%<br>14%                           | 25%<br>17%                       | 19%<br>17%                      | 13%<br>13%                      | 11%<br>12%                      |
| Change in PHL / Net Inflow   | 40%                                  | 38%                                  | 36%                              | -17%                            | 47%                             | 51%                             |
| Net investment income / Net premium  | 16%                                  | 24%                                  | 32%                              | -22%                            | 25%                             | 14%                             |
| Return to Shareholders   |                                      |                                      |                                  |                                 |                                 |                                 |
| Return on equity   | 26%                                  | 13%                                  | 24%                              | -13%                            | 26%                             | 23%                             |
| Earnings / (loss) per share (pre-tax)<br>Earnings / (loss) per share (after-tax)   | 9.29<br>5.97                         | 3.46<br>2.34                         | 2.56<br>2.07                     | -0.80<br>-0.88                  | 2.39<br>2.00                    | 1.51<br>1.32                    |
| Price Earning Ratio - PAT  | 10                                   | 20                                   | 21                               | -51                             | 35                              | 14                              |
| Net Assets per share   | 22.81                                | 18.34                                | 8.71                             | 6.64                            | 7.67                            | 5.69                            |
| Return on assets   | 2%                                   | 1%                                   | 2%                               | -1%                             | 2%                              | 2%                              |
| Market Value   |                                      |                                      |                                  |                                 |                                 |                                 |
| Face value per share (Rs.)   | 10                                   | 10                                   | 10                               | 10                              | 10                              | 10                              |
| Break up value per share (Rs.)   | 22.81                                | 18.34                                | 8.71                             | 6.64                            | 7.67                            | 5.69                            |
| Market price per share at the end of the year (Rs.)  | 62.39                                | 46.09                                | 44.21                            | 45.13                           | 70.55                           | 18.50                           |
| Cash dividend per share<br>Cash dividend<br>Dividend yield<br>Dividend payout<br>Dividend cover - (Times)                                    | 3.00<br>30%<br>5%<br>50%<br>1.99     | 1.50<br>15%<br>3%<br>64%<br>1.56     | 1.00<br>10%<br>2%<br>48%<br>2.07 | -<br>0%<br>0%<br>0%<br>Nil      | 0.50<br>5%<br>1%<br>25%<br>4.00 | 0.50<br>5%<br>3%<br>38%<br>2.64 |
| Performance Liquidity  |                                      |                                      |                                  |                                 |                                 |                                 |
| Current Ratio - (Times) Total Liabilities / Equity - (Times) Return on Capital employed Paid up capital / Total Assets Equity / Total Assets | 1.09<br>10<br>41%<br>4%<br>9%        | 1.10<br>9<br>19%<br>6%<br>10%        | 1.06<br>14<br>29%<br>8%<br>7%    | 1.06<br>13<br>-12%<br>11%<br>7% | 1.07<br>11<br>31%<br>11%<br>8%  | 1.08<br>10<br>27%<br>16%<br>9%  |
| Cash Flows   |                                      |                                      |                                  |                                 |                                 |                                 |
| Net cash flow from operating activities<br>Net cash flow from investing activities<br>Net cash flow from financing activities                | 3,304,453<br>(3,845,494)<br>(93,470) | 1,829,289<br>(2,720,233)<br>(62,419) | 1,150,556<br>(2,370,526)         | 591,271<br>557,661              | 1,091,360<br>(489,251)          | 987,887<br>(561,173)            |
| Net change in cash and cash equivalent   | (634,511)                            | (953,363)                            | (1,219,970)                      | 1,148,932                       | 602,109                         | 426,714                         |



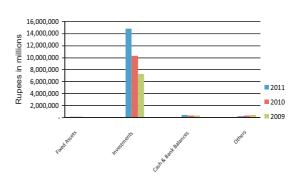
# **VERTICAL ANALYSIS**

|  | 2011             |         | 2010             |         |
|--|------------------|---------|------------------|---------|
|  | (Rupees in '000) | %       | (Rupees in '000) | %       |
| Balanace Sheet                                     |                  |         |                  |         |
| Net equity   | 1,430,398        | 9.06    | 1,149,873        | 10.13   |
| Statutory funds                                    | 12,844,091       | 81.36   | 9,144,236        | 80.58   |
| Current liabilities                                | 1,513,119        | 9.58    | 1,054,473        | 9.29    |
| Total equity and Liabilities                       | 15,787,608       | 100.00  | 11,348,582       | 100.00  |
| Total non-current assets                           | 209,996          | 1.33    | 165,151          | 1.46    |
| Investments  | 14,780,198       | 93.62   | 10,347,115       | 91.17   |
| Current assets                                     | 797,414          | 5.05    | 836,316          | 7.37    |
| Total assets                                       | 15,787,608       | 100.00  | 11,348,582       | 100.00  |
| Revenue and<br>Profit & Loss Account               |                  |         |                  |         |
| Net Income   | 9,098,044        | 100.00  | 6,798,566        | 100.00  |
| Claims, Expenditures and PHL                       | (8,418,321)      | (92.53) | (6,265,750)      | (92.16) |
| Contribution (to) / from opening Retained Earnings | 167,796          | 1.84    | (147,752)        | (2.17)  |
| Solvency Margin                                    | (265,163)        | (2.91)  | (167,796)        | (2.47)  |
| Profit / (loss) before tax                         | 582,356          | 6.40    | 217,268          | 3.20    |
| Income tax expense                                 | (207,763)        | (2.28)  | (70,516)         | (1.04)  |
| Profit / (loss) for the year                       | 374,593          | 4.12    | 146,752          | 2.16    |





### **Total Assets**



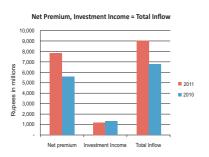


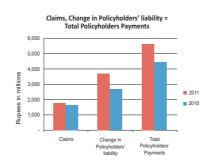
| 2009         |         | 2008             |         | 2007            |         | 2006             |         |  |
|--------------|---------|------------------|---------|-----------------|---------|------------------|---------|--|
| (Rupees in ' | 000) %  | (Rupees in '000) | %       | (Rupees in '000 | ) %     | (Rupees in '000) | %       |  |
|              |         |                  |         |                 |         |                  |         |  |
| 546,505      | 6.57    | 416,562          | 7.38    | 481,228         | 8.22    | 356,772          | 8.83    |  |
| 6,788,311    | 81.55   | 4,629,457        | 82.04   | 4,967,990       | 84.90   | 3,318,280        | 82.10   |  |
| 989,164      | 11.88   | 596,858          | 10.58   | 402,597         | 6.88    | 366,668          | 9.07    |  |
| 8,323,980    | 100.00  | 5,642,877        | 100.00  | 5,851,815       | 100.00  | 4,041,720        | 100.00  |  |
| 125,435      | 1.51    | 100,579          | 1.78    | 82,029          | 1.40    | 73,780           | 1.83    |  |
| 7,279,564    | 87.45   | 5,031,512        | 89.17   | 5,238,067       | 89.51   | 3,552,733        | 87.90   |  |
| 918,981      | 11.04   | 510,786          | 9.05    | 531,719         | 9.09    | 415,207          | 10.27   |  |
| 8,323,980    | 100.00  | 5,642,877        | 100.00  | 5,851,815       | 100.00  | 4,041,720        | 100.00  |  |
|              |         |                  |         |                 |         |                  |         |  |
| 5,437,735    | 100.00  | 2,320,820        | 100.00  | 3,526,239       | 100.00  | 2,419,550        | 100.00  |  |
| (5,059,471)  | (93.04) | (2,278,725)      | (98.19) | (3,355,611)     | (95.16) | (2,303,287)      | (95.19) |  |
| (217,520)    | (4.00)  | (92,067)         | (3.97)  | (20,600)        | (0.58)  | (21,465)         | (0.89)  |  |
| -            | -       | -                | -       | -               | -       | -                | -       |  |
| 160,744      | 2.96    | (49,972)         | (2.15)  | 150,028         | 4.25    | 94,798           | 3.92    |  |
| (30,801)     | (0.57)  | (5,000)          | (0.22)  | (24,572)        | (0.70)  | (12,143)         | (0.50)  |  |
| 129,943      | 2.39    | (54,972)         | (2.37)  | 125,456         | 3.56    | 82,655           | 3.42    |  |

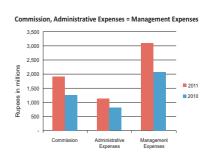


# **HORIZONTAL ANALYSIS**

| Balance Sheet                                      | 2011<br>(Rupees in '000) | 2010<br>(Rupees in `000) | 2009<br>(Rupees in '000) | 2008<br>(Rupees in '000) |
|--|--------------------------|--------------------------|--------------------------|--------------------------|
| Net equity   | 1,430,398                | 1,149,873                | 546,505                  | 416,562                  |
| Statutory funds                                    | 12,844,091               | 9,144,236                | 6,788,311                | 4,629,457                |
| Current liabilities                                | 1,513,119                | 1,054,473                | 989,164                  | 596,858                  |
| Total equity and Liabilities                       | 15,787,608               | 11,348,582               | 8,323,980                | 5,642,877                |
| Total non-current assets                           | 209,996                  | 165,151                  | 125,435                  | 100,579                  |
| Investments  | 14,780,198               | 10,347,115               | 7,279,564                | 5,031,512                |
| Current assets                                     | 797,414                  | 836,316                  | 918,981                  | 510,786                  |
| Total assets                                       | 15,787,608               | 11,348,582               | 8,323,980                | 5,642,877                |
| Revenue and<br>Profit & Loss Account               |                          |                          |                          |                          |
| Net Income   | 9,098,044                | 6,798,566                | 5,437,735                | 2,320,820                |
| Claims, Expenditures and PHL                       | (8,418,321)              | (6,265,750)              | (5,059,471)              | (2,278,725)              |
| Contribution (to) / from opening Retained Earnings | 167,796                  | (147,752)                | (217,520)                | (92,067)                 |
| Solvency Margin                                    | (265,163)                | (167,796)                | -                        | -                        |
| Profit / (loss) before tax                         | 582,356                  | 217,268                  | 160,744                  | (49,972)                 |
| Income tax expense                                 | (207,763)                | (70,516)                 | (30,801)                 | (5,000)                  |
| Profit / (loss) for the year                       | 374,593                  | 146,752                  | 129,943                  | (54,972)                 |

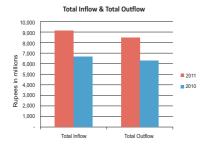




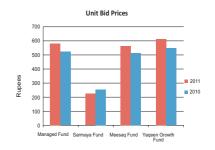




| 2007            | 2006             | % increase / (decrease) over preceeding year |         |          |          |        |          |
|-----------------|------------------|--|---------|----------|----------|--------|----------|
| (Rupees in '000 | (Rupees in '000) | 2011   | 2010    | 2009     | 2008     | 2007   | 2006     |
|                 |                  |  |         |          |          |        |          |
| 481,228         | 356,772          | 24.40  | 110.40  | 31.19    | (13.44)  | 34.88  | 18.64    |
| 4,967,990       | 3,318,280        | 40.46  | 34.71   | 46.63    | (6.81)   | 49.72  | 57.73    |
| 402,597         | 366,668          | 43.50  | 6.60    | 65.73    | 48.25    | 9.80   | 13.65    |
| 5,851,815       | 4,041,720        | 39.12  | 36.34   | 47.51    | (3.57)   | 44.79  | 48.20    |
| 82,029          | 73,780           | 27.15  | 31.66   | 24.71    | 22.61    | 11.18  | (9.10)   |
| 5,238,067       | 3,552,733        | 42.84  | 42.14   | 44.68    | (3.94)   | 47.44  | 47.38    |
| 531,719         | 415,207          | (4.65)                                       | (9.00)  | 79.92    | (3.94)   | 28.06  | 76.39    |
| 5,851,815       | 4,041,720        | 39.12  | 36.34   | 47.51    | (3.57)   | 44.79  | 48.20    |
|                 |                  |  |         |          |          |        |          |
|                 |                  |  |         |          |          |        |          |
| 3,526,239       | 2,419,550        | 33.82  | 25.03   | 134.30   | (34.18)  | 45.74  | 55.16    |
| (3,355,611)     | (2,303,287)      | 34.35  | 23.84   | 122.03   | (32.09)  | 45.69  | 53.39    |
| (20,600)        | (21,465)         | (213.57)                                     | (32.07) | 136.26   | 346.93   | (4.03) | 1,965.93 |
| -               | -                | 58.03  | -       | -        | -        | -      | -        |
| 150,028         | 94,798           | 168.04                                       | 35.16   | (421.67) | (133.31) | 58.26  | 66.82    |
| (24,572)        | (12,143)         | 194.63                                       | 128.94  | 516.02   | (79.65)  | 102.36 | (17.70)  |
| 125,456         | 82,655           | 155.26                                       | 12.94   | (336.38) | (143.82) | 51.78  | 96.46    |













# REVIEW REPORT TO THE MEMBERS ON STATEMENT OF COMPLIANCE WITH BEST PRACTICES OF CODE OF CORPORATE GOVERNANCE

We have reviewed the Statement of Compliance with the best practices contained in the Code of Corporate Governance for the year ended December 31, 2011 prepared by the Board of Directors of Jubilee Life Insurance Company Limited (formerly New Jubilee Life Insurance Company Limited) to comply with the Listing Regulation No. 35 of the Karachi Stock Exchange where the Company is listed.

The responsibility for compliance with the Code of Corporate Governance is that of the Board of Directors of the Company. Our responsibility is to review, to the extent where such compliance can be objectively verified, whether the Statement of Compliance reflects the status of the Company's compliance with the provisions of the Code of Corporate Governance and report if it does not. A review is limited primarily to inquiries of the Company's personnel and review of various documents prepared by the Company to comply with the Code.

As part of our audit of financial statements we are required to obtain an understanding of the accounting and internal control systems sufficient to plan the audit and develop an effective audit approach. We have not carried out any special review of the internal control system to enable us to express an opinion as to whether the Board's statement on internal controls covers all controls and the effectiveness of such internal controls.

Further, sub-regulation (xiii a) Listing Regulation No. 35 of the Karachi Stock Exchange require the Company to place before the Board of Directors for their consideration and approval related party transactions distinguishing between transactions carried out on terms equivalent to those that prevail in arm's length transactions and transactions which are not executed at arm's length price recording proper justification for using such alternate pricing mechanism. Further, all such transactions are also required to be separately placed before the Audit Committee. We are only required and have ensured compliance of requirement to the extent of approval of related party transactions by the Board of Directors and placement of such transactions before the Audit Committee. We have not carried out any procedures to determine whether the related party transactions were undertaken at arm's length price or not.

Based on our review, nothing has come to our attention which causes us to believe that the Statement of Compliance does not appropriately reflect the Company's compliance, in all material respects, with the best practices contained in the Code of Corporate Governance as applicable to the Company for the year ended December 31, 2011.

**Chartered Accountants** 

Karachi

Dated: February 23, 2012

Name of the engagement partner: Farrukh Rehman

# STATEMENT OF COMPLIANCE WITH THE CODE OF CORPORATE GOVERNANCE

For The Year Ended December 31, 2011

This statement is being presented to comply with the Code of Corporate Governance contained in Regulation No. 35 of the Listing Regulations of Karachi Stock Exchange and Code of Corporate Governance applicable to listed insurance companies as issued by the SECP, for the purpose of establishing a framework of good governance, whereby a listed company is managed in compliance with the best practices of corporate governance.

The Company has applied the principles contained in the Code in the following manner:

- The company encourages representation of independent non-executive directors and directors representing minority interests on its Board of Directors. At present the Board includes six nonexecutive Directors.
- 2. Three (3) years term of office of all the Directors expired on March 30, 2011. The Board fixed the number of directors as seven (7) for election at its meeting held on February 23, 2011. The election was held at the Shareholders' Annual General Meeting held on March 30, 2011. Mr. Aly Noor Mahomed Rattansey, Mr. Javed Ahmed, Mr. John Joseph Metcalf, Mr. Masood Noorani, Mr. Shahid Mahmood Loan, Mr. Sultan Ali Akbar Allana and Mr. Towfiq Habib Chinoy were elected for a fresh term of three (3) years commencing from March 31, 2011.
- 3. The Board has re-appointed Mr. Javed Ahmed as Chief Executive Officer of the Company for a further term of three (3) years with effect from March 31, 2011.
- 4. The Directors have confirmed that none of them is serving as a director in more than ten listed companies, including this company.
- 5. All the resident Directors of the company are registered as taxpayers and none of them has defaulted in payment of any loan to a banking company, a DFI or an NBFI.
- 6. None of the Directors or their spouses is engaged in business of stock brokerage.
- 7. No casual vacancy occurred during the year 2011.
- 8. The company has prepared a 'Statement of Ethics and Business Practices', which has been signed by all the Directors and employees of the company.
- 9. The Board has developed a vision and mission statement, overall corporate strategy and significant policies of the company. A complete record of particulars of significant policies along with the dates on which they were approved or amended has been maintained.
- 10. All the powers of the Board have been duly exercised and decision on material transactions, including appointment and determination of remuneration and terms and conditions of employment of the CEO and other executive directors, have been taken by the Board.
- 11. The meetings of the Board were presided over by the Chairman and in his absence by a director elected by the Board for this purpose and the Board meets at-least once in every quarter. Written notice of the Board meetings, along with agenda and working papers, were circulated at least seven days before the meetings. The minutes of the meetings were appropriately recorded and circulated.
- 12. The Company arranges orientation courses / meetings for its directors.
- 13. Directors are well conversant with the listing regulations, legal requirements and operational imperatives of the company and as such are fully aware of their duties and responsibilities. Regular update on corporate requirements is taken care of.
- 14. The Board has approved appointment of CFO, Company Secretary, and Head of Internal Audit, including their remuneration and terms and conditions of employment, as determined by the CEO.



- 15. The Directors' report for this year has been prepared in compliance with the requirements of the Code and fully describes the salient matters required to be disclosed.
- 16. The financial statements of the company were duly endorsed by CEO and CFO before approval of the Board.
- 17. The Directors, CEO and executives do not hold any interest in the shares of the company other than that disclosed in the pattern of shareholding.
- 18. The company has complied with all the corporate and financial reporting requirements of the Code.
- 19. The Board has formed an Audit Committee. It comprises of three members; all of whom are non-executive Directors including the Chairman of the committee.
- 20. The meetings of the Audit Committee were held at least once every quarter, prior to the approval of the interim and final results of the company, as required by the Code. The terms of reference of the committee have been formed and advised to the committee for compliance.
- 21. The company has an internal audit function in place. The internal auditor is suitably qualified and experienced for the purpose.
- 22. The related party transactions have been placed before the audit committee and approved by the Board of Directors along with pricing methods for transactions carried out on terms equivalent to those that prevail in the arm's length transactions.
- 23. The statutory auditors of the Company have confirmed that they have been given a satisfactory rating under the quality control review program of the Institute of Chartered Accountants of Pakistan, that they or any of the partners of the firm, their spouses and minor children do not hold shares of the Company and that the firm and all its partners are in compliance with International Federation of Accountants (IFAC) guidelines on code of ethics as adopted by Institute of Chartered Accountants of Pakistan.
- 24. The statutory auditors or the persons associated with them have not been appointed to provide other services except in accordance with the listing regulations and the auditors have confirmed that they have observed IFAC guidelines in this regard.
- 25. The company has established Underwriting Committee, Claims Settlement Committee and Reinsurance Committee in line with the Code of Corporate Governance for Insurance Companies.
- 26. The actuary appointed by the company has confirmed that neither he nor his spouse and minor children hold shares of the company.
- 27. The Board ensures that the appointed actuary complies with the requirements set for him in the Code.

We confirm that all other material principles contained in the Code have been complied with.

On behalf of the Board

Masood Noorani

(Chairman)

Javed Ahmed (Managing Director & CEO)



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### **AUDITORS' REPORT TO THE MEMBERS**

We have audited the annexed financial statements comprising of:

- balance sheet;
- ii. profit and loss account;
- iii. statement of changes in equity;
- iv. cash flows statement;
- v. revenue account;
- vi. statement of premiums;
- vii. statement of claims;
- viii. statement of expenses; and
- ix. statement of investment income

of Jubilee Life Insurance Company Limited (formerly New Jubilee Life Insurance Company Limited) as at December 31, 2011 together with the notes forming part thereof for the year then ended.

It is the responsibility of the Company's Board of Directors to establish and maintain a system of internal control, and prepare and present the financial statements in conformity with the approved accounting standards as applicable in Pakistan and the requirements of the Insurance Ordinance, 2000 (XXXIX of 2000) and the Companies Ordinance, 1984 (XLVII of 1984). Our responsibility is to express an opinion on these statements based on our audit.

We conducted our audit in accordance with the auditing standards as applicable in Pakistan. Those standards require that we plan and perform the audit to obtain reasonable assurance about whether the financial statements are free of material misstatement. An audit includes examining, on a test basis, evidence supporting the amounts and disclosures in the above said statements. An audit also includes assessing the accounting policies used and significant estimates made by management, as well as, evaluating the overall financial statements presentation. We believe that our audit provides a reasonable basis for our opinion.

### In our opinion:

- (a) proper books of account have been kept by the Company as required by the Insurance Ordinance, 2000;
- (b) the financial statements together with the notes thereon have been drawn up in conformity with the Insurance Ordinance, 2000 and the Companies Ordinance, 1984, and accurately reflect the books and records of the Company and are further in accordance with accounting policies consistently applied;
- (c) the financial statements together with the notes thereon present fairly, in all material respects, the state of the Company's affairs as at December 31, 2011 in accordance with the approved accounting standards as applicable in Pakistan and the information required to be disclosed by the Insurance Ordinance, 2000 and the Companies Ordinance, 1984;
- (d) the apportionment of assets, liabilities, revenue and expenses between two or more funds has been performed in accordance with the advice of the appointed actuary; and
- (e) Zakat deductible at source under the Zakat and Ushr Ordinance, 1980 (XVIII of 1980), was deducted by the company and deposited in the Central Zakat Fund established under section 7 of that Ordinance.

Chartered Accountants

Karachi

Dated: February 23, 2012

Name of the engagement partner: Farrukh Rehman

# **BALANCE SHEET**

## As at December 31, 2011

|  |      |                           | :                                 | Statutory Fu                  | Aggregate            |   |            |
|--|------|---------------------------|-----------------------------------|-------------------------------|----------------------|---|------------|
|  | Note | Share<br>holders'<br>Fund | Individual<br>Life<br>Unit Linked | Conven-<br>tional<br>business | Accident<br>& Health | 2011                                    | 2010       |
|  |      |                           | •                                 |                               | (Rupees in '00       | 0)———                                   |            |
| Share capital and reserves                   |      |                           |                                   |                               |                      |   |            |
| Authorised share capital                     |      |                           |                                   |                               |                      |   |            |
| 100,000,000 ordinary shares of Rs. 10 each   |      | 1,000,000                 |                                   |                               |                      | 1,000,000                               | 1,000,000  |
| Issued, subscribed and paid-up share capital |      |                           |                                   |                               |                      |   |            |
| 62,712,000 ordinary shares of Rs. 10 each    | 6    | 627,120                   | -                                 | -                             | -                    | 627,120                                 | 627,120    |
| Accumulated surplus                          | 7    | 803,278                   | -                                 | -                             | -                    | 803,278                                 | 522,753    |
| Net shareholders' equity                     |      | 1,430,398                 | -                                 | -                             | -                    | 1,430,398                               | 1,149,873  |
| Balance of statutory fund [including         |      |                           |                                   |                               |                      |   |            |
| policyholders' liabilities Rs. 12.58 billion |      |                           |                                   |                               |                      |   |            |
| (2010: Rs. 8.98 billion)]                    | 8    | -                         | 12,271,068                        | 319,729                       | 253,294              | 12,844,091                              | 9,144,236  |
| Creditors and accruals                       |      |                           |                                   |                               |                      |   |            |
| Outstanding claims                           | 10   | -                         | 126,639                           | 365,913                       | 90,433               | 582,985                                 | 502,887    |
| Premiums received in advance                 |      | -                         | 127,804                           | 35,579                        | 26,018               | 189,401                                 | 164,851    |
| Amounts due to insurers / reinsurers         |      | -                         | -                                 | 15,175                        | -                    | 15,175                                  | 15,206     |
| Amounts due to agents                        |      | -                         | 297,523                           | 47,689                        | 2,031                | 347,243                                 | 201,613    |
| Taxation - provision less payments           |      | 34,610                    | -                                 | -                             | -                    | 34,610                                  | -          |
| Accrued expenses                             |      | 46,935                    | 217,615                           | 20,111                        | 811                  | 285,472                                 | 128,879    |
| Other creditors and accruals                 | 12   | 17,907                    | 6,105                             | 4,633                         | 1,419                | 30,064                                  | 20,715     |
| Inter-fund payable                           |      | -                         | 26,527                            | -                             | -                    | 26,527                                  | 19,278     |
|  |      | 99,452                    | 802,213                           | 489,100                       | 120,712              | 1,511,477                               | 1,053,429  |
| Other liabilities                            |      |                           |                                   |                               |                      |   |            |
| Unclaimed dividend                           |      | 1,642                     | -                                 | -                             | -                    | 1,642                                   | 1,044      |
| Total liabilities                            |      | 101,094                   | 13,073,281                        | 808,829                       | 374,006              | 14,357,210                              | 10,198,709 |
| Commitments                                  | 13   |                           |                                   |                               |                      |   |            |
| Total equity and liabilities                 |      | 1,531,492                 | 13,073,281                        | 808,829                       | 374.006              | 15,787,608                              | 11,348,582 |
|  |      |                           |                                   |                               | =                    | ======================================= |            |

The annexed notes 1 to 38 form an integral part of these financial statements.

Masood Noorani Chairman Shahid M. Loan Director

Aly Noor Mahomed Rattansey Director

Ratton



# **BALANCE SHEET**

## As at December 31, 2011

|  |      |                           | ;                                 | Aggre                         | Aggregate            |                      |                     |
|--|------|---------------------------|-----------------------------------|-------------------------------|----------------------|----------------------|---------------------|
|  | Note | Share<br>holders'<br>Fund | Individual<br>Life<br>Unit Linked | Conven-<br>tional<br>business | Accident<br>& Health | 2011                 | 2010                |
|  |      |                           | •                                 |                               | (Rupees in '00       | 0)———                | <b></b>             |
| Cash and bank deposits   |      |                           |                                   |                               |                      |                      |                     |
| Cash and others  |      | 318                       | 3,571                             | 209                           | 22                   | 4,120                | 3,627               |
| Current and other accounts Deposits maturing within 12 months            |      | 244,225                   | 135,141<br>1,700,000              | 19,649<br>75,000              | 47,018<br>25,000     | 446,033<br>1,800,000 | 407,037<br>674,000  |
| Deposits maturing within 12 months                                       |      | 244,543                   | 1,838,712                         | 94,858                        | 72,040               | 2,250,153            | 1,084,664           |
| Unsecured advances to employees  |      | 8,981                     | -                                 | -                             | -                    | 8,981                | 4,560               |
| Investments  | 14   |                           |                                   |                               |                      |                      |                     |
| Government securities  |      | 572,350                   | 8,773,345                         | 561,082                       | 228,202              | 10,134,979           | 6,893,271           |
| Other fixed income securities  |      | -                         | 316,704                           | -                             | -                    | 316,704              | 444,694             |
| Listed equities and closed-ended mutual funds<br>Open-ended mutual funds |      | 167,156<br>300,000        | 2,022,718<br>38,641               | -                             | _                    | 2,189,874<br>338,641 | 2,248,600<br>86,550 |
| open chaca mataar rahas  |      | 1,039,506                 | 11,151,408                        | 561,082                       | 228,202              | 12,980,198           | 9,673,115           |
| Deferred taxation  | 15   | 2,409                     | -                                 | -                             | -                    | 2,409                | 4,282               |
| Other assets - current   |      |                           |                                   |                               |                      |                      |                     |
| Premiums due but unpaid  | 16   | -                         | -                                 | 82,143                        | 33,428               | 115,571              | 73,840              |
| Investment income due but outstanding<br>Investment income accrued       |      | 1 745                     | 103                               | 2 220                         | 1 112                | 103                  | 897                 |
| Amounts due from other insurers / reinsurers                             | 17   | 1,745                     | 31,442<br>29,421                  | 3,338<br>62,458               | 1,112<br>20,019      | 37,637<br>111,898    | 71,502<br>150,786   |
| Taxation - payments less provision                                       |      | -                         | -                                 | -                             |                      | -                    | 63,131              |
| Prepayments  |      | 11,818                    | 13,323                            | -                             | -                    | 25,141               | 23,782              |
| Retirement benefit - prepayments<br>Sundry receivable                    | 18   | 2,149                     | 8,872                             | -<br>364                      | 7 621                | 2,149                | 2,109               |
| Inter-fund receivable  |      | 2,397<br>10,357           | 0,072                             | 4,586                         | 7,621<br>11,584      | 19,254<br>26,527     | 15,767<br>19,278    |
|  |      | 28,466                    | 83,161                            | 152,889                       | 73,764               | 338,280              | 421,092             |
| Fixed assets   | 19   |                           |                                   |                               |                      |                      |                     |
| Tangible assets  |      |                           |                                   |                               |                      |                      |                     |
| Capital work-in-progress   |      | 12,408                    | -                                 | -                             | _                    | 12,408               | 14,209              |
| Furniture, fixtures, office equipments, computers and vehicles           |      | 182,748                   | -                                 | -                             | -                    | 182,748              | 132,830             |
| Intangible assets  |      |                           |                                   |                               |                      |                      |                     |
| Computer softwares   |      | 12,431                    | -                                 | -                             | -                    | 12,431               | 13,830              |
|  |      | 207,587                   | -                                 | -                             | -                    | 207,587              | 160,869             |
| Total assets   |      | 1,531,492                 | 13,073,281                        | 808,829                       | 374,006              | 15,787,608           | 11,348,582          |

The annexed notes 1 to 38 form an integral part of these financial statements.

Masood Noorani Chairman Shahid M. Loan
Director

Aly Noor Mahomed Rattansey Director Javed Ahmed Managing Director & Chief Executive Officer

Jubilee

# **PROFIT AND LOSS ACCOUNT**

For the year ended December 31, 2011

|  | Note | 2011                 | 2010                     |
|--|------|----------------------|--------------------------|
| Thursday on the state of the st |      | <b>←</b> (Rupe       | es in '000) ———          |
| Investment income not attributable to statutory funds  |      |                      |                          |
| Return on Government securities  |      | 64,054               | 20,643                   |
| Return on other fixed income securities Amortisation of discount relative to par   |      | 8,703<br>5           | 3,164<br>4               |
| Dividend income  |      | 15,333               | 7,180                    |
|  |      | 88,095               | 30,991                   |
| Gain on disposal of investments  |      | 750                  | 545                      |
| (Provision) / reversal for impairment in value of investment   |      |                      |                          |
| Government securities  |      | 1,125                | 341                      |
| Listed equities  |      | (15,129)<br>(14,004) | 9,122                    |
|  |      |                      |                          |
| Total investment income  |      | 74,841               | 40,999                   |
| Investment related expenses  |      | (103)                | (1)_                     |
| Net investment income  |      | 74,738               | 40,998                   |
| Other revenues   |      |                      |                          |
| Gain on disposal of fixed assets<br>Others   |      | 5,155<br>3,619       | 1,807<br>985             |
| Others   |      | 8,774                | 2,792                    |
| Total investment income and other revenues   |      | 83,512               | 43,790                   |
| Expenses not attributable to statutory funds   | 20   | (31,156)             | (26,522)                 |
| Profit before appropriation of surplus to shareholders' fund Surplus appropriated to shareholders' fund from ledger account D  | 8    | 52,356<br>530,000    | <u>17,268</u><br>200,000 |
| Surplus appropriated to shareholders fulld from leager account D   | 0    |                      | 200,000                  |
| Profit before tax  |      | 582,356              | 217,268                  |
| Taxation   | 21   | (207,763)            | (70,516)                 |
| Net profit for the year  |      | 374,593              | 146,752                  |
|  |      | (R                   | upees)                   |
| Earnings per share   | 22   | 5.97                 | 2.34                     |
|  |      |                      |                          |

The annexed notes 1 to 38 form an integral part of these financial statements.

Masood Noorani Chairman Shahid M. Loan Director Aly Noor Mahomed Rattansey Director



# STATEMENT OF CHANGES IN EQUITY

For the year ended December 31, 2011

|   | Share    | Net ac              | Total  |  |           |
|---|----------|---------------------|--|--|-----------|
|   | Capital  | Accumulated surplus | Capital<br>contribution<br>to statutory<br>funds | Net<br>accumulated<br>Surplus /<br>(Deficit) | -         |
|   | <b>←</b> |                     | —(Rupees in '00                                  | 0)———  |           |
| Balance as at January 1, 2010                                     | 627,120  | 438,713             | (519,328)  | (80,615)                                     | 546,505   |
| Dividend for the year ended December 31, 2009 (Rs. 1 per share)   | -        | (62,712)            | -  | (62,712)                                     | (62,712)  |
| Capital withdrawn from statutory fund - note 8                    | -        | -                   | 519,328  | 519,328                                      | 519,328   |
| Profit for the year ended December 31, 2010                       | -        | 146,752             | -  | 146,752                                      | 146,752   |
| Balance as at December 31, 2010                                   | 627,120  | 522,753             | -  | 522,753                                      | 1,149,873 |
| Dividend for the year ended December 31, 2010 (Rs. 1.5 per share) | -        | (94,068)            | -  | (94,068)                                     | (94,068)  |
| Profit for the year ended December 31, 2011                       | -        | 374,593             | -  | 374,593                                      | 374,593   |
| Balance as at December 31, 2011                                   | 627,120  | 803,278             | -  | 803,278                                      | 1,430,398 |

The annexed notes 1 to 38 form an integral part of these financial statements.

Masood Noorani Chairman Shahid M. Loan `
Director

Aly Noor Mahomed Rattansey Director

Ratton



# **CASH FLOW STATEMENT**

For the year ended December 31, 2011

|   |   |   | Statutory Fu   | Aggregate  |  |  |
|---|---|---|--|--|--|--|
| Note  | Share<br>holders'<br>Fund   | Individual<br>Life<br>Unit Linked   | Conven-<br>tional<br>business                                    | Accident<br>& Health                                     | 2011   | 2010   |
|   | •   |   | —— (Rupees   | in '000) ——  |  | <b></b>  |
| Operating cash flows  |   |   |  |  |  |  |
| a) Underwriting activities  Premiums received Reinsurance premiums paid Claims paid Surrenders paid Reinsurance and other recoveries received Commissions paid Commissions received   |   | 6,659,684<br>(138,415)<br>(111,903)<br>(912,928)<br>76,901<br>(1,590,764) | 1,128,651<br>(319,804)<br>(760,260)<br>-<br>317,718<br>(157,008) | 410,098<br>(450)<br>(274,385)<br>-<br>13,417<br>(15,876) | 8,198,433<br>(458,669)<br>(1,146,548)<br>(912,928)<br>408,036<br>(1,763,648)                             | 5,816,018<br>(373,754)<br>(997,864)<br>(985,267)<br>329,024<br>(1,168,487)   |
| Net cash inflow from underwriting activities  |   | 39,206<br>4,021,781   | 209,297  | 132,804  | 39,206<br>4,363,882  | 27,549 2,647,219   |
| b) Other operating activities   | -   | 4,021,701   | 209,297  | 132,004  | 4,303,002  | 2,047,219  |
| Income tax paid General management expenses paid Other operating payments Other operating receipts Loans advanced Inter-fund transactions   | (108,149)<br>-<br>-<br>55,337<br>(4,421)<br>7,746                 | (866,824)<br>(3,289)<br>-<br>-<br>7,807                                   | (86,694)<br>-<br>7,629<br>-<br>(3,411)                           | (53,024)<br>-<br>6<br>-<br>(12,142)                      | (108,149)<br>(1,006,542)<br>(3,289)<br>62,972<br>(4,421)   | (58,348)<br>(788,680)<br>(15,379)<br>45,161<br>(684)   |
| Net cash inflow / (outflow) from other operating activities   | (49,487)  | (862,306)   | (82,476)   | (65,160)   | (1,059,429)  | (817,930)  |
| Total cash inflow / (outflow) from all operating activities   | (49,487)  | 3,159,475   | 126,821  | 67,644   | 3,304,453  | 1,829,289  |
| Investment activities   |   |   |  |  |  |  |
| Profit / return received Dividends received Payments for investments Proceeds from disposal of investments Fixed capital expenditure Proceeds from disposal of fixed assets   | 73,980<br>15,333<br>(1,059,698)<br>311,278<br>(115,347)<br>14,360 | 1,111,630<br>204,934<br>(18,445,010)<br>14,023,502                        | 83,716<br>-<br>(1,309,340)<br>1,286,213<br>-<br>-                | 30,968<br>-<br>(515,142)<br>443,129<br>-<br>-            | 1,300,294<br>220,267<br>(21,329,190)<br>16,064,122<br>(115,347)<br>14,360                                | 822,717<br>158,327<br>(10,344,640)<br>6,733,711<br>(94,176)<br>3,828   |
| Total cash inflow / (outflow) from investing activities   | (760,094)   | (3,104,944)   | 60,589   | (41,045)   | (3,845,494)  | (2,720,233)  |
| Financing activities  | . , ,   |   |  |  |  |  |
| Final dividend paid<br>Surplus appropriated to shareholders' fund   | (93,470)<br>530,000   | (360,000)   | (170,000)  |  | (93,470)<br>-  | (62,419)   |
| Total cash inflow / (outflow) from financing activities   | 436,530   | (360,000)   | (170,000)  |  | (93,470)   | (62,419)   |
| Net cash inflow / (outflow) from all activities   | (373,051)   | (305,469)   | 17,410   | 26,599   | (634,511)  | (953,363)  |
| Cash and cash equivalents at the beginning of the year  | 617,594   | 444,181   | 2,448  | 20,441   | 1,084,664  | 2,038,027  |
| Cash and cash equivalents at the end of the year 23   | 244,543   | 138,712   | 19,858   | 47,040   | 450,153  | 1,084,664  |
| Reconciliation to profit and loss account  Operating cash flows Depreciation expense Amortisation expense Profit on disposal of fixed assets Decrease in assets other than cash Increase in liabilities Profit on sale of investments Revaluation (loss) / gain on investments Investment income Capital returned to Shareholders' fund Profit after taxation |   |   |  |  | 3,304,453<br>(51,404)<br>(8,020)<br>5,155<br>(45,605)<br>(4,157,903)<br>17,651<br>(175,636)<br>1,485,902 | 1,829,289<br>(42,131)<br>(7,270)<br>1,807<br>(38,264)<br>(2,418,832)<br>32,750<br>364,872<br>943,859<br>(519,328)<br>146,752 |
| The annexed notes 1 to 38 form an integral part of these finance  | cial statements.  |   |  |  |  |  |
| stune tuns  | 20.a.   |   | Katton   | <del>-</del>   | Olu  | ug/  |

Masood Noorani Chairman Shahid M. Loan Director

Aly Noor Mahomed Rattansey Director



# **REVENUE ACCOUNT**

For the year ended December 31, 2011

|  |   | Statutory                               | Aggregate            |            |           |
|--|---|---|----------------------|------------|-----------|
| Note   | Individual<br>Life<br>Unit Linked       | Conven-<br>tional<br>business           | Accident<br>& Health | 2011       | 2010      |
|  | •                                       |   | (Rupees in '000      | ) ———      | <b></b>   |
| Income   |   |   |                      | ,          |           |
|  |   |   |                      |            |           |
| Premiums less reinsurances                               | 6,507,710                               | 843,416                                 | 405,498              | 7,756,624  | 5,451,804 |
| Net investment income                                    | 1,131,921                               | 88,803                                  | 37,184               | 1,257,908  | 1,302,972 |
| Total net income   | 7,639,631                               | 932,219                                 | 442,682              | 9,014,532  | 6,754,776 |
| rotal net income   | 7,039,031                               | 932,219                                 | 442,002              | 9,014,532  | 0,/54,//0 |
| Claims and expenditures                                  |   |   |                      |            |           |
| Claims net of reinsurance recoveries                     | 1,009,835                               | 472,443                                 | 288,148              | 1,770,426  | 1,661,786 |
| Management expenses less recoveries                      | 2,657,126                               | 290,209                                 | 66,916               | 3,014,251  | 2,017,737 |
| Total claims and expenditures                            | 3,666,961                               | 762,652                                 | 355,064              | 4,784,677  | 3,679,523 |
| Excess of income over claims and expenditures            | 3,972,670                               | 169,567                                 | 87,618               | 4,229,855  | 3,075,253 |
|  |   |   |                      |            |           |
| Add: Policyholders' liabilities at beginning of the year |   | 233,695                                 | 117,573              | 8,976,440  | 6,416,735 |
| Less : Policyholders' liabilities at end of the year     | 12,207,185                              | 220,653                                 | 151,090              | 12,578,928 | 8,976,440 |
| Surplus  | 390,657                                 | 182,609                                 | 54,101               | 627,367    | 515,548   |
| Movement in policyholders' liabilities                   | 3,582,013                               | (13,042)                                | 33,517               | 3,602,488  | 2,559,705 |
| Transfers (to) / from shareholders' fund                 |   |   |                      |            |           |
| - Surplus appropriated to shareholders' fund             | (360,000)                               | (170,000)                               | _                    | (530,000)  | (200,000) |
| - Capital returned to shareholders' fund                 | (300,000)                               | (170,000)                               | _                    | (550,000)  | (519,328) |
| capital returned to shareholders rund                    |   |   |                      |            | (313,320) |
| Net transfer to shareholders' fund                       | (360,000)                               | (170,000)                               | -                    | (530,000)  | (719,328) |
|  |   |   |                      |            |           |
| Balance of statutory funds at beginning of the year      | 8,658,398                               | 320,162                                 | 165,676              | 9,144,236  | 6,788,311 |
| Balance of statutory funds at end of the year            | 12,271,068                              | 319,729                                 | 253,294              | 12,844,091 | 9,144,236 |
|  | ======================================= | ======================================= |                      |            |           |
| Represented by: 8  |   |   |                      |            |           |
| Policyholders' liabilities                               | 12,207,185                              | 220,653                                 | 151,090              | 12,578,928 | 8,976,440 |
| Retained earnings on other than                          |   | ,                                       | ·                    |            |           |
| participating business                                   | 63,883                                  | 99,076                                  | 102,204              | 265,163    | 167,796   |
|  |   |   |                      |            |           |
| Balance of statutory funds                               | 12,271,068                              | 319,729                                 | 253,294              | 12,844,091 | 9,144,236 |
|  |   |   |                      |            |           |

The annexed notes 1 to 38 form an integral part of these financial statements.

Masood Noorani Chairman Shahid M. Loan Director

Aly Noor Mahomed Rattansey Director



# **STATEMENT OF PREMIUMS**

For the year ended December 31, 2011

|  |                                   | Statutory Funds               |                      |           | egate     |
|--|-----------------------------------|-------------------------------|----------------------|-----------|-----------|
|  | Individual<br>Life<br>Unit Linked | Conven-<br>tional<br>business | Accident<br>& Health | 2011      | 2010      |
|  | ◀                                 |                               | (Rupees in '000)     |           | <b></b>   |
| Gross premiums                                 |                                   |                               |                      |           |           |
| Regular premium individual policies *          |                                   |                               |                      |           |           |
| First year                                     | 2,718,817                         | 556                           | 95                   | 2,719,468 | 1,771,501 |
| Second year renewal                            | 1,495,274                         | 468                           | 57                   | 1,495,799 | 1,223,943 |
| Subsequent years renewal                       | 2,270,540                         | 1,657                         | 108                  | 2,272,305 | 1,366,817 |
| Single premium individual policies             | 161,494                           | 8                             | 244                  | 161,746   | 166,602   |
| Group policies without cash values             | -                                 | 1,160,500                     | 405,444              | 1,565,944 | 1,273,576 |
| Total gross premiums                           | 6,646,125                         | 1,163,189                     | 405,948              | 8,215,262 | 5,802,439 |
| Less: Reinsurance premiums ceded               |                                   |                               |                      |           |           |
| On individual life first year business         | (44,534)                          | (82)                          | (9)                  | (44,625)  | (29,439)  |
| On individual life second year business        | (26,095)                          | (171)                         | -                    | (26,266)  | (18,754)  |
| On individual life subsequent renewal business | (67,786)                          | (273)                         | (28)                 | (68,087)  | (49,439)  |
| On single premium individual policies          | -                                 | (2)                           | (14)                 | (16)      | (20)      |
| On group policies                              | -                                 | (319,245)                     | (399)                | (319,644) | (252,983) |
|  | (138,415)                         | (319,773)                     | (450)                | (458,638) | (350,635) |
| Net premiums                                   | 6,507,710                         | 843,416                       | 405,498              | 7,756,624 | 5,451,804 |
|  |                                   |                               |                      |           |           |

<sup>\*</sup> Individual policies are those underwritten on an individual basis and include joint life policies underwritten as such.

The annexed notes 1 to 38 form an integral part of these financial statements.

Masood Noorani Chairman Shahid M. Loan
Director

Aly Noor Mahomed Rattansey Director

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# **STATEMENT OF CLAIMS**

For the year ended December 31, 2011

|  |                                   | Statutory                     | Aggregate            |           |           |
|--|-----------------------------------|-------------------------------|----------------------|-----------|-----------|
|  | Individual<br>Life<br>Unit Linked | Conven-<br>tional<br>business | Accident<br>& Health | 2011      | 2010      |
|  | •                                 |                               | (Rupees in '000)     |           | <b></b>   |
| Gross claims                                   |                                   |                               |                      |           |           |
| Claims under individual policies               |                                   |                               |                      |           |           |
| by death                                       | 116,618                           | -                             | -                    | 116,618   | 102,191   |
| by insured event other than death              | 255                               | -                             | (110)                | 145       | (218)     |
| by surrender                                   | 912,928                           | -                             | -                    | 912,928   | 985,267   |
| by maturity                                    | 20,411                            | -                             | -                    | 20,411    | -         |
| Total gross individual policy claims           | 1,050,212                         |                               | (110)                | 1,050,102 | 1,087,240 |
| Claims under group policies                    |                                   |                               |                      |           |           |
| by death                                       | -                                 | 647,760                       | -                    | 647,760   | 620,722   |
| by insured event other than death              | -                                 | 12,952                        | 304,514              | 317,466   | 263,006   |
| bonus in cash                                  | -                                 | 7,317                         | -                    | 7,317     | -         |
| experience refund                              | _                                 | 109,495                       | 7,434                | 116,929   | 78,954    |
| Total gross group policy claims                | -                                 | 777,524                       | 311,948              | 1,089,472 | 962,682   |
| Total gross claims                             | 1,050,212                         | 777,524                       | 311,838              | 2,139,574 | 2,049,922 |
| Less: reinsurance recoveries                   |                                   |                               |                      |           |           |
| On individual life first year business claims  | (3,705)                           | -                             | -                    | (3,705)   | (34,404)  |
| On individual life second year business claims | (8,999)                           | -                             | -                    | (8,999)   | (8,091)   |
| On individual life renewal business claims     | (27,673)                          | -                             | -                    | (27,673)  | (18,471)  |
| On group claims                                | -                                 | (254,901)                     | (23,690)             | (278,591) | (306,327) |
| On experience refund of premiums               | -                                 | (50,180)                      | -                    | (50,180)  | (20,843)  |
|  | (40,377)                          | (305,081)                     | (23,690)             | (369,148) | (388,136) |
| Net claims                                     | 1,009,835                         | 472,443                       | 288,148              | 1,770,426 | 1,661,786 |

The annexed notes 1 to 38 form an integral part of these financial statements.

Masood Noorani Chairman Shahid M. Loan Director

Aly Noor Mahomed Rattansey Director



# **STATEMENT OF EXPENSES**

For the year ended December 31, 2011

|   |                    |   | Statutory Funds Aggrega  |  |   |   |
|---|--------------------|---|--|--|---|---|
|   | Note               | Individual<br>Life<br>Unit Linked   | Conven-<br>tional<br>business  | Accident<br>& Health   | 2011  | 2010  |
|   |                    | •   |  | (Rupees in '000)   | ) ———   | <b></b>   |
| Acquisition costs   |                    |   |  |  |   |   |
| Remuneration to insurance intermediaries or individual policies:  - Commission on first year premiums  - Commission on second year premiums  - Commission on subsequent renewal prem  - Commission on single premiums   |                    | 1,473,908<br>91,695<br>51,638<br>3,289<br>1,620,530   | 84<br>47<br>83<br>-<br>214   | 69<br>11<br>21<br>-<br>101   | 1,474,061<br>91,753<br>51,742<br>3,289<br>1,620,845   | 934,350<br>85,440<br>33,191<br>2,434<br>1,055,415   |
| Remuneration to insurance intermediaries or group policies:   |                    |   |  |  |   |   |
| - Commission  |                    | -   | 193,523  | 13,706   | 207,229   | 130,321   |
| Branch overheads  | 24                 | 645,388   | 29,973   | 18,476   | 693,837   | 460,655   |
| Other acquisition costs:  |                    | E. 200  | 20:  |  | <b>E</b> 4 <b>6E</b> 5  | 0.4.000   |
| - Policy stamps   |                    | <u>51,382</u><br>2,317,300  | 291<br>224,001   | 300<br>32,583  | <u>51,973</u><br>2,573,884  | 34,333<br>1,680,724   |
| Administration expenses   |                    | , ,   | ,  | ,  | , ,   | , ,   |
| Salaries, allowances and other benefits Charge for defined benefit plan Contribution to defined contribution plan Travelling expenses Auditors' remuneration Actuary's fees Medical fees Advertisements Printing and stationery Depreciation Amortisation Rental Legal and professional charges Supervision fees Utilities Entertainment Vehicle running Repairs and maintenance Bank charges and brokerage Training expenses Postages, telegrams and telephone Staff welfare General insurance Doubtful debts Miscellaneous expenses | 25<br>19.2<br>19.4 | 190,109<br>4,363<br>6,989<br>8,348<br>1,813<br>5,400<br>2,059<br>22,650<br>14,842<br>18,616<br>6,002<br>16,107<br>6,676<br>13,299<br>8,823<br>1,635<br>5,358<br>14,677<br>4,623<br>2,164<br>17,303<br>3,493<br>2,112<br>447<br>1,124<br>379,032 | 37,425<br>857<br>1,347<br>1,728<br>229<br>635<br>578<br>4,062<br>2,464<br>2,784<br>703<br>4,379<br>539<br>2,321<br>1,181<br>161<br>1,029<br>1,420<br>473<br>362<br>1,213<br>446<br>326<br>(704)<br>109<br>66,067 | 17,413<br>390<br>612<br>1,074<br>138<br>318<br>248<br>1,708<br>1,944<br>1,114<br>325<br>4,201<br>325<br>811<br>774<br>104<br>350<br>737<br>535<br>173<br>721<br>248<br>116<br>(95)<br>49 | 244,947<br>5,610<br>8,948<br>11,150<br>2,180<br>6,353<br>2,885<br>28,420<br>19,250<br>22,514<br>7,030<br>24,687<br>7,540<br>16,431<br>10,778<br>1,900<br>6,737<br>16,834<br>5,631<br>2,699<br>19,237<br>4,187<br>2,554<br>(352)<br>1,282<br>479,432 | 173,724<br>6,552<br>8,046<br>7,147<br>2,113<br>4,513<br>3,563<br>4,260<br>15,212<br>18,040<br>6,295<br>23,296<br>7,502<br>11,603<br>13,371<br>1,004<br>4,204<br>17,873<br>5,165<br>1,986<br>14,856<br>3,341<br>3,230<br>6,264<br>1,402<br>364,562 |
| Gross management expenses   |                    | 2,696,332   | 290,068  | 66,916   | 3,053,316   | 2,045,286   |
| Commission from reinsurers  |                    | (39,206)  | 141  |  | (39,065)  | (27,549)  |
| Net management expenses   |                    | 2,657,126   | 290,209  | 66,916   | 3,014,251   | 2,017,737   |

The annexed notes 1 to 38 form an integral part of these financial statements.

Masood Noorani Chairman Shahid M. Loan Director

Aly Noor Mahomed Rattansey Director



# STATEMENT OF INVESTMENT INCOME

For the year ended December 31, 2011

|   |   | Statutory  | Aggregate  |  |   |
|---|---|--|--|--|---|
|   | Individual<br>Life<br>Unit Linked   | Conven-<br>tional<br>business                              | Accident<br>& Health                               | 2011   | 2010  |
|   | •   |  | (Rupees in '000)                                   |  | <b></b>   |
| Investment income   |   |  |  |  |   |
| <ul> <li>Government securities</li> <li>Other fixed income securities and deposits</li> <li>Dividends</li> <li>Gain on sale of investments</li> <li>Amortisation of premium</li> <li>Unrealised (loss) / gain on investments</li> <li>Other income</li> </ul> Total | 906,417<br>173,167<br>204,140<br>14,769<br>-<br>(166,164)<br>-<br>1,132,329 | 78,344<br>5,817<br>-<br>1,365<br>(818)<br>-<br>-<br>84,708 | 26,214<br>3,713<br>-<br>767<br>(423)<br>-<br>5,503 | 1,010,975<br>182,697<br>204,140<br>16,901<br>(1,241)<br>(166,164)<br>5,503 | 573,080<br>196,411<br>143,381<br>32,205<br>(1,364)<br>357,121<br>2,840<br>1,303,674 |
| Reversal / (provision) for impairment in value of investments   |   |  |  |  |   |
| - Government securities   | 219   | 4,113  | 1,436  | 5,768  | (352)   |
| Less: Investment related expenses   | (627)   | (18)   | (26)   | (671)  | (350)   |
| Net investment income   | 1,131,921   | 88,803   | 37,184   | 1,257,908  | 1,302,972   |

The annexed notes 1 to 38 form an integral part of these financial statements.

Masood Noorani Chairman Shahid M. Loan Director

Aly Noor Mahomed Rattansey Director

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### NOTES TO AND FORMING PART OF THE FINANCIAL STATEMENTS

For the year ended December 31, 2011

### 1. STATUS AND NATURE OF BUSINESS

1.1 Jubilee Life Insurance Company Limited (formerly New Jubilee Life Insurance Company Limited) (the company) was incorporated in Pakistan on June 29, 1995 as a public limited company under the Companies Ordinance, 1984. Its shares are quoted on the Karachi Stock Exchange. The company started its business on June 20, 1996. The addresses of its registered and principal office are 26-D, 3rd floor, Kashmir Plaza, Jinnah Avenue, Blue Area, Islamabad and Jubilee Life Insurance Building, 74/1-A, Lalazar, M.T Khan Road, Karachi, respectively.

The company is engaged in life insurance, carrying on non-participating business. In accordance with the requirements of the Insurance Ordinance, 2000 the company has established a shareholders' fund and following statutory funds in respect of each class of its life insurance business:

- Individual life unit linked
- Conventional business
- Accident & health
- 1.2 The company has been granted permission to open a foreign currency fund titled as "Overseas Group Life and Health Business fund" vide Securities and Exchange Commission of Pakistan (SECP) letter dated March 31, 2011 and State Bank of Pakistan (SBP) letter dated November 23, 2011. The fund has become operative effective from January 01, 2012.
- **1.3** The company is a subsidiary of Aga Khan Fund For Economic Development, S.A, Switzerland.

### 2. BASIS OF PRESENTATION

These financial statements have been prepared on the format of financial statements issued by the Securities and Exchange Commission of Pakistan (SECP) through the Securities and Exchange Commission (Insurance) Rules, 2002 [SEC (Insurance) Rules, 2002] vide S.R.O. 938 (1)/2002 dated December 12, 2002.

### 3. STATEMENT OF COMPLIANCE

These financial statements have been prepared in accordance with approved accounting standards as applicable in Pakistan. Approved accounting standards comprise of such International Financial Reporting Standards (IFRS) issued by the International Accounting Standards Board as are notified under the Companies Ordinance, 1984, provisions of and directives issued under the Companies Ordinance, 1984 and the Insurance Ordinance, 2000. In case requirements differ, the provisions or directives of the Companies Ordinance, 1984 and the Insurance Ordinance, 2000 have been followed.

### 3.1 Changes in accounting standards, interpretations and pronouncements

- a) Standards, interpretations and amendments to published approved accounting standards that are effective and relevant
- i) IAS 24 (Revised), 'Related Party Disclosures', is effective for the accounting periods beginning on or after January 01, 2011. It amends the definition of a related party and modifies certain related party disclosure requirements for government related entities. The revised standard does not have a material impact on the company's financial statements.
- ii) IFRS 7 (Amendment), Financial Instruments: Disclosures', is effective for the accounting periods beginning on or after January 01, 2011. This amendment emphasises the interaction between quantitative and qualitative disclosures about the nature and extent of risks associated with financial instruments. The new amendment does not have a material impact on the company's financial statements.



iii) IFRIC 14 (Amendment), IAS 19 – The limit on a defined benefit asset, minimum funding requirements and their interaction, is effective for the accounting periods beginning on or after January 01, 2011. It removes the unidentified consequences of the existing standard that restricted the recognition of some voluntary prepayments for minimum funding contributions as an asset. The new amendment does not have a material impact on the company's financial statements.

# b) Standards, interpretations and amendments to published approved accounting standards that are effective but not relevant "

The other new standards, amendments and interpretations that are mandatory for accounting periods beginning on or after January 01, 2011 are considered not to be relevant for the company's financial statements and hence have not been detailed here.

# c) Standards, interpretations and amendments to published approved accounting standards that are not yet effective but relevant

Amendment to IAS 19, 'Employee benefits' - effective for annual periods beginning on or after January 01, 2012. These amendments eliminate the corridor approach and calculate finance costs on a net funding basis. The new amendment is not expected to materially affect the financial instrument disclosures in the company's financial statements.

#### 4. BASIS OF MEASUREMENT

These financial statements have been prepared under the historical cost convention except as disclosed in accounting policies relating to investments.

The preparation of financial statements in conformity with the approved accounting standards as applicable in Pakistan and the requirements of the Companies Ordinance, 1984, the Insurance Ordinance, 2000 and SEC (Insurance) Rules, 2002 requires management to make judgments, estimates and assumptions that affect the application of policies and reported amounts of assets and liabilities, income and expenses. Actual results may differ from these estimates. Estimates and underlying assumptions are reviewed on an ongoing basis. Revisions to accounting estimates are recognised in the period in which the estimate is revised and in any future periods affected.

Judgements made by management in the application of approved accounting standards as applicable in Pakistan and the requirements of the Companies Ordinance, 1984, the Insurance Ordinance, 2000 and SEC (Insurance) Rules, 2002 that have a significant effect on the financial statements and estimates with a significant risk of material adjustment in the next year are discussed in note 36 to the financial statements.

### 4.1 Functional and presentation currency

These financial statements have been presented in Pak Rupee, which is the company's functional and presentation currency. Amounts presented have been rounded off to the nearest thousand.

### 5. SUMMARY OF SIGNIFICANT ACCOUNTING POLICIES

The significant accounting policies adopted in the preparation of these financial statements which have been consistently applied during the year are set out below:



### **5.1** Insurance contracts

### a) Individual life unit linked

Individual life contracts are mainly regular premium unit linked policies, where policy value is determined as per the underlying assets' value. Various types of riders (Accidental Death, Family Income Benefit, etc.) are also sold along with the basic policies. Some of these riders are charged through deductions from policyholders' fund value, while others are conventional i.e. additional premium is charged thereagainst. Polices are sold to a wide cross-section of population with different income levels. The risk underwritten is mainly death and sometimes disability and/or critical illness. This business is written through two distribution channels, namely, the direct sales force and bancassurance.

Individual life single premium policies are also issued and their value is determined as per underlying assets' value of the fund.

### **Revenue recognition**

Premium received is recognised as follows:

First year, renewal and single premiums are recognised once the related policies are issued / renewed against receipt and realisation of premium.

Recognition of policyholders' liabilities

Policyholders' liabilities included in the statutory fund are determined based on appointed actuary's valuation conducted as at the balance sheet date, in accordance with section 50 of the Insurance Ordinance, 2000.

### **Claim expense**

Claim expenses are recognised earlier of the date the policy ceases to participate in the earnings of the fund and the date insured event is intimated.

Surrenders are recognised after these have been approved in accordance with the company's policy.

Liability for outstanding claims is recognised in respect of all claims intimated up to the balance sheet date. Claims liability includes amounts in relation to unpaid reported claims.

Liability for claims "Incurred But Not Reported" (IBNR) is included in policyholders' liabilities.

### b) Conventional business

### i) Individual life conventional business

Individual life conventional contracts are mainly protection policies sold to a wide cross-section of population with different income levels. The risk underwritten is mainly death and sometimes critical illness. This business is written through direct sales force.

### **Revenue recognition**

Individual life conventional first year and renewal premiums are recognised once the related policies are issued / renewed against receipt and realisation of premium.



### Recognition of policyholders' liabilities

Policyholders' liabilities included in the statutory fund are determined based on appointed actuary's valuation conducted as at the balance sheet date, in accordance with section 50 of the Insurance Ordinance, 2000.

### **Claim expense**

Claim expenses are recognised on the date the insured event is intimated.

Liability for outstanding claims is recognised in respect of all claims incurred up to the balance sheet date. Claims liability includes amounts in relation to unpaid reported claims.

Liability for claims "Incurred But Not Reported" (IBNR) is included in policyholders' liabilities.

### ii) Group life

Group life contracts are mainly issued to employers to insure their commitments to their employees as required under The West Pakistan Industrial and Commercial Employment (Standing Orders) Ordinance, 1968. The company also writes business for consumer banking related schemes and micro-insurance schemes. The risk underwritten is mainly death and sometimes disability. This business is written through direct sales force and bancassurance.

### **Revenue recognition**

Group life premiums are recognised as and when due. In respect of certain group policies the company continues to provide insurance cover even if the premium is received after the grace period.

### Recognition of policyholders' liabilities

Policyholders' liabilities included in the statutory fund are determined based on appointed actuary's valuation conducted as at the balance sheet date, in accordance with section 50 of the Insurance Ordinance, 2000.

### **Claim expense**

Claim expenses are recognised on the date the insured event is intimated.

Liability for outstanding claims is recognised in respect of all claims incurred up to the balance sheet date. Claims liability includes amounts in relation to unpaid reported claims.

Liability for claims "Incurred But Not Reported" (IBNR) is included in policyholders' liabilities.

### **Experience refund of premium**

Experience refund of premium payable to policyholders is included in outstanding claims.

### c) Accident & health

Group health contracts are mainly issued to employers to insure their commitments to their employees. The company also writes business for micro-insurance schemes in northern areas of Pakistan. The risk underwritten is medical expenses related to hospitalisation. This business is written through direct sales force.



### Revenue recognition

Health premiums are recognised as and when due. In respect of certain group policies the company continues to provide cover even if the premium is received after the grace period.

### Recognition of policyholders' liabilities

Policyholders' liabilities included in the statutory fund are determined based on appointed actuary's valuation conducted as at the balance sheet date, in accordance with section 50 of the Insurance Ordinance, 2000.

### **Claim expense**

Claim expenses are recognised on the date the insured event is intimated.

Liability for outstanding claims is recognised in respect of all claims incurred up to the balance sheet date. Claims liability includes amounts in relation to unpaid reported claims.

Liability for claims "Incurred But Not Reported" (IBNR) is included in policyholders' liabilities.

### **Experience refund of premium**

Experience refund of premium payable to policyholders is included in outstanding claims.

### 5.2 Policyholders' liabilities

### a) Individual life unit linked

Policyholders' liabilities constitute the fund value of unit linked contracts as well as non-unit reserves of these linked contracts. Non-linked reserves constitute liability kept to account for risks such as death, disability, critical illness, etc., Incurred But Not Reported (IBNR) claims and non-linked riders (Accidental Death and Disability, Waiver of Premium, etc.).

Reserves for risks such as death, disability, etc. are kept on the basis of risk charges deducted for these risks.

- Incurred But Not Reported (IBNR) claims

For IBNR, the company uses statistical methods to incorporate assumptions made in order to estimate the ultimate cost of claims. The claims experience for this line of business has not developed sufficiently to attach full credibility to the experience. Hence, IBNR reserves are being kept as a percentage of risk charges. A lag study has been conducted at various points of time to attach greater credibility to the experience in order to determine the amount of IBNR claims.

The method involves the analysis of historical claims and the lags are estimated based on this historical pattern. Actual IBNR claims experience at various points of time is compared to the IBNR reserves kept at these time periods, to determine the adequacy of IBNR reserves. This validates the factor that is applied to risk charges in order to arrive at IBNR reserves. Adequate margins are also built-in to compensate for any adverse deviations in claims experience. In view of grossly insufficient claims experience, IBNR reserves for non-linked riders have been held in proportion to the premium earned in the valuation year.



- Unearned premium and premium deficiency reserve

Unearned premium reserve is not applicable to main policies. The rider premium proportionate to the unexpired duration of the period for which the respective premiums have been received are held as unearned premium reserves. Liabilities for claims in course of payment for Family Income Benefit rider and Waiver of Premium rider are held in accordance with the advice of the appointed actuary.

The Premium Deficiency Reserve (PDR) is not applicable to these polices. For riders, there is no need to hold a PDR since these maintain very reasonable claim ratios.

### b) Conventional business

### i) Individual life conventional

Policyholders' liabilities constitute the reserves for base plans, riders attached to the base plans and reserves for IBNR claims.

For base plans, policyholders' liabilities are determined as per the minimum criteria given in Insurance Rules, 2002. Discount rate used in this calculation is 3.75% and the mortality rates assumed are those according to EFU (61-66) table. For critical illness policies, the future incidence of critical illness is according to a percentage of reinsurer's risk premium rates for this coverage.

Incurred But Not Reported (IBNR) claims

IBNR reserves for riders are held as a percentage of rider premium earned in the valuation year in view of grossly insufficient claims experience.

- Unearned premium and premium deficiency reserve

Unearned Premium Reserves (UPR) methodology is applied to rider premium to arrive at riders' reserves. The rider premium proportionate to the unexpired duration of the period for which the respective premiums have been received are held as unearned premium reserves.

Tests are conducted periodically on the basis of gross premium valuation to confirm the adequacy of reserves kept on modified net premium basis. For riders, there is no requirement to hold premium deficiency reserves since these maintain very reasonable claims ratios.

### ii) Group life

Policyholders' liabilities comprise of Unearned Premium Reserves (UPR), reserves for Incurred But Not Reported (IBNR) claims and pay-continuation reserves.

Incurred But Not Reported (IBNR) claims

For purposes of estimation, the business has been split into two categories, namely, normal and other than normal schemes (including consumer banking schemes, large groups and micro-insurance). IBNR reserves is calculated on separate basis for these two categories. IBNR is based upon reported claims for normal schemes and on earned premium for other than normal schemes due to lack of fully credible experience. For IBNR reserves based on reported claims, the company uses the chain-ladder method (a statistical technique) to estimate the ultimate cost of claims.

- Unearned premium and premium deficiency reserve

Gross premium proportionate to the unexpired duration of the period for which the respective premiums have been billed are held as unearned premium reserves.



The unearned premium reserve can deem to become insufficient if either there is gross deterioration in mortality, there is an occurrence of a catastrophic event, or there is a reduction in asset value on potential encashment of assets. No requirement for holding premium deficiency reserve was found since the company has a good combined ratio and it is unlikely that there will be a sudden, significant worsening of mortality due to good dispersion of risk across various geographical and income stratas. Also, the company holds a catastrophe reinsurance cover which reduces its exposure to large number of claims arising from any one incident.

Liabilities for claims in course of payment (pay continuation reserves) are held in accordance with the advice of the appointed actuary.

### c) Accident & health

Policy holder liability comprises of Unearned Premium Reserves (UPR) and reserves for Incurred But Not Reported (IBNR) claims.

Incurred But Not Reported (IBNR) claims

For purposes of estimation, the business has been split into two categories, namely, normal and micro-insurance schemes. IBNR is calculated on separate basis for these two categories. IBNR is based upon reported claims for normal schemes and in proportion to the premium earned in the valuation year for micro-insurance schemes due to lack of fully credible experience in these schemes. For IBNR reserves based on reported claims, the company uses the chain-ladder method (a statistical technique) to estimate the ultimate cost of claims.

- Unearned premium and premium deficiency reserve

Gross premium proportionate to the unexpired duration of the period for which the respective premiums have been billed are held as unearned premium reserves.

The unearned premium reserve can deem to become insufficient if either there is sudden worsening of morbidity or inflationary increase in claims. No requirement for holding premium deficiency reserve was found at present since the portfolio has a combined ratio of less than 100% and the average claims have been low inspite of overall inflation.

#### 5.3 Reinsurance contracts held

### **Reinsurance premiums**

Reinsurance premium is recognised at the same time when the premium income is recognised. It is measured in line with the terms and conditions of the reinsurance treaties.

### **Claim recoveries**

Claim recoveries from reinsurers are recognised at the same time as the claims are intimated and recorded in the books of accounts of the company.



### **Experience refund of premium**

Experience refund receivable from reinsurers is included in the reinsurance recoveries of claims.

Individual life unit linked and conventional policies are reinsured under an individual life reinsurance agreement whereas group life policies are reinsured under a group life reinsurance agreement.

All receivables (reinsurer's share in claims, inward commission and experience refund) and payables (reinsurance premium) under reinsurance agreements are recognised net in the company's financial statements, under the circumstances only that there is a clear legal right of off-set of the amounts. Furthermore, credit is taken on account of reinsurer's share in policyholders' liabilities as advised by the appointed actuary.

### 5.4 Receivables and payables related to insurance contracts

Receivables and payables are recognised when due. These include amounts due to and from agents and policyholders.

#### 5.5 Staff retirement benefits

### **Defined benefit plan**

The company operates an approved funded gratuity scheme for all permanent employees who have completed minimum qualifying eligible service of 5 years. Contribution to the fund is made and expense is recognised on the basis of actuarial valuation carried out as at each year end using the projected unit credit method. Actuarial gains or losses in excess of 10% of the actuarial liability or plan assets are recognised over the average life of the employees.

### **Defined contribution plan**

The company operates an approved contributory provident fund for all its permanent employees. Equal monthly contributions are made by both the company and the employees to the fund at the rate of 10% of basic salary. Contributions made by the company are recognised as expense.

### 5.6 Accumulated compensated absences

The company makes provision in the financial statements for its liabilities towards vested compensated absences accumulated by its employees on the basis of anticipated utilisation of such leaves based on past trends.

#### 5.7 Statutory funds

The company maintains statutory funds in respect of each class of life insurance business. Assets, liabilities, revenues and expenses of the company are referable to respective statutory funds, however, where these are not referable to statutory funds, these are allocated to the shareholders' fund.

Apportionment of assets, liabilities, revenues and expenses, wherever required, between funds are made on a fair and equitable basis in accordance with the written advice of the appointed actuary.



#### 5.8 Taxation

Income tax expense comprises current and deferred tax. Income tax expense is recognised in the profit and loss account, except to the extent that it relates to the items recognised directly in equity, in which case it is recognised in equity.

#### Current

Provision for current taxation is based on taxable income for the year determined in accordance with the prevailing laws for taxation on income. Charge for the current tax is calculated using tax rates enacted or substantively enacted at the balance sheet date and includes adjustments, where considered necessary, relating to prior years.

#### **Deferred**

Deferred tax is recognised using the balance sheet liability method on all temporary differences arising between the carrying amounts of assets and liabilities for financial reporting purposes and amounts used for taxation purposes. The amount of deferred tax provided is based on the expected manner of realisation or settlement of the carrying amounts of assets and liabilities using the tax rates enacted at the balance sheet date. A deferred tax asset is recognised only to the extent that it is probable that future taxable profits will be available and the credits can be utilised. Deferred tax asset is reduced to the extent that it is no longer probable that the related tax benefits will be realised.

#### 5.9 Investments

#### Classification

Investments with fixed or determinable payments and fixed maturity, where the company has positive intent and ability to hold to maturity, are classified as Held - to - Maturity. Investments which are intended to be held for an indefinite period but may be sold in response to the need for liquidity or change in mark-up / interest rates are classified as available for sale.

### **Initial recognition**

All investments, classified as above, are initially recognised at fair value including acquisition charges associated with the investments.

### **Subsequent measurement**

Investments classified as held-to-maturity are subsequently measured at amortised cost, taking into account any discount or premium on acquisition, using the effective interest method.

Investments classified as available-for-sale are subsequently measured at lower of cost or market value (market value being taken as lower if the reduction is other than temporary) in accordance with the requirements of the SEC (Insurance) Rules, 2002 and is recognised as a provision for impairment in value of investment. Any change in the provision for impairment in value of an investment is recognised in the profit and loss account or revenue account of the respective non-linked fund. However, investments classified as available-for-sale, which are linked to the units of the unit linked fund, are marked to their market values. Any gain or loss on such available-for-sale investments is recognised in revenue account of the respective linked fund.



### Fair / market value measurements

For investments in Government securities, fair / market value is determined by reference to quotations obtained from Reuters page (PKRV) where applicable. For investments in quoted marketable securities, other than term finance certificates, fair / market value is determined by reference to Stock Exchange quoted market price at the close of business on balance sheet date. The fair market value of term finance certificates is as per the rates issued by the Mutual Funds Association of Pakistan (MUFAP).

#### 5.10 Fixed assets

### **Tangible assets**

Tangible assets are stated at cost less accumulated depreciation and impairment losses, if any, except for capital work in progress which is stated at cost. Depreciation is charged using the straight line method at the rates specified in note 19.2 on all assets available for use at the end of each month. When parts of an item of asset have different useful lives, they are accounted for as separate fixed assets items.

Subsequent costs are included in the assets' carrying amount or recognised as a separate asset, as appropriate, only when it is probable that future economic benefits associated with the item will flow to the company and the cost of the item can be measured reliably. All other expenses are charged to income during the year in which they are incurred.

The assets' residual value and useful lives are reviewed at each balance sheet date and adjusted if appropriate.

Gains and losses on disposal of fixed assets are taken to profit and loss account.

### **Intangible assets**

These represent assets with finite lives and are stated at cost less accumulated amortisation and impairment losses (if any). Amortisation is charged over the estimated useful life of the asset applying the straight line method at the rates specified in note 19.4 to the financial statements.

Software development costs are only capitalised to the extent that future economic benefits are expected to be derived by the company.

#### 5.11 Other revenue recognition

### Mark-up / Interest

- Mark-up / interest income on bank deposits is recognised on time proportion basis.
- Interest on fixed income securities is recognised on time proportion basis using effective interest rate method.

#### **Dividends**

Dividend income is recognised when company's right to receive dividend is established.



### **5.12** Acquisition cost

These are costs incurred in acquiring insurance policies, maintaining such policies, and include without limitation all forms of remuneration paid to insurance agents.

Commission and other expenses are recognised as expense in the earlier of the financial year in which they are paid and financial year in which they become due and payable, except that commission and other expenses which are directly referable to the acquisition or renewal of specific contracts are recognised not later than the period in which the premium to which they refer is recognised as revenue.

### 5.13 Foreign currencies

Monetary assets and liabilities in foreign currencies are translated at the rates of exchange prevailing at the balance sheet date. Foreign currency transactions are recorded using the rates of exchange prevailing at the date of transaction. Exchange gains and losses on translation are included in income currently.

### 5.14 Cash and cash equivalents

For the purpose of cash flow statement, cash and cash equivalents include the following:

- Cash at bank in current and saving accounts
- Cash and stamps in hand
- Term deposits with original maturity upto three months

### 5.15 Impairment

The carrying amount of assets are reviewed at each balance sheet date to determine whether there is any indication of impairment of any asset or group of assets. If such indication exists, the recoverable amount of the asset is estimated. An impairment loss is recognised whenever the carrying amount of an asset exceeds its recoverable amount. Impairment losses are recognised in profit and loss account / revenue account, as appropriate.

### 5.16 Provisions

Provisions are recognised when the company has a legal or constructive obligation as a result of a past event, and it is probable that outflow of resources embodying economic benefits will be required to settle the obligation and a reliable estimate can be made of the amount of obligation.

### 5.17 Segment reporting

Operating segments are reported in a manner consistent with that provided to the chief operating decision-maker. The chief operating decision-maker, who is responsible for allocating resources and assessing performance of the operating segments, has been identified as the Chief Executive Officer.

The company has three operating segments for reporting purposes namely; Individual life unit linked, Conventional business and Accident & health.

- The Individual life - unit linked segment provides life insurance coverage to individuals under unit based policies issued by the company.



- The Conventional business segment includes 'Individual life conventional' and 'Group life'. The Individual Life conventional business segment provides life insurance coverage to individuals under conventional policies issued by the company. The group life business segment provides life insurance coverage to members of business enterprises, corporate entities in common interest groups under group life insurance schemes issued by the company.
- Accident & health business segment provides personal accident coverage to individuals and inpatient / outpatient health coverage to member enterprises, corporate entities and common interest groups under group health insurance schemes issued by the company.

### 5.18 Off-setting

Assets and liabilities are offset and the net amount is reported in the financial statements only when there is a legally enforceable right to set-off the recognised amount and the company intends either to settle on a net basis or to realise the assets and settle the liabilities simultaneously.

### 5.19 Financial assets and liabilities

All financial assets and liabilities are initially measured at fair value. These financial assets and liabilities are subsequently measured at fair / market value or amortised cost as the case may be.

### 5.20 Dividend and appropriation to reserves

Dividend and appropriation to reserves except appropriations required by the law or determined by the appointed actuary or allowed by the Insurance Ordinance, 2000 are recognised in the year in which these are approved.

### 6. ISSUED, SUBSCRIBED AND PAID-UP SHARE CAPITAL

|     | 2011      | 2010           |   | 2011    | 2010         |
|-----|-----------|----------------|---|---------|--------------|
| (Nu | mber of s | shares in '000 | 0)  | (Rup    | ees in '000) |
|     | 62,712    | 62,712         | Ordinary shares of Rs. 10 each fully paid in cash | 627,120 | 627,120      |

**6.1** As at December 31, 2011 and 2010 Aga Khan Fund for Economic Development S.A Switzerland and its nominees held 36,294,894 ordinary shares of Rs. 10 each.

|    |  | 2011     | 2010         |
|----|--|----------|--------------|
| 7. | ANALYSIS OF ACCUMULATED SURPLUS AS SHOWN IN BALANCE SHEET                      | (Rup     | ees in '000) |
|    | Accumulated surplus in statement of changes in equity at beginning of the year | 522,753  | 438,713      |
|    | Add: Surplus in profit and loss account for the year                           | 374,593  | 146,752      |
|    | Less: Dividend   | (94,068) | (62,712)     |
|    | Accumulated surplus  | 803,278  | 522,753      |



## 8. MOVEMENT IN EQUITY OF STATUTORY FUND

|  |                                   | Statutory Funds               |                      | Aggregate              |                        |  |
|--|-----------------------------------|-------------------------------|----------------------|------------------------|------------------------|--|
|  | Individual<br>Life<br>Unit Linked | Conven-<br>tional<br>business | Accident<br>& Health | 2011                   | 2010                   |  |
|  | •                                 |                               | (Rupees in '000      | ) ———                  | <b></b>                |  |
| Policyholders' liabilities   |                                   |                               |                      |                        |                        |  |
| Balance at beginning of the year Increase / (decrease) during the year | 8,625,172<br>3,582,013            | 233,695<br>(13,042)           | 117,573<br>33,517    | 8,976,440<br>3,602,488 | 6,416,735<br>2,559,705 |  |
| Balance at end of the year - note 9                                    | 12,207,185                        | 220,653                       | 151,090              | 12,578,928             | 8,976,440              |  |
| Retained earnings on other than participating business                 |                                   |                               |                      |                        |                        |  |
| Balance at beginning of the year                                       | 33,226                            | 86,467                        | 48,103               | 167,796                | (147,752)              |  |
| Surplus for the year   | 390,657                           | 182,609                       | 54,101               | 627,367                | 515,548                |  |
| Surplus appropriated to shareholders' fund                             | (360,000)                         | (170,000)                     |                      | _(530,000)             | (200,000)              |  |
| Balance at end of the year   | 63,883                            | 99,076                        | 102,204              | 265,163                | 167,796                |  |
| Capital contributed by shareholders' fund                              |                                   |                               |                      |                        |                        |  |
| Balance at beginning of the year                                       | -                                 | -                             | -                    | -                      | 519,328                |  |
| Capital withdrawn during the year                                      |                                   |                               |                      |                        | (519,328)              |  |
| Balance at end of the year   | -                                 | -                             | -                    | -                      | -                      |  |
| Balance of statutory fund at end of the year                           | 12,271,068                        | 319,729                       | 253,294              | 12,844,091             | 9,144,236              |  |

### 9. POLICYHOLDERS' LIABILITIES

|   |                                   | Statutory                                       | Funds           | Aggregate  |           |  |
|---|-----------------------------------|---|-----------------|------------|-----------|--|
|   | Individual<br>Life<br>Unit Linked | Conven-<br>tional Accident<br>business & Health |                 | 2011       | 2010      |  |
| Gross of reinsurance  | •                                 |   | (Rupees in '000 | ) ———      | <b></b>   |  |
| Actuarial liability relating to future events   | 12,127,367                        | 167,133   | 114,683         | 12,409,183 | 8,823,845 |  |
| Provision for outstanding reported claims payable over a period exceeding twelve months | 65,616                            | 48,252  | -               | 113,868    | 87,734    |  |
| Provision for incurred but not reported claims  | 85,559                            | 111,018   | 36,449          | 233,026    | 225,408   |  |
| Net of reinsurance  | 12,278,542                        | 326,403   | 151,132         | 12,756,077 | 9,136,987 |  |
| Actuarial liability relating to future events   | 12,112,091                        | 97,888  | 114,643         | 12,324,622 | 8,751,269 |  |
| Provision for outstanding reported claims payable over a period exceeding twelve months | 65,616                            | 48,252  | -               | 113,868    | 87,734    |  |
| Provision for incurred but not reported claims  | 29,478                            | 74,513  | 36,447          | 140,438    | 137,437   |  |
|   | 12,207,185                        | 220,653   | 151,090         | 12,578,928 | 8,976,440 |  |



### 10. OUTSTANDING CLAIMS

|  | 2011                 |                   |                    | 2010                  |                    |                       |
|--|----------------------|-------------------|--------------------|-----------------------|--------------------|-----------------------|
|  | Gross                | Re-insurance      | Net                | Gross                 | Re-insurance       | e Net                 |
|  | •                    |                   | ——(Rupee           | s in '000) –          |                    |                       |
| Individual life unit linked  |                      |                   |                    |                       |                    |                       |
| Notified claims at beginning of the year                                       | 101,258              | (57,698)          | 43,560             | 101,724               | (36,081)           | 65,643                |
| Cash paid for claims settled in the year Increase / (decrease) in liabilities: | (1,024,831)          | 76,901            | (947,930)          | (1,086,875)           | 38,749             | (1,048,126)           |
| Arising from current year claims<br>Arising from prior year claims             | 1,059,509<br>(9,297) | (48,753)<br>8,376 | 1,010,756<br>(921) | 1,128,447<br>(42,038) | (92,330)<br>31,964 | 1,036,117<br>(10,074) |
| Notified claims at end of the year   | 126,639              | (21,174)          | 105,465            | 101,258               | (57,698)           | 43,560                |
| Conventional business  |                      |                   |                    |                       |                    |                       |
| Notified claims at beginning of the year                                       | 348,649              | (120,509)         | 228,140            | 293,804               | (43,993)           | 249,811               |
| Cash paid for claims settled in the year Increase / (decrease) in liabilities: | (760,260)            | 317,718           | (442,542)          | (654,443)             | 235,204            | (419,239)             |
| Arising from current year claims Arising from prior year claims                | 787,365<br>(9,841)   | (305,821)<br>740  | 481,544<br>(9,101) | 719,157<br>(9,869)    | (316,994)<br>5,274 | 402,163<br>(4,595)    |
| Notified claims at end of the year   | 365,913              | (107,872)         | 258,041            | 348,649               | (120,509)          | 228,140               |
| Accident & health  |                      |                   |                    |                       |                    |                       |
| Notified claims at beginning of the year                                       | 52,980               | (9,978)           | 43,002             | 40,568                | (11,600)           | 28,968                |
| Cash paid for claims settled in the year Increase / (decrease) in liabilities: | (274,385)            | -                 | (274,385)          | (241,813)             | 17,672             | (224,141)             |
| Arising from current year claims<br>Arising from prior year claims             | 317,102<br>(5,264)   |                   | 293,412<br>(5,264) | 254,725<br>(500)      | (16,050)           | 238,675               |
|  |                      |                   |                    |                       | -                  | (500)                 |
| Notified claims at end of the year   | 90,433               | (33,668)          | 56,765             | 52,980                | (9,978)            | 43,002                |

**10.1** As the company settles its claim obligations within a year therefore, the claim development table has not been presented.



### 11. STATUTORY DEPOSITS

The company has deposited 10 & 20 years Pakistan Investment Bonds amounting to Rs. 70 million (2010: Rs. 70 million) with the State Bank of Pakistan under section 29 of the Insurance Ordinance, 2000.

### 12. OTHER CREDITORS AND ACCRUALS

|   |                           | Statutory Funds                   |                               |                      | Aggregate |         |
|---|---------------------------|-----------------------------------|-------------------------------|----------------------|-----------|---------|
|   | Share<br>holders'<br>Fund | Individual<br>Life<br>Unit Linked | Conven-<br>tional<br>business | Accident<br>& Health | 2011      | 2010    |
|   | <b>←</b>                  |                                   | —— (Rupee                     | s in '000) ——        |           | <b></b> |
| Sundry creditors  | 358                       | 1,272                             | 4,331                         | 1,403                | 7,364     | 8,666   |
| Payable to related parties  |                           |                                   |                               |                      |           |         |
| Commercial Union Life Assurance<br>Company (Pakistan) Limited<br>Emplyees' Provident Fund | -                         | -                                 | -                             | -                    |           | 2,109   |
| Jubilee General Insurance Company Limited   | -                         | -                                 | -                             | -                    | -         | 49      |
| Withholding tax payable   | 1,230                     | 4,718                             | 302                           | 16                   | 6,266     | 5,385   |
| Payable to Workers' Welfare Fund  | 16,319                    | -                                 | -                             | -                    | 16,319    | 4,434   |
| Zakat payable   | -                         | 115                               | -                             | -                    | 115       | 72      |
|   | 17,907                    | 6,105                             | 4,633                         | 1,419                | 30,064    | 20,715  |

### 13. COMMITMENTS

2011 2010 (Rupees in '000) 118,099 3,570

| In respect of :         |
|-------------------------|
| - Capital expenditure   |
| Not later than one year |



### 14. INVESTMENTS

### 14.1 Government securities

|   |  | Statutory Funds   |   |  | Aggregate  |  |  |
|---|--|---|---|--|--|--|--|
|   | Share<br>holders'<br>Fund  | Individual<br>Life<br>Unit Linked   | Conven-<br>tional<br>business   | Accident<br>& Health   | 2011   | 2010   |  |
|   | <b>←</b>   |   | —— (Rupee   | s in '000) ——  |  | <b></b>  |  |
| Held-to-maturity  |  |   |   |  |  |  |  |
| 20 years Pakistan Investment Bonds<br>15 years Pakistan Investment Bonds<br>10 years Pakistan Investment Bonds<br>5 years Pakistan Investment Bonds   | 9,952<br>-<br>-  | -<br>-<br>-<br>-  | 50,192<br>-<br>-<br>-   | 9,948<br>-<br>-<br>-   | 60,140<br>9,952<br>-<br>-  | 60,146<br>9,947<br>31,274<br>24,961  |  |
|   | 9,952  | -   | 50,192  | 9,948  | 70,092   | 126,328  |  |
| Available-for-sale  |  |   |   |  |  |  |  |
| 20 years Pakistan Investment Bonds 10 years Pakistan Investment Bonds 5 years Pakistan Investment Bonds 3 years Pakistan Investment Bonds 3 years Ijara Sukuk Bonds 1 year Treasury Bills 6 months Treasury Bills 3 months Treasury Bills | 22,597<br>22,695<br>-<br>426,272<br>95,390<br>-<br>566,954<br>576,906<br>(4,556) | 40,681<br>-<br>23,862<br>220,161<br>1,054,405<br>3,598,471<br>3,835,765<br>-<br>8,773,345<br>-<br>8,773,345 | 70,523<br>14,571<br>-<br>96,716<br>345,072<br>-<br>526,882<br>577,074<br>(15,992)<br><b>561,082</b> | 21,121<br>9,714<br>-<br>142,424<br>47,718<br>-<br>220,977<br>230,925<br>(2,723)<br>228,202 | 40,681<br>114,241<br>70,842<br>220,161<br>1,054,405<br>4,263,883<br>4,323,945<br>-<br>10,088,158<br>10,158,250<br>(23,271)<br>10,134,979 | 36,969<br>114,241<br>71,855<br>1,081,257<br>401,612<br>1,725,504<br>1,727,555<br>1,638,114<br>6,797,107<br>6,923,435<br>(30,164) |  |
| 14.1.1 Reconciliation of provision  |  |   |   |  |  |  |  |
| Balance at the beginning of the year (Reversal) / provision for impairment in value of investments  | 5,681<br>(1,125)   | 219<br>(219)  | 20,105<br>(4,113)   | 4,159<br>(1,436)   | 30,164<br>(6,893)  | 30,153<br>11   |  |
|   |  |   |   |  |  |  |  |
| Balance at the end of the year  | 4,556  |   | 15,992  | 2,723  | 23,271   | 30,164   |  |

## 14.1.2 Particulars of government securities

| Name of the investments  | Maturity   | Tenor   | Principal  | Coupon           | Coupon   |
|--|--|---|--|------------------|--|
| Held-to-maturity   |  | (Years)                                       | payment  | rate p.a.<br>(%) | payment  |
| Pakistan Investment Bonds  | January 2019<br>to June 2024   | 15 - 20<br>years                              | On maturity  | 9-10             | Half-yearly  |
| Available-for-sale   |  |   |  |                  |  |
| Ijara Sukuk Bonds<br>Pakistan Investment Bonds<br>Treasury Bills<br>Treasury Bills | December 2013 - 2014<br>September 2012 to June 2024<br>May 2012 to November 2012<br>January 2012 to May 2012 | 3 years<br>3 - 20 years<br>1 year<br>6 months | On maturity<br>On maturity<br>On maturity<br>On maturity | 11.86 - 13.9     | 4Half-yearly<br>Half-yearly<br>91On maturity<br>6On maturity |



### 14.2 Other fixed income securities

|  |                           | 9                                 | Statutory Fu                  | Aggregate            |         |         |
|--|---------------------------|-----------------------------------|-------------------------------|----------------------|---------|---------|
|  | Share<br>holders'<br>Fund | Individual<br>Life<br>Unit Linked | Conven-<br>tional<br>business | Accident<br>& Health | 2011    | 2010    |
|  | <b>←</b>                  |                                   | (Rupee                        | s in '000) ——        |         | <b></b> |
| Available-for-sale                             |                           |                                   |                               |                      |         |         |
| Term Finance Certificates (TFCs) - note 14.2.1 | -                         | 316,704                           | -                             | -                    | 316,704 | 351,246 |
| Commercial paper - Engro Fertilizers Limited   | -                         | -                                 | -                             | -                    | -       | 93,448  |
|  |                           | 316,704                           |                               |                      | 316,704 | 444,694 |

### 14.2.1 Available-for-sale - Term finance certificates

| Market v     | alue as at   | Maturity  | Tenor  | <b>Current Rate</b>   | Profit  |
|--------------|--|---|--|---|---|
| December 31, | December 31,   | year  | (Years)  | of profit p.a.  | payment   |
| 2011         | 2010   |   |  | (%)   |   |
| (Rupees      | in '000)   |   |  |   |   |
|              |  |   |  |   |   |
| 50,012       | 49,036   | 2014  | 8 years  | 13.86   | Half-yearly   |
| 51,305       | 49,685   | 2015  | 8 years  | 15.33   | Half-yearly   |
| E0 711       | E0 7/11  | 2015  | 0 1/02/0   | 12.46   | Half voarly   |
| ,            | ,  |   | ,  |   | Half-yearly<br>Half-yearly  |
| ,,,,         | = :/===  |   | , , , , ,  | 20.00   | ,,  |
| 12,555       | 25,074   | 2012  | 5 years  | 14.42   | Half-yearly   |
| 4,837        | 14,869   | 2012  | 5 years  | 13.42   | Half-yearly   |
| 15 017       | 24 056   | 2013  | 7 years  | 14 76   | Half-yearly   |
| 13,017       | 24,930   | 2013  | 7 years  | 14.70   | riali-yearry  |
| -            | 4,993  | 2011  | 7 years  | 10.75   | Half-yearly   |
| 99,475       | 99,677   | 2014  | 8 years  | 15.08   | Half-yearly   |
| 316.704      | 351 246  |   |  |   |   |
|              | December 31,<br>2011<br>(Rupees<br>50,012<br>51,305<br>58,711<br>24,792<br>12,555<br>4,837<br>15,017 | 2011 2010 (Rupees in '000)  50,012 49,036 51,305 49,685  58,711 58,741 24,792 24,215  12,555 25,074 4,837 14,869  15,017 24,956 - 4,993 99,475 99,677 | December 31, December 31, 2010 (Rupees in '000)         year           50,012 49,036 49,685 2015         2014 2015           58,711 58,741 2015 24,792 24,215 2014         2012 24,215 2014           12,555 25,074 4,837 14,869 2012         2012 24,956 2013           15,017 24,956 2013 29,677 2014         2011 2011 2014 | December 31, December 31, 2011         year         (Years)           2011 2010         (Rupees in '000)         8 years           50,012 49,036 2015         49,685         2015         8 years           51,305 49,685 2015         8 years         8 years           24,792 24,215 2014         7 years           12,555 4,837 14,869 2012         5 years           4,837 14,869 2012         5 years           15,017 24,956 2013         7 years           - 4,993 2011         7 years           99,475 99,677 2014         8 years | December 31, December 31, 2011         year         (Years)         of profit p.a.           2011 2010         (%)           (%)         (%)           50,012 49,036 51,305 49,685 2015         8 years 13.86           51,305 49,685 2015         8 years 15.33           58,711 58,741 2015 8 years 13.46         24,792 24,215 2014 7 years 13.30           12,555 25,074 2012 5 years 14.42 4,837 14,869 2012 5 years 13.42         13.42           15,017 24,956 2013 7 years 14.76         24,956 2013 7 years 14.76           - 4,993 99,475 99,677 2014 8 years 15.08 |

The aggregate cost of the above investments as at December 31, 2011 was Rs. 315.19 million (2010: Rs. 352.77 million).

### 14.3 Listed equities and closed-ended mutual funds

|        | Listed equities and closed ended in  | ideddi idiid              |                                   | Statutory F                   | Aggregate            |           |           |
|--------|--|---------------------------|-----------------------------------|-------------------------------|----------------------|-----------|-----------|
|        |  | Share<br>holders'<br>Fund | Individual<br>Life<br>Unit Linked | Conven-<br>tional<br>business | Accident<br>& Health | 2011      | 2010      |
|        |  |                           | <b>←</b>                          |                               | - (Rupees in '00     | 0)———     | <b></b>   |
|        | Available-for-sale   |                           |                                   |                               |                      |           |           |
|        | Ordinary shares and units of closed-ended mutual funds - note 14.3.2       | 241,545                   | 2,022,718                         | -                             | -                    | 2,264,263 | 2,307,860 |
|        | Less: Provision for impairment in value of investments - note 14.3.1       | (74,389)                  |                                   | -                             | -                    | (74,389)  | (59,260)  |
|        |  | 167,156                   | 2,022,718                         | -                             | -                    | 2,189,874 | 2,248,600 |
| 14.3.1 | Reconciliation of provision  |                           |                                   |                               |                      |           |           |
|        | Balance at the beginning of the year Provision / (reversal) for impairment | 59,260                    | -                                 | -                             | -                    | 59,260    | 68,382    |
|        | in value of investments  | 15,129                    |                                   |                               |                      | 15,129    | (9,122)   |
|        | Balance at the end of the year   | 74,389                    |                                   | -                             | -                    | 74,389    | 59,260    |
|        |  |                           |                                   |                               |                      |           |           |



### 14.3.2 Particulars of listed equities and closed-ended mutual funds

The face value of ordinary shares are between Rs. 5 to Rs. 50 per share.

| The face value of ordinary shares are                                |                        | December, 20      | •                 |                        | 1 December, 2010  |                   |
|--|------------------------|-------------------|-------------------|------------------------|-------------------|-------------------|
| Charach ald and found  | Number                 | Cost              | Market            | Number                 | Cost              | Market            |
| Shareholders' fund   | of shares              | (Rupees in 'C     | Value<br>)00)     | of shares              | (Rupees in '000)  | Value             |
| Allied Bank Limited  | 115,985                | 7,141             | 6,248             |                        | -                 | -                 |
| Fauji Fertilizer Company Limited                                     | 250,000                | 21,024            | 37,385            | 200,000                | 21,024            | 25,172            |
| Habib Bank Limited<br>Hub Power Company Limited                      | 592,458<br>650,000     | 109,703<br>24,332 | 62,848<br>22,230  | 538,599                | 109,703           | 65,676            |
| International Industries Limited                                     | 610,672                | 35,155            | 23,212            | 210,672                | 14,106            | 12,608            |
| Jubilee General Insurance Company Limited                            | 469,996                | 35,942            | 25,055            | 375,997                | 35,942            | 22,308            |
| Pakistan State Oil Limited<br>United Bank Limited                    | 10,000<br>81,441       | 3,054<br>5,194    | 2,272<br>4,267    | 10,000                 | 3,054             | 2,952             |
| Officed Bully Efficed  | 01,441                 | 241,545           | 183,517           |                        | 183,829           | 128,716           |
| Individual life unit linked  |                        |                   |                   |                        |                   |                   |
| Allied Bank Limited  | 33,275                 | 1,869             | 1,793             | 133,100                | 9,532             | 9,337             |
| Askari Bank Limited  | 3,728,628              | 102,222           | 37,398            | 3,435,117              | 103,626           | 60,767            |
| Bank Al-Habib Limited  | 1,931,186              | 39,397            | 55,097            | 1,317,655              | 29,496            | 47,778            |
| Century Paper & Board Mills Limited<br>Cherat Cement Company Limited | 200,000<br>457,457     | 16,019<br>22,759  | 2,600<br>3,298    | 200,000<br>558,475     | 16,019<br>27,333  | 3,370<br>6,004    |
| D.G. Khan Cement Company Limited                                     | 246,240                | 14,215            | 4,686             | 234,000                | 15,303            | 7,060             |
| Engro Corporation Limited  | 120,000                | 17,117            | 11,124            | -                      | -                 | · -               |
| Fauji Fertilizer Bin Qasim Limited                                   | 550,000<br>3,272,475   | 11,719<br>223,069 | 23,337<br>489,366 | 550,000<br>2,566,730   | 11,719<br>207,555 | 19,651<br>323,049 |
| Fauji Fertilizer Company Limited<br>Faysal Bank Limited              | 2,936,205              | 72,260            | 23,871            | 2,300,730              | 84,631            | 45,924            |
| First Habib Modaraba Limited   | 1,843,815              | 13,773            | 13,386            | 1,843,815              | 13,773            | 12,354            |
| Glaxo SmithKline Pakistan Limited                                    | 179,687                | 16,526            | 12,053            | 156,250                | 16,526            | 13,780            |
| Hinopak Motors Limited<br>Honda Atlas Cars Company Limited           | 33,300<br>52,500       | 19,801<br>1,314   | 2,333<br>454      | 33,300<br>52,500       | 19,801<br>1,314   | 4,392<br>609      |
| Hub Power Company Limited  | 6,647,135              | 220,738           | 227,332           | 4,922,135              | 155,301           | 184,138           |
| ICI Pakistan Limited   | 50,000                 | 2,903             | 6,014             | 50,000                 | 2,903             | 7,212             |
| Indus Motor Company Limited<br>International Industries Limited      | 278,414<br>2,072,857   | 45,021<br>129,739 | 57,083<br>78,789  | 300,839<br>1,757,429   | 50,028<br>114,168 | 75,953<br>105,182 |
| JS Growth Fund   | 796,117                | 11,831            | 3,742             | 796,117                | 11,831            | 4,418             |
| Kot Addu Power Company Limited                                       | 2,447,173              | 96,879            | 101,117           | 2,229,415              | 87,725            | 90,693            |
| Lotte Pakistan PTA Limited   | 500,000                | 7,474             | 4,635             | 125 000                | 14 102            | -<br>0 474        |
| Lucky Cement Company Limited<br>MCB Bank Limited                     | 55,000<br>14,081       | 5,801<br>503      | 4,127<br>1,895    | 125,000<br>12,801      | 14,182<br>503     | 9,474<br>2,926    |
| Meezan Bank Limited  | 867,505                | 5,629             | 15,077            | 754,353                | 5,629             | 12,749            |
| Millat Tractors Limited  | 419,158                | 61,107            | 153,081           | 441,077                | 64,011            | 220,441           |
| National Bank of Pakistan<br>NIB Bank Limited                        | 2,188,201<br>2,067,000 | 121,981<br>45,083 | 89,826<br>3,576   | 1,750,561<br>2,716,500 | 121,981<br>58,526 | 134,478<br>8,014  |
| Nishat Mills Limited   | 1,024,411              | 46,555            | 41,437            | 924,411                | 40,538            | 59,319            |
| Oil and Gas Development Company Limited                              | 68,987                 | 5,995             | 10,460            | 572,888                | 49,787            | 97,865            |
| Orix Leasing Company Limited   | 530,127                | 17,738            | 3,366             | 530,127                | 17,738            | 3,642             |
| Packages Limited Pak Suzuki Motors Company Limited                   | 199,401<br>228,125     | 22,569<br>43,541  | 16,494<br>13,466  | 99,401<br>228,125      | 12,051<br>43,541  | 12,784<br>15,928  |
| Pakistan Oilfields Limited   | 445,500                | 115,532           | 154,343           | 484,000                | 123,709           | 143,246           |
| Pakistan Petroleum Limited   | 964,407                | 124,740           | 162,329           | 721,418                | 91,467            | 156,656           |
| Pakistan Refinery Limited Pakistan State Oil Limited                 | 29,669<br>216,158      | 5,500<br>63,820   | 2,009<br>49,113   | 87,383<br>171,158      | 16,198<br>50,644  | 9,413<br>50,522   |
| Pakistan Telecommunication Company Limited                           | 2,705,000              | 43,172            | 28,105            | 1,705,000              | 31,416            | 33,111            |
| Pakistan Tobacco Company Limited                                     | 156,700                | 19,948            | 8,697             | 156,700                | 19,948            | 17,273            |
| PICIC Growth Fund PICIC Investment Fund                              | 284,000<br>150,500     | 10,288<br>2,663   | 3,539<br>820      | 284,000<br>150,500     | 10,288<br>2,663   | 3,763<br>965      |
| Soneri Bank Limited  | 164,700                | 5,294             | 643               | 292,800                | 10,587            | 2,433             |
| Standard Chartered Modaraba Limited                                  | 45,477                 | 1,439             | 472               | 45,477                 | 1,439             | 423               |
| Thal Limited   | 381,482                | 21,861            | 31,205            | 317,902                | 21,861            | 41,407            |
| The Bank of Punjab<br>Unilever Pakistan Limited                      | 6,000                  | 8,995             | 33,395            | 432,414<br>6,000       | 28,775<br>8,995   | 4,242<br>26,161   |
| United Bank Limited  | 647,937                | 31,528            | 33,945            | 461,450                | 21,004            | 31,485            |
| Wateen Telecom Limited   | 1,000,000              | 6,620             | 1,790             | 1,000,000              | 6,620             | 3,640             |
|  |                        | 1,924,547         | 2,022,718         |                        | 1,852,685         | 2,124,031         |



### 14.4 Open-ended mutual funds

|  |                           | Statutory Funds                   |                               |                      | Aggregate |         |  |
|--|---------------------------|-----------------------------------|-------------------------------|----------------------|-----------|---------|--|
|  | Share<br>holders'<br>Fund | Individual<br>Life<br>Unit Linked | Conven-<br>tional<br>business | Accident<br>& Health | 2011      | 2010    |  |
|  | •                         |                                   | —— (Rupee                     | s in '000) ——        |           | <b></b> |  |
| Available-for-sale                             |                           |                                   |                               |                      |           |         |  |
| Units of open-ended mutual funds - note 14.4.1 | 300,000                   | 38,641                            |                               |                      | 338,641   | 86,550  |  |

|  | 2011             | 2010           |
|--|------------------|----------------|
|  | (Rup             | ees in '000)   |
| 14.4.1 Shareholders' fund - note 14.4.1.1                |                  |                |
| ABL Cash Fund  | 50,000           | -              |
| Askari Sovereign Cash Fund<br>IGI Money Market Fund      | 50,000           | -              |
| NAFA Government Securities Liquid Fund                   | 50,000<br>50,000 | -              |
| Pakistan Cash Management Fund                            | 50,000           | -              |
| UBL Government Securities Fund                           | 50,000           |                |
|  | 300,000          |                |
| Individual life unit linked - note 14.4.1.2              |                  |                |
| ABL Income Fund  | -                | 60,633         |
| Atlas Money Market Fund                                  | -                | 11,012         |
| JS Large Capital Fund Pakistan Strategic Allocation Fund | 6,393            | 6,515<br>8,390 |
| Meezan Islamic Fund                                      | 8,211<br>24,037  | 6,390          |
|  | 38,641           | 86,550         |

- **14.4.1.1** The aggregate market value of the above mutual funds as at December 31, 2011 was Rs. 321.2 million (2010: Nil ).
- **14.4.1.2** The aggregate cost of the above mutual funds as at December 31, 2011 was Rs. 45 million (2010: Rs. 80.362 million).
- 14.5 International Accounting Standard IAS-39 "Financial Instruments Recognition and Measurement" was revised effective from January 1, 2005. In the revised IAS-39 the option of taking the revaluation gain / (loss) on the available-for-sale securities to income / revenue account has been deleted and all such gain / (loss) is to be taken directly into equity. However, the Securities and Exchange Commission of Pakistan (SECP) through Insurance Rules, 2002 had prescribed the format of presentation and disclosure of financial statements, according to which the statutory funds have no equity accounts, resultantly the changes in IAS-39 were not implemented.



| 4 4 4 |        |        |          |      |
|-------|--------|--------|----------|------|
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|       |        |        |          |      |

|  | Shareho             | olders' fund       | Individual          | life unit linked   | Convention       | al business        | Accident & health |                    |              |  |
|--|---------------------|--------------------|---------------------|--------------------|------------------|--------------------|-------------------|--------------------|--------------|--|
|  | Held to<br>maturity | Available for sale | Held to<br>maturity | Available for sale | Held to maturity | Available for sale | Held to maturity  | Available for sale | Total        |  |
|  | •                   |                    |                     | (Rup               | ees in '000      | ) ———              |                   |                    | <b></b>      |  |
| As at January 01, 2010<br>Movement during the year:  | 9,943               | 278,990            | 6,012               | 4,739,379          | 96,897           | 325,134            | 20,848            | 102,361            | 5,579,564    |  |
| Additions  | -                   | 194,065            | -                   | 8,907,342          | -                | 1,061,053          | -                 | 273,192            | 10,435,652   |  |
| Disposals (sale and redemptions)                     | -                   | (188,130)          | (6,012)             | (5,422,547)        | -                | (874,362)          | -                 | (215,922)          | (6,706,973)  |  |
| Amortisation of discount / (premium)                 | 4                   | -                  |                     | •                  | (887)            | -                  | (477)             | -                  | (1,360)      |  |
| Impairment reversal / (losses)                       | -                   | 9,463              | -                   | (219)              | -                | 460                | -                 | (593)              | 9,111        |  |
| Unrealised gain                                      | -                   | •                  | -                   | 357,121            | -                | -                  | -                 | -                  | 357,121      |  |
| As at December 31, 2010<br>Movement during the year: | 9,947               | 294,388            | -                   | 8,581,076          | 96,010           | 512,285            | 20,371            | 159,038            | 9,673,115    |  |
| Additions  | -                   | 1,059,698          | -                   | 16,745,010         | -                | 1,234,340          | -                 | 490,142            | 19,529,190   |  |
| Disposals (sale and redemptions)                     | -                   | (310,528)          | -                   | (14,008,733)       | (45,000)         | (1,239,848)        | (10,000)          | (432,362)          | (16,046,471) |  |
| Amortisation of discount / (premium)                 | 5                   | -                  | -                   | -                  | (818)            | -                  | (423)             | -                  | (1,236)      |  |
| Impairment (losses) / reversal                       | -                   | (14,004)           | -                   | 219                | -                | 4,113              | -                 | 1,436              | (8,236)      |  |
| Unrealised loss                                      | -                   | -                  | -                   | (166,164)          | -                | -                  | -                 | -                  | (166,164)    |  |
| As at December 31, 2011                              | 9,952               | 1,029,554          | •                   | 11,151,408         | 50,192           | 510,890            | 9,948             | 218,254            | 12,980,198   |  |

Statutory funds

2011 2010 (Rupees in '000)

### 15. DEFERRED TAXATION

Debit balances arising in respect of tax depreciation allowance

**2,409** 4,282

### 16. PREMIUMS DUE BUT UNPAID

|  |                       | 2010                 |              |         |
|--|-----------------------|----------------------|--------------|---------|
|  | Conventional business | Accident<br>& health | Total        |         |
|  | •                     | —— (Rupees           | s in '000)—— | <b></b> |
| Considered good                                      |                       |                      |              |         |
| Due from related parties - associates                | 9,087                 | 29                   | 9,116        | 6,069   |
| Due from others                                      | 73,056                | 33,399               | 106,455      | 67,771  |
| Considered doubtful                                  | 2,297                 | 2,477                | 4,774        | 8,544   |
|  | 84,440                | 35,905               | 120,345      | 82,384  |
| Provision for bad & doubtful receivables - note 16.1 | (2,297)               | (2,477)              | (4,774)      | (8,544) |
| Net premium due but unpaid                           | 82,143                | 33,428               | 115,571      | 73,840  |
| 16.1 Reconciliation of provision                     |                       |                      |              |         |
| Balance at the beginning of the year                 | 3,749                 | 4,795                | 8,544        | 6,338   |
| Provision for bad & doubtful receivables             | (704)                 | (95)                 | (799)        | 2,206   |
| Receivables written off during the year              | (748)                 | (2,223)              | (2,971)      | -       |
| Balance at the end of the year                       | 2,297                 | 2,477                | 4,774        | 8,544   |



### 17. AMOUNTS DUE FROM OTHER INSURERS / REINSURERS

|   | Individual<br>Life<br>Unit Linked | Conven-<br>tional<br>business | Accident<br>& Health | 2011              | 2010              |
|---|-----------------------------------|-------------------------------|----------------------|-------------------|-------------------|
| Reinsurance recoveries against outstanding claims | 25,396                            | 12,367                        | 20,019               | 57,782            | 138,383           |
| Other reinsurance assets                          | 4,025<br>29,421                   | 50,091<br>62,458              | 20,019               | 54,116<br>111,898 | 12,403<br>150,786 |

### 18. RETIREMENT BENEFIT - PREPAYMENTS

### 18.1 Defined benefit plan

The latest actuarial valuation of the defined benefit plan based on Projected Unit Credit Method was carried out as at December 31, 2011. Following are the significant assumptions used in the valuation:

|  | 2011 | 2010         |
|--|------|--------------|
|  | (Rup | ees in '000) |
| Discount factor used (% per annum)                             | 12.5 | 13           |
| Expected long term rate of return on plan assets (% per annum) | 13   | 12           |
| Expected rate of increase in salary (% per annum)              | 12.5 | 13           |
| Normal retirement age (years)                                  | 60   | 60           |
| Average remaining working life of employees (years)            | 14   | 14           |

Expected contribution to the benefit plan for the year ending December 31, 2012 is Rs. 10 million (2011: Rs. 10 million).

|  | 2011   | 2010                                       |
|--|--|--|
|  | (Rup   | ees in '000)                               |
| 18.1.1 Balance sheet reconciliation  |  |  |
| Present value of defined benefit obligation - note 18.1.2 Fair value of plan assets - note 18.1.3 Unrecognised net actuarial gain / (loss)   | 69,336<br>(72,862)<br>1,377<br>(2,149)         | 60,526<br>(59,858)<br>(2,777)<br>(2,109)   |
| 18.1.2 Movement in present value of defined benefit obligation   |  |  |
| Opening balance Current service cost Interest cost Actuarial (gain) / loss on defined benefit obligation Actual benefit paid during the year | 60,526<br>9,773<br>7,868<br>(3,378)<br>(5,453) | 49,718<br>9,447<br>5,966<br>169<br>(4,774) |
| Closing balance  | 69,336   | 60,526                                     |



|  |                    |                        |                    | 2011                                       | 2010  |
|--|--------------------|------------------------|--------------------|--|---|
|  |                    |                        |                    | (Rupees in                                 | າ '000)                                       |
| 18.1.3 Movement in fair value of plan assets   | S                  |                        |                    |  |   |
| Opening balance Expected return on plan assets Contributions made Benefit paid by the fund Actuarial gain on plan assets |                    |                        |                    | 59,858<br>7,782<br>9,900<br>(5,454)<br>776 | 45,892<br>5,507<br>12,016<br>(4,774)<br>1,217 |
| Closing balance - note 18.1.5  |                    |                        | <u></u>            | 72,862                                     | 59,858  |
| 18.1.4 Actual return on plan assets  |                    |                        | _                  | 8,558                                      | 6,724   |
| 18.1.5 Plan assets comprise of the following   | g:                 |                        |                    |  |   |
|  |                    |                        | 011                |  | 2010  |
|  |                    | (Rupees<br>in '000)    | ٧/٥                | (Rupees<br>in '000)                        | %   |
| Bonds<br>Others  |                    | 69,54<br>3,31<br>72,86 | 9 5%               | 6,040                                      | 90%<br>10%<br>100%                            |
|  |                    |                        |                    | 2011                                       | 2010  |
|  |                    |                        |                    | (Rupees in                                 | (000' ו                                       |
| 18.1.6 Charge for the year   |                    |                        |                    |  | =   |
| Current service cost<br>Interest cost<br>Expected return on plan assets  |                    |                        | (                  | 9,773<br>7,868<br>(7,782)                  | 9,447<br>5,966<br>(5,507)                     |
|  |                    |                        |                    | 9,859                                      | 9,906   |
|  |                    |                        |                    |  |   |
| 18.1.7 Historical information  | 2011               | 2010                   | 2009               | 2008                                       | 2007  |
|  | 4                  |                        | (Rupees in '000)   |  |   |
| Defeated by the Charles of the Charles   | 60.006             | ·                      |                    |  | 20.745  |
| Defined benefit obligation Fair value of plan assets   | 69,336<br>(72,862) | 60,526<br>(59,858)     | 49,718<br>(45,892) | 40,313<br>(32,560)                         | 20,715<br>(17,313)                            |
| Surplus / (Deficit)  | 3,526              | (668)                  | (3,826)            | (7,753)                                    | (3,402)                                       |
| Experience adjustment on plan liabilities  | (3,378)            | 169                    | (2,599)            | 680  | 2,963   |
| Experience adjustment on plan assets   | 776                | 1,217                  | 1,062              | (3,577)                                    | 632   |



|      |   |   |   |  | 2011  |   | 2010   |
|------|---|---|---|--|---|---|--|
| 10   | FIVED ACCETS  |   |   |  | (Ru <sub>l</sub>                              | ees in '(   | 000)   |
| 19.  | FIXED ASSETS Conital work in progress   |   |   |  |   |   |  |
| 19.1 | Capital work-in-progress  |   |   |  |   |   |  |
|      | Opening balance<br>Additions<br>Transfer to tangible operating assets<br>Closing balance  |   |   |  | 14,209<br>76,879<br>(78,680)<br>12,408        |   | 22,988<br>74,144<br>(82,923)<br>14,209               |
| 19.2 | Langinio oporating accore   | easehold<br>improve-<br>ments             | Furniture,<br>fixture<br>and<br>fittings        | Office<br>equipment                            | Computer<br>s                                 | s Motor<br>Vehicles                               | Total  |
|      | 4   |   |   | — (Rupee:                                      | s in '000) -                                  |   |  |
|      | Net carrying value basis  |   |   |  |   |   |  |
|      | Year ended December 31, 2011 Opening net book value (NBV) Additions Disposals at NBV - note 19.3 Depreciation charge Closing NBV    | 9,649<br>25,295<br>-<br>(4,127)<br>30,817 | 16,417<br>19,491<br>(491)<br>(10,423)<br>24,994 | 14,825<br>(677)                                | 11,812<br>(660)                               | 71,245<br>38,688<br>(6,961)<br>(18,692)<br>84,280 | 132,830<br>110,111<br>(8,789)<br>(51,404)<br>182,748 |
|      | Gross carrying value basis  |   |   |  |   |   |  |
|      | At December 31, 2011<br>Cost<br>Accumulated depreciation<br>NBV   | 46,761<br>(15,944)<br>30,817              | 84,076<br>(59,082)<br>24,994                    | 71,233<br>(45,424)<br>25,809                   |   | 134,115<br>(49,835)<br>84,280                     | 395,144<br>( <u>212,182)</u><br>182,962              |
|      | Net carrying value basis  |   |   |  |   |   |  |
|      | Year ended December 31, 2010<br>Opening net book value (NBV)<br>Additions<br>Disposals at NBV<br>Depreciation charge<br>Closing NBV | -<br>10,494<br>-<br>(845)<br>9,649        | 12,045<br>12,056<br>(74)<br>(7,610)<br>16,417   | 16,038<br>12,044<br>(228)<br>(7,804)<br>20,050 | 13,291<br>11,390<br>(51)<br>(9,161)<br>15,469 | 44,693<br>44,922<br>(1,659)<br>(16,711)<br>71,245 | 86,067<br>90,906<br>(2,012)<br>(42,131)<br>132,830   |
|      | Gross carrying value basis  |   |   |  |   |   |  |
|      | At December 31, 2010<br>Cost<br>Accumulated depreciation<br>NBV   | 21,466<br>(11,817)<br>9,649               | 68,052<br>(51,635)<br>16,417                    | 20,050   | 15,469  | 71,245  | 318,248<br>( <u>185,418)</u><br><u>132,830</u>       |
|      | Depreciation rate % per annum   | 20  | 20  | 20   | 30  | 20  |  |



### 19.3 Details of disposals of fixed assets

Disposal of fixed assets during the year having net book value (NBV) of Rs. 50,000 and above are as follows:

|  | Cost                              | Accumulated depreciation          | Net book<br>value       | Sale<br>proceeds           | Mode of disposal | Particulars of buyers  |
|--|-----------------------------------|-----------------------------------|-------------------------|----------------------------|------------------|--|
|  | •                                 | - (Rupees i                       | n '000)                 | <b>-</b>                   |                  |  |
| Motor vehicles   | 1,426                             | 214                               | 1,212                   | 1,426                      | Insurance Claim  | Jubilee General Insurance<br>Company Limited   |
|  | 1,414                             | 259                               | 1,155                   | 1,414                      | Insurance Claim  | Jubilee General Insurance<br>Company Limited   |
|  | 1,200                             | 300                               | 900                     | 982                        | Insurance Claim  | Jubilee General Insurance<br>Company Limited   |
|  | 534                               | 125                               | 409                     | 409                        | Insurance Claim  | Jubilee General Insurance<br>Company Limited   |
|  | 1,750                             | 671                               | 1,079                   | 1,079                      | Company Policy   | Mr. Khursheed Ahmad<br>House No. A-46<br>Decent Houses, Block-7<br>Gulistan-e-Jauhar Karachi             |
|  | 1,500                             | 600                               | 900                     | 875                        | Company Policy   | Mr. Pervaiz Kausar Kayani<br>House No. 102/B<br>Garden Town<br>Multan Cantt, Multan                      |
|  | 654                               | 273                               | 381                     | 512                        | Company Policy   | Mr. Adnan Qadir<br>House No. 21-C, Q street<br>Khayaban-e-Seher<br>Phase VI,D.H.A, Karachi               |
|  | 1,900                             | 1,615                             | 285                     | 570                        | Company Policy   | Mr. Muhammad<br>Munawar Khalil<br>House No. 11-C, 7th Street,<br>Defence Phase-1, Karachi                |
|  | 631                               | 347                               | 284                     | 474                        | Company Policy   | Mr. Shehzad Adnan<br>Salim Durrani<br>House No. SD-70,<br>Army Defence Colony<br>Cantt, Peshawar         |
|  | 1,000                             | 767                               | 233                     | 350                        | Company Policy   | Mr. Malik Shahid<br>Abbas Awan<br>House No. 4-S / 62,<br>Block -A , Al Faisal Town<br>Ghazi Road, Lahore |
|  | 474                               | 403                               | 71                      | 162                        | Company Policy   | Ms. Nausheen Amin<br>House No. 08 / A1<br>Block 1-D/2, Sawana City<br>Gulshan-e-Iqbal, Karachi           |
|  | 12,483                            | 5,574                             | 6,909                   | 8,253                      |                  |  |
| Office equipments  | 458                               | 244                               | 214                     | 214                        | Insurance Claim  | Jubilee General Insurance<br>Company Limited   |
| Net book value not exceeding<br>Rs. 50,000 each                            |                                   |                                   |                         |                            |                  |  |
| Motor Vehicles<br>Office equipments<br>Furniture and Fixtures<br>Computers | 11,652<br>3,108<br>3,467<br>2,505 | 11,600<br>2,645<br>2,976<br>1,845 | 52<br>463<br>491<br>660 | 3,773<br>433<br>614<br>662 |                  |  |
|  | 33,673                            | 24,884                            | 8,789                   | 13,949                     |                  | 4  |



|      |  | 2011   | 2010  |
|------|--|--|---|
| 10.4 | Tuto will a seed a  | (Rup   | ees in '000)  |
| 19.4 | Intangible assets - computer software  |  |   |
|      | Net carrying value basis<br>Year ended December 31, 2011   |  |   |
|      | Opening net book value (NBV) Additions Amortisation charge Disposals at NBV  | 13,830<br>7,037<br>(8,020)<br>(416)                        | 9,060<br>12,049<br>(7,270)<br>(9)                   |
|      | Closing NBV  | 12,431   | 13,830  |
|      | Gross carrying value basis<br>At December 31, 2011   |  |   |
|      | Cost<br>Accumulated amortisation   | 40,118<br>(27,687)   | 34,205<br>(20,375)                                  |
|      | Closing NBV  | 12,431   | 13,830  |
|      | Amortisation rate per annum  | 30%  | 30%   |
| 20.  | EXPENSES NOT ATTRIBUTABLE TO STATUTORY FUNDS   |  |   |
|      | Salaries, allowances and other benefits Travelling expenses Legal and professional charges Workers' Welfare Fund Donations - Note 20.1 Miscellaneous | 6,074<br>1,691<br>1,625<br>11,885<br>62<br>9,819<br>31,156 | 11,523<br>1,011<br>2,120<br>4,001<br>1,061<br>6,806 |

The above expenses represent allocation in accordance with the advice of appointed actuary as approved by the Board of Directors.

### 20.1 None of the directors or their spouses had any interest in the donees.

|     |   | 2011<br>(Rup                     | 2010<br>ees in <b>'000)</b>          |
|-----|---|----------------------------------|--------------------------------------|
| 21. | TAXATION                                      |                                  |                                      |
|     | Current - for the year - prior years Deferred | 205,890<br>-<br>1,873<br>207,763 | 69,864<br>(2,386)<br>3,038<br>70,516 |



|      |  | 2011<br>(Rup                                       | 2010<br><b>ees in '000)</b>                                     |
|------|--|--|---|
| 21.1 | Relationship between tax expense and accounting profit   |  |   |
|      | Profit before tax  | 582,356  | 217,268   |
|      | Tax at the applicable rate of 35% (2010: 35%)  | 203,825  | 76,044  |
|      | Tax effect of dividend income being taxable at lower rate Prior years adjustment Tax effect of capital loss / (gain) being exempt Effect of surcharge on tax payable Others Tax expense for the year | (3,833)<br>-<br>4,902<br>3,086<br>(217)<br>207,763 | (1,795)<br>(2,386)<br>(3,503)<br>-<br>-<br>2,156<br>-<br>70,516 |

### 22. EARNINGS PER SHARE

There is no dilutive effect on the basic earnings per share of the company, which is based on:

|   | 2011      | 2010              |
|---|-----------|-------------------|
|   | (Rup      | ees in '000)      |
| Profit after tax  | 374,593   | 146,752           |
|   | (Number o | f shares in '000) |
| Weighted average number of ordinary shares outstanding as at year end | 62,712    | 62,712            |
|   | (         | Rupees)           |
| Earnings per share - basic  | 5.97      | 2.34              |

### 23. CASH AND CASH EQUIVALENTS

|                          |                           | Statutory Funds                   |                               |                      | Aggregate |           |
|--------------------------|---------------------------|-----------------------------------|-------------------------------|----------------------|-----------|-----------|
|                          | Share<br>holders'<br>Fund | Individual<br>Life<br>Unit Linked | Conven-<br>tional<br>business | Accident<br>& Health | 2011      | 2010      |
|                          | <b>←</b>                  |                                   | —— (Rupees                    | in '000) ——          |           | <b></b>   |
| Cash at banks            |                           |                                   |                               |                      |           |           |
| - in current accounts    | 1,644                     | 13,753                            | 71                            | -                    | 15,468    | 4,823     |
| - in savings accounts    | 242,581                   | 121,388                           | 19,578                        | 47,018               | 430,565   | 402,214   |
|                          | 244,225                   | 135,141                           | 19,649                        | 47,018               | 446,033   | 407,037   |
| Term deposits having     |                           |                                   |                               |                      |           |           |
| maturity of three months | -                         | -                                 | -                             | -                    | -         | 674,000   |
| Cash and stamps in hand  | 318                       | 3,571                             | 209                           | 22                   | 4,120     | 3,627     |
|                          | 244,543                   | 138,712                           | 19,858                        | 47,040               | 450,153   | 1,084,664 |
|                          |                           |                                   |                               |                      |           |           |



### 24. BRANCH OVERHEADS

|   |                                   | Statutory Funds               |                      | Aggr    | egate   |
|---|-----------------------------------|-------------------------------|----------------------|---------|---------|
|   | Individual<br>Life<br>Unit Linked | Conven-<br>tional<br>business | Accident<br>& Health | 2011    | 2010    |
|   | ◄                                 |                               | (Rupees in '000)     |         | <b></b> |
| Salaries, allowances and                  |                                   |                               |                      |         |         |
| other benefits                            | 353,767                           | 16,291                        | 9,201                | 379,259 | 231,854 |
| Charge for defined benefit plan           | 3,386                             | 502                           | 215                  | 4,103   | 2,961   |
| Contribution to defined contribution plan | 5,169                             | 769                           | 329                  | 6,267   | 5,445   |
| Overriding commission                     | 81,063                            | -                             | -                    | 81,063  | 64,557  |
| Travelling expenses                       | 10,668                            | 1,496                         | 1,251                | 13,415  | 9,421   |
| Advertisements                            | 10,658                            | 1,026                         | 497                  | 12,181  | 6,245   |
| Printing and stationery                   | 21,814                            | 1,375                         | 2,522                | 25,711  | 7,059   |
| Depreciation                              | 25,750                            | 1,960                         | 842                  | 28,552  | 23,627  |
| Amortisation                              | 829                               | 75                            | 32                   | 936     | 863     |
| Rental                                    | 38,922                            | 1,143                         | 610                  | 40,675  | 32,304  |
| Legal and professional charges            | 1,090                             | 150                           | 97                   | 1,337   | 2,999   |
| Utilities                                 | 16,091                            | 570                           | 267                  | 16,928  | 14,579  |
| Entertainment                             | 2,806                             | 112                           | 69                   | 2,987   | 2,466   |
| Vehicle running                           | 22,250                            | 1,875                         | 1,196                | 25,321  | 18,946  |
| Repairs and maintenance                   | 6,849                             | 564                           | 363                  | 7,776   | 6,621   |
| Postage, telegram and telephone           | 35,832                            | 1,095                         | 533                  | 37,460  | 23,682  |
| Staff welfare                             | 5,520                             | 294                           | 146                  | 5,960   | 5,046   |
| Miscellaneous expenses                    | 2,924                             | 676                           | 306                  | 3,906   | 1,980   |
|   |                                   |                               |                      |         |         |
|   | 645,388                           | 29,973                        | 18,476               | 693,837 | 460,655 |
|   |                                   |                               |                      |         |         |

|     |  | 2011  | 2010         |
|-----|--|-------|--------------|
|     |  | (Rup  | ees in '000) |
| 25. | AUDITORS' REMUNERATION   |       |              |
|     | Audit fee  | 1,300 | 1,300        |
|     | Fee for review of half yearly financial information and other reportings | 800   | 800          |
|     | Out of pocket expenses   | 261   | 248          |
|     |  | 2,361 | 2,348        |



### 26. REMUNERATION OF CHIEF EXECUTIVE, DIRECTORS AND EXECUTIVES

26.1 The aggregate amount charged in the financial statements for remuneration including all benefits to the Chief Executive, Directors and Executives of the company are as follows:

| 2011                      |           | 20                 | 010       |
|---------------------------|-----------|--------------------|-----------|
| Chief<br>Executive        | Executive | Chief<br>Executive | Executive |
| <b>◄</b> (Rupees in '000) |           |                    |           |
| 8,227                     | 89,378    | 7,479              | 73,318    |
| 4,000                     | 35,523    | 3,000              | 28,095    |
| 1,372                     | 13,991    | 1,311              | 12,729    |
| 3,702                     | 40,220    | 3,365              | 32,093    |
| 823                       | 8,938     | 748                | 7,331     |
| 23                        | 2,169     | 7                  | 743       |
| 500                       | 248       | 500                | -         |
| -                         | 5,105     | -                  | 2,047     |
| 18,647                    | 195,572   | 16,410             | 156,356   |
| 1                         | 64        | 1                  | 42        |

In addition to the above, fee paid to four non-executive directors during the year amounted to Rs. 920 thousand (2010: Rs. 1,060 thousand).

The Chief Executive is provided with company maintained cars whereas the executives are provided with in accordance with company policy.

#### 27. INFORMATION ABOUT MAJOR CUSTOMERS

The company considers its external customers to be individuals and group policyholders. However, premium against individual life unit linked policies from one of the bancassurance arrangements constitutes 55% (2010: 47%) of the company's premium from such policies, premium against group life policies from the same bank amounts to 18% (2010: 14%) and premium against group life policies from other two banks amounts to 12% and 11% respectively of the gross premium income of the Conventional Business.

### 28. TRANSACTIONS WITH RELATED PARTIES

The company is controlled by Aga Khan Fund for Economic Development, S.A Switzerland, which owns 57.87% (2010: 57.87%) of the company's shares. Associated undertakings include Habib Bank Limited being under common control of the parent company. Other associated undertakings are classified due to common directorship.

The related parties comprise related group companies, local associated companies, directors of the company, companies where directors also hold directorship, key management employees, staff retirement funds and statutory funds.

The details of transactions with related parties, other than those which have been specifically disclosed elsewhere in the financial statements are as follows:



|       | Relationship with the Company                |   |  | 2010<br>es in <b>`000)</b>   |
|-------|--|---|--|--|
| i.    | Parent                                       | Dividend paid   | 54,442   | 36,295   |
| ii.   | Associated companies                         | Group insurance premium Incurred claims against insurance cover Rent of building Payment for premium against general insurance Claims lodged Investment advisory services Individual life unit linked insurance policy premium Agency commission Interest income on term deposits Dividend received Dividend paid | 223,251<br>197,460<br>21,045<br>6,181<br>7,296<br>3,000<br>13,533<br>895,843<br>86,820<br>14,219<br>23,592 | 144,672<br>179,231<br>17,423<br>4,240<br>35<br>3,000<br>12,310<br>524,825<br>45,869<br>10,311<br>4,033 |
| Inves | tment in associated companies during the yea | r amounts to Rs. 47.14 million (2010: Rs. 22.7  | million).  |  |
| iii.  | Staff retirement funds                       | Expense charged for retirement<br>benefit plans<br>Payments to retirement benefit plans   | 25,297<br>25,337   | 24,007<br>21,898   |
| iv.   | Key management<br>personnel                  | Salaries and other short-term<br>employee benefits<br>Post-employment benefits<br>Consideration received for vehicle sold   | 90,334<br>6,485<br>-   | 78,191<br>6,542<br>150   |
|       | Relationship with the Company                | Receivable / (Payable)  |  |  |
| i.    | Associated companies                         | Bank account balance Short term deposits Investment in shares Interest accrued on term deposits Agency commission Claims against general policy Group life premium Claims lodged & outstanding Prepaid insurance Prepaid rent   | 358,804<br>1,700,000<br>243,797<br>9,381<br>(177,861)<br>426<br>9,116<br>(36,118)<br>500<br>9,015          | 331,491<br>674,000<br>279,327<br>6,414<br>(100,952)<br>233<br>6,064<br>(34,589)                        |

These are settled in the ordinary course of business. The receivables and payables are mainly unsecured in nature and bear no interest.



#### 29. MANAGEMENT OF INSURANCE RISK AND FINANCIAL RISK

### 29.1 Insurance Risk

#### 29.1.1 Individual life unit linked

The risk underwritten is mainly death and sometimes disability and/or critical illness. The risk of death and disability will vary from region to region. The company may get exposed to poor risks due to unexpected experience in terms of claim severity or frequency. This can be a result of anti-selection, fraudulent claims, a catastrophe or poor persistency. The company may also face the risk of poor investment return, inflation of business expenses and liquidity issues on monies invested in the fund. The company faces the risk of underpricing particularly due to the fact that these contracts are long term. Additionally, the risk of poor persistency may result in the company being unable to recover expenses incurred at policy acquisition.

The company manages these risks through its underwriting, reinsurance, claims handling policy and other related controls. The company has a well defined medical under-writing policy and avoids selling policies to high risk individuals. This puts a check on anti-selection. Profit testing is conducted on an annual basis to ensure reasonableness of premiums charged. Reinsurance contracts have been purchased by the company to limit the maximum exposure on any one policyholder. The company has a good spread of business throughout the country thereby ensuring diversification of geographical risks. To avoid poor persistency the company applies quality controls on the standard of service provided to policyholders and has placed checks to curb mis-selling and improvement in standard of service provided to the policyholders. For this, a regular branch wise monitoring of lapsation rates is conducted. On the claims handling side, the company has procedures in place to ensure that payment of any fraudulent claims is avoided. For this, Claims Committees with variable materiality limits review all claims for verification and specific and detailed investigation of all apparently doubtful claims (particularly of high amounts) is conducted. The company maintains adequate liquidity in each unit fund to cater for potentially sudden and high cash requirement. The company reserves the right to review the charges deductible under the contracts, thus limiting the risk of underpricing.

### a) Frequency and severity of claims

The company measures concentration of risk by geographical area. Concentration of risk is not a factor of concern due to spread of risks across various parts of the country.

However, undue concentration by amounts could have an impact on the severity of benefit payments on a portfolio basis.

The company charges for mortality risk on a monthly basis for all insurance contracts without a fixed term. It has the right to alter these charges based on its mortality experience and hence minimises its exposure to mortality risk. Delays in implementing increases in charges and market or regulatory restraints over the extent of the increases may reduce its mitigating effect. The company manages these risks through its underwriting strategy and reinsurance arrangements.

The table below presents the concentration of insured benefits across five bands of insured benefits per individual life assured. The benefit insured figures are shown gross and net of the reinsurance contracts described above. At year-end, none of these insurance contracts had triggered a recovery under the reinsurance held by the company.

The amounts presented are showing total exposure of the company including exposure in respect of riders attached to the main policies.



### Benefits assured per life

# Assured at the end of 2011 Total benefits assured

| rotal belieffes assured |   |   |   |  |
|-------------------------|---|---|---|--|
| Before r                | einsurance  | After reinsurance   |   |  |
| Rupees<br>in '000       | %   | Rupees<br>in '000   | %   |  |
| 804,059                 | 0.50%   | 774,148   | 0.86%   |  |
| 6,052,418               | 3.82%   | 5,970,433   | 6.52%   |  |
| 15,840,046              | 10.00%  | 13,555,539  | 14.81%  |  |
| 9,876,697               | 6.24%   | 7,580,384   | 8.28%   |  |
| 125,833,637             | 79.44%  | 63,622,693  | 69.53%  |  |
| 158,406,857             | 100.00%   | 91,503,197  | 100.00%   |  |
|                         | Rupees<br>in '000<br>804,059<br>6,052,418<br>15,840,046<br>9,876,697<br>125,833,637 | Before reinsurance Rupees % in '000  804,059 0.50% 6,052,418 3.82% 15,840,046 10.00% 9,876,697 6.24% 125,833,637 79.44% | Before reinsurance         After respection 1000           Rupees in 000         %           804,059         0.50%         774,148           6,052,418         3.82%         5,970,433           15,840,046         10.00%         13,555,539           9,876,697         6.24%         7,580,384           125,833,637         79.44%         63,622,693 |  |

### Assured at the end of 2010

### **Total benefits assured**

|                     | lotal benefits assured |                   |                   |         |  |  |
|---------------------|------------------------|-------------------|-------------------|---------|--|--|
| Rupees              | Before re              | After reinsurance |                   |         |  |  |
|                     | Rupees<br>in '000      | %                 | Rupees<br>in '000 | %       |  |  |
| 0 - 200,000         | 536,869                | 0.41%             | 511,616           | 0.63%   |  |  |
| 200,001 - 400,000   | 2,908,394              | 2.20%             | 2,848,393         | 3.52%   |  |  |
| 400,001 - 800,000   | 8,909,424              | 6.72%             | 7,978,943         | 9.88%   |  |  |
| 800,001 - 1,000,000 | 6,616,893              | 4.99%             | 5,457,810         | 6.75%   |  |  |
| More than 1,000,000 | 113,552,246            | 85.68%            | 64,040,500        | 79.22%  |  |  |
| Total               | 132,523,826            | 100.00%           | 80,837,262        | 100.00% |  |  |

### b) Sources of uncertainty in the estimation of future benefit payments and premium receipts

Uncertainty in the estimation of future benefit payments and premium receipts for long – term unit linked insurance contracts arises from the unpredictability of long-term changes in overall levels of mortality and variability in policyholder's behaviour.

Factors impacting future benefit payments and premium receipts are as follows:

- Mortality: The company assumes the expected mortality at 95% of LIC (94-96) since the current experience for this line of business is not credible.
- Persistency: The company conducts a periodic analysis on recent and historic experience and persistency is calculated by applying statistical methods. Persistency rates vary by products and more importantly the sales distribution channel. An allowance is then made for any trend in the data to arrive at best estimate of future persistency rates for each sales distribution channel.

### c) Process used to decide on assumptions

For long-term unit linked insurance contracts, assumptions are made in two stages. At inception of the contract, the company determines assumptions on future mortality, persistency, administrative expenses and investment returns. At regular intervals, profit testing is conducted on main policies. Assumptions used for profit testing of the main policies are as follows:

- Mortality: The expected mortality is assumed at 95% of LIC (94-96) since the current experience for this line of business is not credible.



- Persistency: A periodic analysis of the company's recent and historic experience is performed and persistency is calculated by applying statistical methods. Persistency rates vary by products and more importantly the sales distribution channel. An allowance is then made for any trend in the data to arrive at best estimate of future persistency rates for each sales distribution channel.
- Expense levels and inflation: A periodic study is conducted on the company's current business expenses and future projections to calculate per policy expenses. Expense inflation is assumed in line with assumed investment return.
- Investment returns: The investment returns are based on the historic performance of the fund.

### d) Changes in assumptions

The valuation conducted as at December 31, 2011, contains no change in the reserving basis for the reserves maintained for individual life unit linked Incurred But Not Reported (IBNR) claims.

The current basis still has significant margin to cater to adverse deviations and also reflects the fact that the past experience can only be attached part credibility due to relatively few claims.

### e) Sensitivity analysis

The table below indicates the level of the respective variable that will trigger an adjustment and then indicates the liability adjustment required as a result of a further deterioration in the variable:

| Variables   | Trigger<br>level | Change in<br>variable | Increase in liability 2011 Rupe | Increase in liability 2010 es '000 |
|---|------------------|-----------------------|---------------------------------|------------------------------------|
| Worsening of mortality rates for risk policies Worsening of persistency rates for long term individual policies * Increase in expense levels and inflation Decrease in investment returns * | 253%             | +10% p.a.             | 41,100                          | 12,800                             |
|   | -                | -                     | -                               | -                                  |
|   | 254%             | +10% p.a.             | 14,200                          | 8,700                              |
|   | -                | -                     | -                               | -                                  |

<sup>\*</sup> Due to sufficient margins, liability adequacy test does not trigger at any value.

The above analyses are based on a change in an assumption while holding all other assumptions constant. In practice, this is unlikely to occur, and changes in some of the assumptions may be correlated – for example, change in interest rate and change in market values; and change in lapses and future mortality.

### 29.1.2 Conventional business

### 29.1.2.1 Individual life conventional business

The risk underwritten, i.e. the risk of death and critical illness will vary from region to region. The company may be exposed to the risk of unexpected claim severity or frequency. This can be as a result of anti-selection and fraudulent claims. The company also faces a risk of under-pricing due to long-term nature of the contract.



The company manages these risks through its underwriting, reinsurance, claims handling policy and other related controls. The company has a well defined medical under-writing policy and avoids selling policies to high risk individuals, while critical illness policies are rarely offered with effective screening of pre-existing conditions. This puts a check on anti-selection. Profit testing is conducted on an annual basis to ensure adequacy of premiums charged. Reinsurance contracts have been purchased by the company to limit the maximum exposure of any policyholder. The company has a good spread of business throughout the country thereby ensuring diversification of geographical risks. On the claims handling side, the company ensures that payment of any fraudulent claims is avoided. For this, a claims committee reviews all large claims for verification and conducts detailed investigation of all apparently doubtful claims.

### a) Frequency and severity of claims

The company measures concentration of risk in terms of exposure by geographical area and by its exposure to catastrophic events. Concentration of risk arising from geographical area is not a factor of concern due to spread of risks across various parts of the country. To mitigate risk accumulation resulting from catastrophic events, the company maintains a catastrophe excess of loss reinsurance cover which ensures that the company's liability in respect of catastrophic events remains within reasonable limits.

The table below presents the concentration of insured benefits across five bands of insured benefits per individual life assured. The benefit insured figures are shown gross and net of the reinsurance contracts described above. At year-end, none of these insurance contracts had triggered a recovery under the reinsurance held by the company.

The amounts presented are showing total exposure of the company including exposure in respect of riders attached to the main policies.

### Benefits assured per life

Rupees

0 - 200,000 200,001 - 400,000 400,001 - 800,000 800,001 - 1,000,000 More than 1,000,000

Total

# Assured at the end of 2011 Total benefits assured

| Before            | reinsurance | After reinsurance |         |  |  |
|-------------------|-------------|-------------------|---------|--|--|
| Rupees<br>in '000 | %           | Rupees<br>in '000 | %       |  |  |
| 107,559           | 3.71%       | 30,998            | 3.86%   |  |  |
| 532,199           | 18.34%      | 154,029           | 19.17%  |  |  |
| 727,824           | 25.05%      | 210,233           | 26.16%  |  |  |
| 205,947           | 7.10%       | 97,238            | 12.10%  |  |  |
| 1,328,900         | 45.80%      | 311,112           | 38.71%  |  |  |
| 2,902,429         | 100.00%     | 803,610           | 100.00% |  |  |

### Assured at the end of 2010

|  | Total benefits assured   |   |  |   |  |  |  |  |  |
|--|--|---|--|---|--|--|--|--|--|
| Rupees   | Before re  | After reinsurance                                       |  |   |  |  |  |  |  |
|  | Rupees<br>in '000  | %   | Rupees<br>in '000                                      | %   |  |  |  |  |  |
| 0 - 200,000<br>200,001 - 400,000<br>400,001 - 800,000<br>800,001 - 1,000,000<br>More than 1,000,000<br>Total | 8,572<br>51,047<br>74,359<br>19,490<br><u>167,888</u><br>321,356 | 2.67%<br>15.88%<br>23.14%<br>6.06%<br>52.25%<br>100.00% | 2,893<br>17,161<br>26,089<br>7,356<br>24,427<br>77,926 | 3.71%<br>22.02%<br>33.48%<br>9.44%<br>31.35%<br>100.00% |  |  |  |  |  |



### b) Sources of uncertainty in the estimation of future benefit payments and premium receipts

Uncertainty in the estimation of future benefit payments and premium receipts for long – term conventional insurance contracts arises from the unpredictability of long-term changes in overall levels of mortality and critical illness incidence rates.

Mortality rates are assumed as EFU (61-66). Critical Illness (CI) incidence rates are taken as a percentage of reinsurer's risk premium rate.

### c) Process used to decide on assumptions

For long-term conventional insurance contracts, the company determines assumptions on future mortality and morbidity. At regular intervals, tests are conducted on main policies. Assumptions used to profit test the main policies are as follows:

Mortality rates are assumed as EFU (61-66). Critical Illness (CI) incidence rates are taken as a percentage of reinsurer's risk premium rate.

### d) Changes in assumptions

There has been no change in assumptions.

### e) Sensitivity analysis

The overall liability for this business stands at less than 2% of the total policyholder liability held in the fund. Due to its immateriality, sensitivity analysis has not been conducted.

### 29.1.2.2 Group life

The main risk written by the company is mortality. The company may be exposed to the risk of unexpected claim severity or frequency. This can be a result of writing business with higher than expected mortality (such as mining or other hazardous industries), writing high cover amounts without adequate underwriting, difficulty of verification of claims, fraudulent claims or a catastrophe. The company also faces risk such as that of underpricing to acquire business in a competitive environment and of non-receipt of premium in due time. There also exists a potential risk of asset liability term mismatch due to liabilities being very short term in nature.

The company manages these risks through underwriting, reinsurance, effective claims handling and other related controls. The company has a well defined medical under-writing policy and avoids writing business for groups with overly hazardous exposure. Pricing is done in line with the actual experience of the company. The premium charged takes into account the actual experience of the client and the nature of mortality exposure the group faces. The rates are certified by the appointed actuary for large groups. The company also maintains an MIS to track the adequacy of the premium charged. Reinsurance contracts have been purchased by the company to limit the maximum exposure of any life. The company also has a catastrophe excess of loss cover with respect to group life. The intent of the cover is to limit the liability of the company in a single happening that results in multiple claims. At the same time, due caution is applied in writing business in areas of high probability of terrorism. The company ensures writing business with good geographical spread and tries to maintain a controlled exposure to large groups which generally have poor exposure. Writing business of known hazardous groups is also avoided. On the claims handling side, the company ensures that payment of any fraudulent claims is avoided. For this, a claims committee reviews all large claims for verification. Strict monitoring is in place at the Board of Directors level in order to keep the outstanding balances of premium at a minimum, especially the ones that are due for more than 90 days. The bulk of the assets held against liabilities of this line of business have a short duration, thus mitigating the risk of asset value deterioration.



### a) Frequency and severity of claims

The company measures concentration of risk in terms of exposure by geographical area and by its exposure to catastrophic events. Concentration of risk arising from geographical area is not a factor of concern due to spread of risks across various parts of the country. To mitigate risk accumulation resulting from catastrophic events, the company maintains a catastrophe excess of loss reinsurance cover which ensures that the company's liability in respect of catastrophic events remains within reasonable limits.

The following table presents the concentration of insured benefits across five bands of insured benefits per individual life assured. The benefit insured figures are shown gross and net of the reinsurance contracts described above. At year-end, none of these insurance contracts had triggered a recovery under the reinsurance held by the company.

The amounts presented are showing total exposure of the company including exposure in respect of riders attached to the main policies.

### Benefits assured per life

## Assured at the end of 2011 Total benefits assured

|                     |                   | Total belieffed assured |                   |         |  |  |  |  |  |  |
|---------------------|-------------------|-------------------------|-------------------|---------|--|--|--|--|--|--|
| Rupees              | Before re         | einsurance              | After reinsurance |         |  |  |  |  |  |  |
|                     | Rupees<br>in '000 | %                       | Rupees<br>in '000 | %       |  |  |  |  |  |  |
| 0 - 200,000         | 108,807,373       | 23.60%                  | 45,122,672        | 24.55%  |  |  |  |  |  |  |
| 200,001 - 400,000   | 41,061,627        | 8.91%                   | 19,785,941        | 10.76%  |  |  |  |  |  |  |
| 400,001 - 800,000   | 59,542,349        | 12.91%                  | 25,530,407        | 13.89%  |  |  |  |  |  |  |
| 800,001 - 1,000,000 | 23,109,829        | 5.01%                   | 23,163,501        | 12.61%  |  |  |  |  |  |  |
| More than 1,000,000 | 228,539,317       | 49.57%                  | 70,199,358        | 38.19%  |  |  |  |  |  |  |
| Total               | 461,060,495       | 100.00%                 | 183,801,879       | 100.00% |  |  |  |  |  |  |
|                     |                   |                         |                   |         |  |  |  |  |  |  |

#### Assured at the end of 2010

#### **Total benefits assured Rupees** After reinsurance **Before reinsurance** Rupees Rupees % in '000 in '000 0 - 200,000 23,27% 30.08% 106,916,613 65,052,235 200,001 - 400,000 40,738,918 8.86% 22,876,717 10.58% 400,001 - 800,000 10.68% 27,392,450 12.66% 49,084,677 800,001 - 1,000,000 23,910,761 5.20% 12,756,209 5.90% 88,187,362 More than 1,000,000 51.99% 40.78% 238,899,893 100.00% 216,264,973 Total 459,550,862 100.00%

### b) Sources of uncertainty in the estimation of future benefit payments and premium receipts

Other than conducting a liability adequacy for Unexpired Risk Reserves (URR), there is no need to estimate mortality for future years because of the short duration of the contracts.

#### c) Process used to decide on assumptions

An investigation into group's experience over the last ten years was performed, and statistical methods are used to adjust the rates to a best estimate of mortality. For this purpose, the crude rates were adjusted to reflect the slope in mortality as per India's mortality table of LIC (94-96). Where data is sufficient to be statistically credible, the statistics generated by the data is assigned appropriate credibility factors to account for the group's experience.



### d) Changes in assumptions

The valuation as at December 31, 2011, contains change in reserving basis for the reserves maintained for group life Incurred But Not Reported (IBNR) claims.

A study was conducted to test the adequacy for IBNRs held for premium based and claims based schemes. Gross and net IBNRs were found to be in excess of actual claims. The IBNR bases for claims based and premium based schemes have been appropriately decreased so as to target adequacy of 130% on net basis.

The above change in valuation bases has resulted in decrease in policyholder's liability by Rs. 8.3 million with corresponding impact on revenue account of the respective statutory fund.

### e) Sensitivity analysis

The table below shows the level of respective variation in liabilities for change in each assumption while holding all other assumptions constant.

| Variables                                      | Change in<br>variable | Increase in liability 2011 Rupee | <b>liability</b> liability |  |  |
|--|-----------------------|----------------------------------|----------------------------|--|--|
| Worsening of mortality rates for risk policies | +10% p.a.             | 2,200                            | 3,200                      |  |  |
| Increase in reporting lag                      | +10% p.a.             | 2,200                            | 3,200                      |  |  |

The above analyses are based on a change in an assumption while holding all other assumptions constant.

### 29.1.3 Accident & Health

The main risk written by the company is morbidity. The company may be exposed to the risk of unexpected claim severity or frequency. This can be a result of high exposure in a particular geographical area (Micro-Insurance in Northern Areas), medical expense inflation, fraudulent claims and catastrophic event. The company potentially faces the risk of lack of adequate claims control (such as for very large groups). The company also faces a risk of under-pricing to acquire business in a competitive environment and of non-receipt of premium in due time.

The company manages these risks through its underwriting, reinsurance, claims handling policy and other related controls. The company has a well defined medical under-writing policy and avoids writing business for groups with potentially high health related risk exposure such as Government Schemes. Any pre-existing conditions are screened at this stage. Pricing is done as per actual experience of the company's portfolio. The premium charged takes into account the actual experience of the client and an MIS is maintained to track the adequacy of the premium charged. The company has pre-determined charges for certain illnesses with its panel hospitals, and to keep a check on medical inflation, it continues to negotiate these rates. The portfolio has a spread across various geographical regions and to mitigate the concentration of Micro-Insurance policies in northern areas, a stop loss reinsurance cover is in place. On the claims handling side, the company ensures that payment of any fraudulent claims is avoided. For this, the claims are reviewed and managed by technical staff and doctors while an on-site monitoring and checking is performed. Strict monitoring is in place at the Board of Directors level in order to keep the outstanding balances of premium at a minimum, especially the ones that are due for more than 90 days.

### a) Frequency and severity of claims

Company measures risk accumulation in terms of potentially high exposure concentration in a particular geographical area (such as micro-insurance policy in northern areas). For this purpose, it has a stoploss reinsurance policy of micro-insurance policies which covers all claims (subject to a limit) in excess of a pre-defined aggregate claims ratio.



The table below presents the concentration of insured benefits across five bands of insured benefits per individual life assured. The benefit insured figures are shown gross and net of the reinsurance contracts described above. At year-end, none of these insurance contracts had triggered a recovery under the reinsurance held by the company.

The amounts presented are showing total exposure of the company including exposure in respect of riders attached to the main policies.

### Benefits assured per life

## Assured at the end of 2011

|                     | Total beliefits assured |                   |                   |         |  |  |  |  |
|---------------------|-------------------------|-------------------|-------------------|---------|--|--|--|--|
| Rupees              | Before i                | After reinsurance |                   |         |  |  |  |  |
|                     | Rupees<br>in '000       | %                 | Rupees<br>in '000 | %       |  |  |  |  |
| 0 - 200,000         | 9,458,233               | 28.37%            | 9,458,233         | 28.37%  |  |  |  |  |
| 200,001 - 400,000   | 12,224,791              | 36.66%            | 12,224,791        | 36.66%  |  |  |  |  |
| 400,001 - 800,000   | 10,745,351              | 32.23%            | 10,745,351        | 32.23%  |  |  |  |  |
| 800,001 - 1,000,000 | 70,582                  | 0.21%             | 70,582            | 0.21%   |  |  |  |  |
| More than 1,000,000 | 845,470                 | 2.53%             | 845,470           | 2.53%   |  |  |  |  |
| Total               | 33,344,427              | 100.00%           | 33,344,427        | 100.00% |  |  |  |  |

#### Assured at the end of 2010

#### **Total benefits assured Rupees Before reinsurance** After reinsurance % **Rupees** Rupees in '000 in '000 0 - 200,000 8,763,381 27.72% 8,763,381 27.72% 200,001 - 400,000 12,742,318 40.31% 12,742,318 40.31% 400,001 - 800,000 8,246,916 26.09% 8,246,916 26.09% 800,001 - 1,000,000 646,500 2.05% 646,500 2.05% 3.83% 1,212,350 3.83% More than 1,000,000 1,212,350 Total 100.00% 31,611,465 100.00% 31,611,465

### b) Sources of uncertainty in the estimation of future benefit payments and premium receipts

Other than conducting a liability adequacy for Unexpired Risk Reserves (URR), there is no need to estimate morbidity for future years because of the short duration of the contracts.

### c) Process used to decide on assumptions

An investigation into group's experience is performed periodically, and statistical methods are used to adjust the rates to a best estimate of morbidity. For this purpose, the experience is adjusted as per the international experience studies such as HIPE. Where data is sufficient to be statistically credible, the statistics generated by the data are assigned appropriate credibility factors to account for the group's experience.

### d) Changes in assumptions

The valuation conducted as at December 31, 2011, contains change in the reserving basis for the reserves maintained for group health Incurred But Not Reported (IBNR) claims.



A study was conducted to test the adequacy of IBNR held as at December 31, 2010 and subsequently on September 30, 2011 for normal schemes. The IBNRs were found to be inadequate as at September 30, 2011 mainly because of change in claims development pattern. As such the IBNRs have been appropriately increased.

For micro-insurance schemes, the IBNR basis at December 31, 2011 has been increased so as to target an ultimate claims ratio of 180% on the earned premium of complete indemnity period of the scheme.

The above change in valuation bases has resulted in decrease in policyholder's liability by Rs. 2.4 million with corresponding impact on revenue account of the respective statutory fund.

### e) Sensitivity analysis

The table below shows the level of respective variation in liabilities for change in each assumption while holding all other assumptions constant.

| Variables   | Change in<br>variable | Increase in liability 2011 Rupees | Increase in liability 2010 s '000 |
|---|-----------------------|-----------------------------------|-----------------------------------|
| Worsening of morbidity rates for risk policies Increase in reporting lag Increase in average claim amount | +10% p.a.             | 3,600                             | 3,300                             |
|   | +10% p.a.             | 3,600                             | 3,300                             |
|   | +10% p.a.             | 3,600                             | 3,300                             |

#### 29.2 Financial risk

### Liquidity risk

Liquidity risk is the risk that the company will be unable to meet its funding requirements. To guard against the risk, the company has diversified funding sources and assets are managed with liquidity in mind, maintaining a healthy balance of cash and cash equivalents and readily marketable securities. The maturity profile is monitored to ensure that adequate liquidity is maintained.

#### Interest rate risk

The company invests in securities and has deposits that are subject to interest rate risk. Interest rate risk to the company is the risk of changes in market interest rates reducing the overall return on its interest bearing securities. The company limits interest rate risk by monitoring changes in interest rates in the currencies in which its cash and investments are denominated. The company's interest rate sensitivity and liquidity positions based on maturities is given in note 29.2.1



## 29.2.1 Mismatch of interest rate sensitive assets and liabilities / yield / interest rate risk

|  |                              |            |                                      |                                |                                |  | 2011       |  |            |  |                           |                                     |
|--|------------------------------|------------|--------------------------------------|--------------------------------|--------------------------------|--|------------|--|------------|--|---------------------------|-------------------------------------|
|  | Effective                    |            | Exposed to Yield/ Interest rate risk |                                |                                |  |            |  |            |  | Non-interest              |                                     |
|  | Yield/<br>Interest<br>rate % | Total      | Upto one<br>month                    | Over one month to three months | Over thre months to six months | e Over six<br>months<br>to one<br>year |            | over two<br>years<br>to three<br>years | years      | ee Over five<br>years<br>to ten<br>years | e<br>Over<br>ten<br>years | bearing<br>financial<br>instruments |
|  | •                            |            |                                      |                                |                                | –(Rupe                                 | es in '0   | 00) —                                  |            |  |                           | <b></b>                             |
| On-balance sheet financial instruments         |                              |            |                                      |                                |                                |  |            |  |            |  |                           |                                     |
| Financial assets                               |                              |            |                                      |                                |                                |  |            |  |            | ,  |                           | ,                                   |
| Cash and others                                |                              | 4,120      |                                      | -                              | -                              | -                                      | -          | -                                      | -          | -  | -                         | 4,120                               |
| Current and other accounts                     | 7                            | 446,033    | 430,565                              | -                              | -                              | -                                      | -          | -                                      | -          | -  | -                         | 15,468                              |
| Deposits maturing within 12 months             | 11.5-12.5                    | 1,800,000  | -                                    | -                              | -                              | 1,800,000                              | -          | -                                      | -          | -  | -                         | -                                   |
| Unsecured advances to employees                |                              | 8,981      | -                                    | -                              | -                              | -                                      | -          | -                                      | -          | -  | -                         | 8,981                               |
| Investments - net of provision                 | 8-15.33                      | 12,980,197 | 521,477                              | 1,866,910                      | 2,259,948                      | 4,030,371                              | 135,889    | 1,392,434                              | 133,879    | 9,952                                    | 100,822                   | 2,528,515                           |
| Premiums due but unpaid                        |                              | 115,571    | -                                    | -                              | -                              | -                                      | -          | -                                      | -          | -  | -                         | 115,571                             |
| Investment income due but outstanding          |                              | 103        | -                                    | -                              | -                              | -                                      | -          | -                                      | -          | -  | -                         | 103                                 |
| Investment income accrued                      |                              | 37,637     |                                      | -                              | -                              | -                                      | -          | -                                      | -          | -  | -                         | 37,637                              |
| Amounts due from other insurers / reinsurers   | ;                            | 111,898    |                                      | -                              | -                              | -                                      | -          | -                                      | -          | -  | -                         | 111,898                             |
| Inter-fund receivable                          |                              | 26,527     |                                      | -                              | -                              | -                                      | -          | -                                      | -          | -  | -                         | 26,527                              |
| Sundry receivable                              |                              | 19,254     |                                      | -                              | -                              | -                                      | -          | -                                      | -          | -  | -                         | 19,254                              |
|  |                              | 15,550,321 | 952,042                              | 1,866,910                      | 2,259,948                      | 5,830,371                              | 135,889    | 1,392,434                              | 133,879    | 9,952                                    | 100,822                   | 2,868,074                           |
| Financial liabilities                          |                              |            |                                      | . —                            |                                |  |            |  |            |  |                           |                                     |
| Outstanding claims                             |                              | 582,985    | -                                    | -                              | -                              | -                                      | -          | -                                      | -          | -  | -                         | 582,985                             |
| Amounts due to other insurers / reinsurers     |                              | 15,175     | -                                    | -                              | -                              | -                                      | -          | -                                      | -          | -  | -                         | 15,175                              |
| Amounts due to agents                          |                              | 347,243    | -                                    | -                              | -                              | -                                      | -          | -                                      | -          | -  | -                         | 347,243                             |
| Accrued expenses                               |                              | 285,472    | -                                    | -                              | -                              | -                                      | -          | -                                      | -          | -  | -                         | 285,472                             |
| Other creditors and accruals                   |                              | 30,064     | -                                    | -                              | -                              | -                                      | -          | -                                      | -          | -  | -                         | 30,064                              |
| Unclaimed dividend                             |                              | 1,642      | -                                    | -                              | -                              | -                                      | -          | -                                      | -          | -  | -                         | 1,642                               |
| Inter-fund payable                             |                              | 26,527     |                                      | -                              | -                              | -                                      | -          | -                                      | ]          | ]  |                           | 26,527                              |
|  |                              | 1,289,108  |                                      | -                              | -                              | -                                      |            | -                                      | -          | -  | -                         | 1,289,108                           |
| On-balance sheet gap                           |                              | 14,261,213 | 952,042                              | 1,866,910                      | 2,259,948                      | 5,830,371                              | 135,889    | 1,392,434                              | 133,879    | 9,952                                    | 100,822                   | 1,578,966                           |
| Off-balance sheet financial instruments        |                              |            |                                      |                                |                                |  |            |  |            |  |                           |                                     |
| Commitments                                    |                              | (118,099)  | -                                    |                                | -                              | -                                      | -          | -                                      | -          | -  | -                         | (118,099)                           |
| Off-balance sheet gap                          |                              | (118,099)  |                                      |                                |                                |  |            |  |            |  |                           | (118,099)                           |
| Total yield / interest rate risk sensitivity g | ар                           |            | 952,042                              | 1,866,910                      | 2,259,948                      | 5,830,371                              | 135,889    | 1,392,434                              | 133,879    | 9,952                                    | 100,822                   | 1,460,867                           |
| Cumulative yield / interest rate risk sensit   | ivity gap                    |            | 952,042                              | 2,818,952                      | 5,078,900                      | 10,909,271                             | 11,045,160 | 12,437,594                             | 12,571,473 | 12,581,425                               | 12,682,247                | 1,460,867                           |
| , ,  | ,                            |            |                                      |                                |                                |  |            |  |            | =  |                           | =                                   |



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|   |                 |                      |                    |                |                   |                    | 7010          |            |             |                    |           |                         |
|---|-----------------|----------------------|--------------------|----------------|-------------------|--------------------|---------------|------------|-------------|--------------------|-----------|-------------------------|
|   | Effective       | _                    |                    |                | •                 |                    | to Yield/ 1   |            |             |                    | N         | on-interest             |
|   | Yield/          | Total Up             |                    | over one month | Over three months | Over six<br>months | Over one year | Over two O | ver three ( | Over five<br>vears | Over      | bearing<br>financial    |
|   | Interest rate % | m                    |                    | to three       | to six            | to one             | tó two        | to three   | to five     | to ten             | ten .     | rinanciai<br>istruments |
|   | Tate 70         |                      |                    | months         | months            | year               | years         | years      | years       | years              | years II  | isti uillelits          |
|   | •               |                      |                    |                |                   | (Rupee             | es in '00     | 0) ——      |             |                    |           | -                       |
| On-balance sheet financial instruments                          |                 |                      |                    |                |                   |                    |               |            |             |                    |           |                         |
| Financial assets  |                 |                      |                    | ,              |                   | ,                  |               | ,          |             |                    |           | . ———                   |
| Cash and others   | _               | 3,627                | -                  | -              | -                 | -                  | -             | -          | -           | -                  | -         | 3,627                   |
| Current and other accounts Deposits maturing within 12 months   | 7<br>10.2 -13.4 | 407,037<br>4 674,000 | 402,214<br>174,000 |                | ,   [             |                    |               |            |             | -                  |           | 4,823                   |
| Unsecured advances to employees                                 | 10.2 15.        | 4,560                | -                  | 300,00         | "                 | -                  | -             | -          | _           | _                  |           | 4,560                   |
| Investments - net of provision                                  | 8-16.26         | 9,673,115            | 1,002,231          | 1,593,59       | 1   1,649,045     | 2,034,004          | 112,074       | 509,334    | 340,569     | 9,947              | 87,170    | 2,335,150               |
| Premiums due but unpaid   |                 | 73,840               | -                  | -              | -                 | -                  | -             | -          | -           | -                  | -         | 73,840                  |
| Investment income due but outstanding Investment income accrued |                 | 897<br>71,502        |                    |                |                   |                    |               |            | -           |                    |           | 897<br>71,502           |
| Amounts due from other insurers / reinsur                       | rers            | 150,786              |                    | -              | -                 | -                  | -             | -          | -           | -                  | -         | 150,786                 |
| Inter-fund receivable   |                 | 19,278               | -                  | -              | -                 | -                  | -             | -          | -           | -                  | -         | 19,278                  |
| Sundry receivable   |                 | 15,767<br>11,094,409 | 1,578,445          | 2,093,59       |                   | 2,034,004          | 112,074       | 509,334    | 340,569     | 9,947              | 87,170    | 2,680,230               |
| Financial liabilities   |                 | 11,071,107           | 1,370,773          | 2,033,33       | 1 1,047,043       | 2,037,00           | 112,0/7       | 303,354    | 340,303     | ,                  | 07,170    | 2,000,230               |
| Outstanding claims  |                 | 502,887              | -                  | -              | -                 | -                  | -             | -          | -           | -                  | -         | 502,887                 |
| Amounts due to other insurers / reinsurer                       | rs              | 15,206               |                    |                |                   |                    |               |            |             | -                  |           | 15,206                  |
| Amounts due to agents Accrued expenses                          |                 | 201,613<br>128,879   |                    |                |                   |                    |               |            |             |                    |           | 201,613<br>128,879      |
| Other creditors and accruals                                    |                 | 20,715               | -                  | -              | -                 | -                  | -             | -          | -           | -                  | -         | 20,715                  |
| Unclaimed dividend  |                 | 1,044                | -                  | -              | -                 | -                  | -             | -          | -           | -                  | -         | 1,044                   |
| Inter-fund payable  |                 | 19,278<br>889,622    |                    | ـــال          |                   | ـــال              |               | ـــــال    |             | -                  |           | 19,278<br>889,622       |
| On-balance sheet gap  |                 | 10,204,787           | 1,578,445          | 2,093,59       | 1 1,649,045       | 2,034,004          | 112,074       | 509,334    | 340,569     | 9,947              | 87,170    | 1,790,608               |
| Off-balance sheet financial instruments                         | i               |                      |                    |                |                   |                    |               |            |             |                    |           |                         |
| Commitments   |                 | (3,570)              | -                  | -              | -                 | -                  | -             | -          | -           | -                  | -         | (3,570)                 |
| Off-balance sheet gap   |                 | (3,570)              |                    | _              |                   |                    |               |            | -           |                    |           | (3,570)                 |
| Total yield / interest rate risk sensitivit                     | y gap           |                      | 1,578,445          | 2,093,59       | 1,649,045         | 2,034,004          | 112,074       | 509,334    | 340,569     | 9,947              | 87,170    | 1,787,038               |
| Cumulative yield / interest rate risk ser                       | nsitivity gap   |                      | 1,578,445          | 3,672,03       | 5,321,081         | 7,355,085          | 7,467,159     | 7,976,493  | 8,317,062   | 8,327,009          | 8,414,179 | 1,787,038               |



### a) Sensitivity analysis - interest rate risk

The sensitivity analysis for interest rate risk illustrates how changes in the fair value or future cash flows of a financial instrument will fluctuate because of changes in market interest rates at the reporting date.

Debt securities held to maturity are accounted for at amortised cost and their carrying amounts are not sensitive to changes in the level of interest rates.

Management monitors the sensitivity of reported interest rate movements periodically by assessing the expected changes in the different portfolios due to parallel movements of 100 basis points in all yield curves.

An increase in 100 basis points in interest yields would result in a loss of Rs. 42.53 million (2010: Rs. 36.93 million). The portion of this loss that would be recognised directly in profit and loss account is Rs. 2.8 million (2010: Rs. 0.90 million)

A decrease in 100 basis points in interest yields would result in a gain of Rs. 45.83 million (2010: Rs. 15.22 million). The portion of this gain that would be recognised directly in profit and loss account is Rs. 4.07 million (2010: Rs. 0.74 million)

### b) Sensitivity analysis - currency risk

The company underwrites insurance contracts in Pak Rupees and invests in assets denominated in the same currency, which eliminates the foreign currency exchange rate risk for these operations.

#### **30. FOREIGN CURRENCY RISK**

As at balance sheet date, there are no financial instruments denominated in foreign currency. Therefore, the company is not exposed to risk from foreign currency exchange rate fluctuation.

#### 31. MARKET RISK

Market risk is the risk that the value of a financial instrument will fluctuate as a result of changes in market prices, whether those changes are caused by factors specific to the individual security, or its issuer, or factors affecting all securities traded in the market.

The company is exposed to market risk with respect to its investments.

The company limits market risk by maintaining a diversified portfolio and by continuous monitoring of developments in Government securities, equity, open-end and closed-end mutual funds and term finance certificates markets. In addition, the company actively monitors the key factors that affect the underlying value of these securities.

# 32. CREDIT RISK AND CONCENTRATION OF CREDIT RISK

Credit risk is the risk, which arises with the possibility that one party to a financial instrument will fail to discharge its obligation and cause the other party to incur a financial loss.

Concentration of credit risk arises when a number of counterparties have similar types of business activities. As a result, any change in economic, political or other conditions would affect their ability to meet contractual obligations in a similar manner.

Major credit risk is in premiums receivable, reinsurance receivables, bank balances and investments. The management monitors exposure to credit risk through regular review of credit exposure and assessing credit worthiness of counter parties.



|  | AAA                         | AA+                                | AA                          | AA-                            | A+                               | Α                       | A-                | BBB+        | BBB-        | Not rated                                | Total                                       |
|--|-----------------------------|------------------------------------|-----------------------------|--------------------------------|----------------------------------|-------------------------|-------------------|-------------|-------------|--|---|
| December 31, 2011  | •                           |                                    |                             |                                |                                  | -(Rupees in             | (000′ –           |             |             |  |   |
| Debt securities<br>Open-end mutual funds<br>Loans and receivables<br>Cash and cash equivalents | -<br>100,000<br>-<br>-      | 4,836<br>150,000<br>-<br>-         | 222,047<br>-<br>-<br>-      | 74,804<br>-<br>19,637<br>-     | 15,017<br>-<br>38,481<br>445,872 | 24,037<br>53,780<br>161 | -<br>-<br>-       | -<br>-<br>- | -<br>-<br>- | 10,134,979<br>64,604<br>162,115<br>4,120 | 10,451,683<br>338,641<br>274,013<br>450,153 |
|  | 100,000                     | 154,836                            | 222,047                     | 94,441                         | 499,370                          | 77,978                  |                   |             | -           | 10,365,818                               | 11,514,490                                  |
| December 31, 2010  |                             |                                    |                             |                                |                                  |                         |                   |             |             |  |   |
| Debt securities<br>Open-end mutual funds<br>Loans and receivables<br>Cash and cash equivalents | 129,744<br>-<br>-<br>28,089 | 14,869<br>11,012<br>-<br>1,027,537 | 108,426<br>-<br>-<br>25,952 | 73,252<br>-<br>94,827<br>2,937 | 24,955<br>60,633<br>9,265        | -<br>-<br>46,694<br>47  | -<br>-<br>-<br>17 |             | -<br>-<br>- | 6,893,271<br>14,905<br>113,389<br>85     | 7,244,517<br>86,550<br>264,175<br>1,084,664 |
|  | 157,833                     | 1,053,418                          | 134,378                     | 171,016                        | 94,853                           | 46,741                  | 17                | -           | -           | 7,021,650                                | 8,679,906                                   |

Due to the nature of its business the company is not exposed to concentration of credit risk.

The carrying values of financial assets which are neither past due nor impaired are as under:

|                                       | 2011             | 2010      |
|---------------------------------------|------------------|-----------|
|                                       | (Rupees in '000) |           |
| Cash and bank deposits                | 2,250,153        | 1,084,664 |
| Unsecured advances to employees       | 8,981            | 4,560     |
| Premiums due but unpaid               | 63,693           | 47,490    |
| Investment income due but outstanding | 103              | 897       |
| Investment income accrued             | 37,637           | 71,502    |
| Sundry receivable                     | 19,254           | 15,767    |

The carrying values of financial assets which are past due but not impaired are as under:

| 2011             | 2010   |
|------------------|--------|
| (Rupees in '000) |        |
| 33,898           | 13,475 |

The carrying values of financial assets which are past due and impaired are as under:

| 2011   | 2010         |
|--------|--------------|
| (Rup   | ees in '000) |
| 17,980 | 12,875       |

# **33. REINSURANCE RISK**

In order to minimise the financial exposure arising from large claims, the company, in the normal course of business, enters into agreement with other reinsurers.



Reinsurance ceded does not relieve the company from its obligation to policy holders and as a result the company remains liable for the portion of outstanding claims reinsured to the extent that reinsurer fails to meet the obligation under the reinsurance agreements.

In order to manage this risk, the company obtains reinsurance cover only from companies with sound financial health.

## 34. CAPITAL MANAGEMENT

The company's goals and objectives when managing capital are:

- to comply with the minimum paid-up capital requirements as prescribed by SECP which in respect of the current and next year is Rs. 500 million (2010: Rs 500 million);
- to safeguard the company's ability to continue as a going concern so that it can continue to provide returns for shareholders and benefits for the other stakeholders';
- to provide an adequate return to shareholders by pricing insurance contracts commensurately with the level of risk;
- maintain strong ratings and to protect the company against unexpected events / losses; and
- to ensure a strong capital base so as to maintain investor, creditor and market confidence and to sustain future development of the business.

As prescribed by SECP, company is required to maintain the minimum capital and to comply with the solvency requirements both for shareholders' and statutory funds in accordance with the Insurance Ordinance, 2000, with which the company is in compliance.

## 35. FAIR VALUE OF FINANCIAL INSTRUMENTS

Fair value is an amount for which an asset could be exchanged, or a liability settled, between knowledgeable willing parties in an arm's length transaction. Consequently, differences may arise between the carrying values and the fair values estimates.

As at December 31, 2011, the carrying value of all financial instruments is estimated to approximate their fair value, except for investments referable to non-linked funds, the market value of which exceeded the cost by Rs. 40.71 million (2010: Rs. 8.49 million) on an aggregate portfolio basis.

# 36. ACCOUNTING ESTIMATES AND JUDGMENTS

The company makes estimates and assumptions that affect the reported amounts of assets and liabilities within the next financial year. Estimates and judgments are continually evaluated and are based on historical experience and other factors, including expectations of future events that are believed to be reasonable under the circumstances. Estimates relating to insurance contracts are based on the advice of the appointed actuary. Some of the critical accounting estimates and judgments are as follows:

# 36.1 Policyholders' liabilities

# 36.1.1 Valuation discount rate

The valuation of policyholders' liabilities has been based on a discount rate of 3.75%, which is in line with the requirements under the repealed Insurance Act, 1938 and is considerably lower than the actual investment return the company is managing on its conventional portfolio. The difference each year between the above and the actual investment return is intended to be available to the company for meeting administration expense and provide margins for adverse deviation.



#### 36.1.2 Mortality assumption

For the purpose of valuing the insurance contracts, the mortality assumption used is based on EFU (61-66) table. This table is constructed on the basis of EFU (61-66) table, adjusted to reflect the mortality expectation in Pakistan. In the opinion of appointed actuary the adjusted table gives the closest match to the underlying mortality of the covered population.

## 36.1.3 Claims provision

The calculation of Incurred But Not Reported Claims Reserve for both Group Life under Conventional Business and Accident and Health lines has been based on the assumption that the claims lag pattern would follow the trend experienced over the past 3 years.

The reserving basis has been formulated on the recent claims lag pattern and experience of the company for each line of business separately. Appropriate margins have been added to ensure that the reserve set aside is resilient to changes in the experience.

### 36.1.4 Surrenders

For the purpose of valuation of conventional business, no provision has been made for lapses and surrenders. This gives prudence to the value placed on the liability by not taking any credits for the profits made on surrenders.

#### 36.2 Income taxes

In making the estimates for income taxes currently payable by the company, the management looks at the current income tax law and the decisions of appellate authorities on disputed issues in the past. However, the company has made adequate provision in this respect. Therefore, no amount is shown as a contingent liability of the company.

# 36.3 Impairment in respect of listed securities

The company determines that listed available-for-sale securities are impaired when there has been a significant decline in fair value below its cost. In making this judgment, the company evaluates among other factors volatility in share prices in normal course.

# 37. EVENTS OCCURRING AFTER THE BALANCE SHEET DATE

The Board of Directors in its meeting held on February 15, 2012 proposed a final cash dividend of Rs. 3 per share (2010: Rs. 1.50 per share) for the year ended December 31, 2011 amounting to Rs. 188.14 (2010: Rs. 94.07 million) for approval of the members at the forthcoming Annual General Meeting. These financial statements do not recognise this appropriation which will be accounted for in the financial statements for the year ending December 31, 2012.

#### 38. DATE OF AUTHORISATION FOR ISSUE

These financial statements were authorised for issue on February 15, 2012 by the Board of Directors of the company.

Masood Noorani

Chairman

Towfiq H. Chinoy
Director

Shahid M. Loan

Director

Javed Ahnfed Managing Director & Chief Executive Officer



# STATEMENT OF DIRECTORS

(As per the requirement of section 46(6) and section 52(2)(c) of the Insurance Ordinance, 2000)

## Section 46(6)

- a) In our opinion the annual statutory accounts of the Jubilee Life Insurance Company Limited (formerly New Jubilee Life Insurance Company Limited) set out in the forms attached to the statement have been drawn up in accordance with the Ordinance and any rules made thereunder;
- b) Jubilee Life Insurance Company Limited (formerly New Jubilee Life Insurance Company Limited) has at all the times in the period complied with the provisions of the Ordinance and the rules made thereunder relating to paid-up capital, solvency and reinsurance arrangements; and
- c) As at December 31, 2011 Jubilee Life Insurance Company Limited (formerly New Jubilee Life Insurance Company Limited) continues to be in compliance with the provisions of the Ordinance and the rules made thereunder relating to paid-up capital, solvency and reinsurance arrangements.

# Section 52(2)(c)

d) In our opinion, each statutory fund of Jubilee Life Insurance Company Limited (formerly New Jubilee Life Insurance Company Limited) complies with the solvency requirements of the Insurance Ordinance, 2000 and the Insurance Rules, 2002.

Masood Noorani Chairman Shahid M. Loan Director Aly Noor Mahomed Rattansey Director Javed Ahmed Managing Director & Chief Executive Officer

# **Statement of Appointed Actuary**

As per the requirement of section 52(2)(a) and (b) of the Insurance Ordinance, 2000

### In my opinion:

- a) The policyholders' liabilities in the balance sheet of Jubilee Life Insurance Company Limited (formerly New Jubilee Life Insurance Company Limited) as at December 31, 2011 have been determined in accordance with the provisions of the Insurance Ordinance, 2000; and
- b) Each statutory fund of Jubilee Life Insurance Company Limited (formerly New Jubilee Life Insurance Company Limited) complies with the solvency requirements of the Insurance Ordinance, 2000.

Nauman A. Cheema

Appointed Actuary of the Company Fellow of Society of Actuaries (USA) Fellow of Pakistan Society of Actuaries



# **NOTICE OF ANNUAL GENERAL MEETING**

Notice is hereby given that the 17th Annual General Meeting of the Shareholders of Jubilee Life Insurance Company Limited will be held as per below mentioned schedule:

Day, date and time: Venue April 23, 2012 (Monday) at 11.00 a.m.

Auditorium, Habib Bank Tower, Jinnah Avenue, Islamabad

## **Agenda**

## **Ordinary Business**

- 1. To receive, consider and adopt the audited financial statements of the Company for the year ended December 31, 2011 and the Directors and Auditors Reports.
- 2. To approve payment of Cash Dividend of Rs. 3.00 per share (30%) to the Shareholders as recommended by the Directors.
- 3. To consider the appointment of Auditors for the year ending December 31, 2012 and to fix their remuneration. The retiring Auditors Messrs. A.F. Ferguson & Co. Chartered Accountants being eligible offer themselves for re-appointment.

## **Special Business**

4. To consider and, if thought fit, to pass the following Resolution with or without modification(s) as a special resolution ratifying the investment of Rs. 10,518,270 in 100,000 ordinary shares of Packages Limited which is an associated company.

#### **RESOLVED that:**

- (a) The approval of the shareholders be and is hereby accorded in terms of Section 208 of the Companies Ordinance, 1984 for investment of Rs. 10,518,270 in the purchase of ordinary shares of Packages Limited.
  - FURTHER RESOLVED that the Special Resolution be and is hereby passed for the purpose of Section 208 of the Companies Ordinance, 1984.
- 5. To transact any other ordinary business as may be placed before the meeting with the permission of the Chair.

By order of the Board

February 15, 2012 Karachi Manzoor Ahmed Company Secretary

# Statement Pursuant to clause (b) of sub-section (1) of section 160 of the Companies Ordinance, 1984:

A statement under Section 160 (i) (b) of the Companies Ordinance, 1984, pertaining to the special business is being sent to the Shareholders along with the notice of AGM.

#### I. Investment in associated companies:

This statement sets out the material facts pertaining to the Special business to be transacted at the Annual General Meeting of the Company to be held on April 23, 2012.

An investment of Rs. 10,518,270 in the purchase of 100,000 ordinary shares of Packages Limited was made on 03.08.2011 by the company without seeking the approval of the shareholders. In order to rectify this situation, approval of the shareholders is now sought by way of the above Special Resolution.



The information required under SRO 27(1)/2012 dated January 16, 2012 is as under:

## (i) Name of the associated company along with criteria based on which relationship is established:

Packages Limited.

Mr. Towfiq Habib Chinoy, Director of Jubilee Life Insurance Company Limited is also a Director of Packages Limited since May 21, 2008.

# (ii) Purpose, benefits and period of investment;

To ratify the investment already made in ordinary shares of Packages Limited.

To earn dividend income and to benefit from future capital appreciation

Period of investment is not applicable being long term investment

## (iii) Maximum amount of investment;

Rs. 10,518,270

## (iv) Maximum price at which securities will be acquired;

Not applicable as the ordinary shares have already been acquired at a price of Rs. 105.18 on August 03, 2011

## (v) Maximum number of securities to be acquired;

Not applicable as 100,000 ordinary shares have already been acquired on August 03, 2011

#### (vi) Number of securities and percentage thereof held before and after the proposed investment;

99,401 shares being 0.12% holding prior to becoming an associated company

199,401 shares being 0.24% holding after the investment of August 03, 2011

# (vii) Average of the preceding twelve weekly average price (January 2012 to March 2012) of the security intended to be acquired;

Rs. 81.93 per ordinary share.

# (viii) Break-up value of securities intended to be acquired on the basis of the latest audited financial statements;

Rs. 319.15 per ordinary share. (2010)

# (ix) Earning (loss) per share of the associated company for the last three years;

2008 Rs. (2.32) 2009 Rs. 48.16 2010 Rs. (3.94)

# (x) Source of funds from where the shares will be purchased

Statutory funds

# (xi) Direct or indirect interest of directors, sponsors, majority shareholders and their relatives, if any, in the associated company;

Has no direct or indirect interest in Packages Limited except to the extent of shareholding in the associated company.



# (xii) Necessary due diligence for the proposed investment;

Not applicable as the investment is already made

# II. Status of Investment in associated companies:

As required under the clause 4(2) of the SRO No. 27(1)/2012 dated January 16, 2012, the status of the following investments in associated companies against approvals held by the company in the Annual General Meeting of April 26, 2007 is as under:

# a. International Industries Limited.

International Industries Limited ceases to be an associated company with effect from August 11, 2011 due to resignation of the common director from the Board of International Industries Limited.

| Sr. No. | Description  | Status   |
|---------|--|--|
| a)      | Total investment approved  | Rs. 150.0 million  |
| b)      | Amount of investment made to date  | Rs. 130.4 million  |
| c)      | Reasons for not having made complete investment so far where resolution required it to be implemented in specified time; and                   | Uncertainty in the stock market.   |
| d)      | Material changes in financial statements of associated company since date of the resolution passed for approval in investment in such company. | Earnings (basic & diluted) per share are:     2007 Rs. 7.36     2008 Rs. 7.06     2009 Rs. 3.75     2010 Rs. 8.40     2011 Rs. 8.59      Break-up value of shares on the basis of last published statements (2011) is Rs. 35.56      Average market price of the shares during preceding twelve weeks (January 2012 to |

#### b. Habib Bank Limited

| Sr. No. | Description  | Status   |
|---------|--|--|
| a)      | Total investment approved  | Rs. 150.0 million  |
| b)      | Amount of investment made to date  | Rs. 115.7 million  |
| c)      | Reasons for not having made complete investment so far where resolution required it to be implemented in specified time; and                   | Uncertainty in the stock market.   |
| d)      | Material changes in financial statements of associated company since date of the resolution passed for approval in investment in such company. | 1. Earnings (basic & diluted) per share are:  2007 Rs. 13.18 2008 Rs. 11.83 2009 Rs. 13.36 2010 Rs. 15.26 2011 Rs. 20.13 |
|         |  | 2. Break-up value of shares on the basis of last published statements (2011) is Rs. 91.99                                |
|         |  | 3. Average market price of the shares during preceding twelve weeks (January 2012 to March 2012) is Rs. 113.71           |



# c. Jubilee General Insurance Company Limited (formerly New Jubilee Insurance Company Limited)

| Sr. No. | Description  | Status  |
|---------|--|---|
| a)      | Total investment approved  | Rs. 150.0 million   |
| b)      | Amount of investment made to date  | Rs. 35.9 million  |
| c)      | Reasons for not having made complete investment so far where resolution required it to be implemented in specified time; and                   | Uncertainty in the stock market.  |
| d)      | Material changes in financial statements of associated company since date of the resolution passed for approval in investment in such company. | <ol> <li>Earnings (basic &amp; diluted) per share are:         2007 Rs. 8.93         2008 Rs. (4.05)         2009 Rs. 8.30         2010 Rs. 4.55         2011 Rs. 8.06</li> <li>Break-up value of shares on the basis of last published statements (2011) is Rs. 35.83</li> <li>Average market price of the shares during preceding twelve weeks (January 2012 to March 2012) is Rs. 59.16</li> </ol> |

III. The statement under section 160(1)(b) of the Companies Ordinance, 1984 is being sent to all members.

#### **Notes:**

- The Share transfer books of the Company shall remain closed from April 17, 2012 to April 23, 2012 (both days inclusive). Transfers received in order by our registrar, M/s Central Depository Company of Pakistan, CDC Share Registrar Service, CDC House, 99-B, Block-B, SMCHS, Main Shara-e-Faisal, Karachi-74400, at the close of business on April 16, 2012 will be treated in time for the purpose of attending the meeting.
- 2. A Member of the company entitled to attend and vote at this Meeting shall be entitled to appoint another member, as his/her proxy to attend, speak and vote instead of him/her, and a proxy so appointed shall have such rights, as respects attending, speaking and voting at the Meeting as are available to a member.
- 3. A Member shall not be entitled to appoint more than one proxy to attend any one meeting. If any Member appoints more than one proxy for any one meeting and more than one instruments of proxy are deposited with the Company, all such instruments of proxy shall be rendered invalid.
- 4. Proxies, in order to be effective, must be received by / lodged with the Company at its Registered Office 26-D, 3rd floor, Kashmir Plaza, Jinnah Avenue, Blue Area, Islamabad not less than 48 hours before the Meeting.
- 5. Members are requested to immediately notify any change in their addresses.
- 6. CDC Account Holders will further have to follow the under mentioned guidelines as laid down in Circular 1 dated January 26, 2000 issued by the Securities and Exchange Commission of Pakistan.



# A). FOR ATTENDING THE MEETING:

i) In case of individuals, the account holder or sub-account holder and / or the person whose securities are in group account and their registration details are uploaded as per the Regulations, shall authenticate his / her identity by showing his/her original Computerized National Identity Card (CNIC) or original passport at the time of attending the meeting.

The shareholders registered on CDC are also requested to bring their particulars, I.D. numbers and account numbers in CDS.

ii) In case of corporate entity, the Board of Directors' resolution/power of Attorney with specimen signature of the nominee shall be produced (unless it has been provided earlier) at the time of meeting.

## **B). FOR APPOINTMENT OF PROXIES:**

- i) In case of individual, the account holder or sub account holder and / or the person whose securities are in group account and their registration details are uploaded as per the Regulations, shall submit the proxy form as per requirement notified by the company.
- ii) The proxy form shall be witnessed by two persons whose names, addresses and CNIC numbers shall be mentioned on the form.
- iii) Attested copies of CNIC or the passport of the beneficial owners and the proxy shall be furnished with the proxy form.
- iv) The proxy shall produce his / her original CNIC or original passport at the time of the meeting.
- v) In case of corporate entity being a Member, the Board of Directors' resolution / power of attorney with specimen signature of the nominee / attorney shall have to be submitted (unless it has been provided earlier) along with the proxy form to the Company.



# PATTERN OF SHAREHOLDING

As at 31 December 2011

| Number of    | Share      | Shareholding' Slab |            | Total       |  |
|--------------|------------|--------------------|------------|-------------|--|
| Shareholders | From       |                    | То         | Shares held |  |
| 114          | 1          | to                 | 100        | 3,446       |  |
| 570          | 101        | to                 | 500        | 245,295     |  |
| 216          | 501        | to                 | 1,000      | 186,581     |  |
| 359          | 1,001      | to                 | 5,000      | 1,024,573   |  |
| 87           | 5,001      | to                 | 10,000     | 681,545     |  |
| 20           | 10,001     | to                 | 15,000     | 246,507     |  |
| 22           | 15,001     | to                 | 20,000     | 393,192     |  |
| 15           | 20,001     | to                 | 25,000     | 349,720     |  |
| 4            | 25,001     | to                 | 30,000     | 106,734     |  |
| 6            | 30,001     | to                 | 35,000     | 195,680     |  |
| 1            | 35,001     | to                 | 40,000     | 40,000      |  |
| 5            | 40,001     | to                 | 45,000     | 205,360     |  |
| 3            | 45,001     | to                 | 50,000     | 143,000     |  |
| 3            | 50,001     | to                 | 55,000     | 157,447     |  |
| 1            | 55,001     | to                 | 60,000     | 60,000      |  |
| 1            | 60,001     | to                 | 65,000     | 61,500      |  |
| 2            | 75,001     | to                 | 80,000     | 157,500     |  |
| 1            | 80,001     | to                 | 85,000     | 81,500      |  |
| 1            | 85,001     | to                 | 90,000     | 87,500      |  |
| 4            | 95,001     | to                 | 100,500    | 400,500     |  |
| 1            | 110,001    | to                 | 115,000    | 115,000     |  |
| 2            | 120,001    | to                 | 125,000    | 247,500     |  |
| 1            | 220,001    | to                 | 225,000    | 221,435     |  |
| 1            | 245,001    | to                 | 250,000    | 246,000     |  |
| 1            | 315,001    | to                 | 320,000    | 319,728     |  |
| 1            | 400,001    | to                 | 405,000    | 401,290     |  |
| 1            | 490,001    | to                 | 495,000    | 492,340     |  |
| 1            | 675,001    | to                 | 680,000    | 675,002     |  |
| 1            | 920,001    | to                 | 925,000    | 921,465     |  |
| 1            | 2,660,001  | to                 | 2,665,000  | 2,664,500   |  |
| 1            | 4,030,001  | to                 | 4,035,000  | 4,032,766   |  |
| 1            | 11,250,001 | to                 | 1,1255,000 | 11,255,000  |  |
| 1            | 36,290,001 | to                 | 3,6295,000 | 36,292,394  |  |
| 1,449        |            |                    |            | 62,712,000  |  |



# **CATEGORIES OF SHAREHOLDING**

# As at 31 December 2011

| Categories of Shareholders  | Number of Shareholders | Shares<br>held   | Percentage     |
|---|------------------------|--|----------------|
| 1. Directors, Chief Executive Officer and their Spouses and Minor Childern: Masood Noorani Towfiq Habib Chinoy Hina Javed Javed Ahmed Sultan Ali Akbar Allana Shahid Mahmood Loan John Joseph Metcalf Aly Noor Mahomed Rattansey          | 8                      | 344,715<br>221,435<br>100,500<br>20,000<br>780<br>500<br>500<br>500<br>500 | 0.55%          |
| 2. Associated Companies, Undertaking and Related Parties: Aga Khan Fund for Economic Development Fund S.A. Switzerlan Habib Bank Limited - Treasury Division Jubilee General Insurance Company Limited The Aga Kahn University Foundation | <b>4</b> d             | <b>52,072,500</b> 36,292,394 11,255,000 4,032,766 492,340                  | 83.03%         |
| <b>3. NIT and ICP</b> Investment Corporation of Pakistan  | 1 [                    | <b>500</b> 500   | 0.00%          |
| 4. Public Sector Companies & Corporations   |                        |  |                |
| 5. Banks, Development Financial Institutions,<br>Non Banking Financial Institutions<br>MCB Bank Limited   | <b>1</b> [             | <b>16,000</b> 16,000   | 0.03%          |
| <b>6. Insurance Companies</b> EFU General Insurance Limited The Premier Insurance Company of Pakistan   | 2                      | <b>921,965</b><br>921,465<br>500   | 1.47%          |
| 7. Modarbas and Mutual Funds CDC-Trustee First Dawood Mutual Fund CDC- Trustee HBL - Stock Fund CDC - Trustee JS Pension Savings Fund - Equity Account First Equity Modarba   | 4                      | <b>823,502</b> 675,002 122,500 23,000 3,000                                | 1.31%          |
| 8. Others   | 34                     | 650,221  | 1.04%          |
| 9. Executives  Mohammad Sohail Fakhar  Manzoor Ahmed  Zahid Burki  Muhammad Munawar Khalil  Faisal Qasim  | 5                      | 24,521<br>15,000<br>5,621<br>2,000<br>1,400<br>500                         | 0.04%          |
| 10. General Public - Local<br>Foreign   | 1,388<br>2             | 5,191,076<br>2,667,000   | 8.28%<br>4.25% |
| The Bank of New York Mellon SA/NV<br>Mohammad Ishaq   |                        | 2,664,500<br>2,500   |                |
| TOTAL * Excluding 2,500 shares held by Nominee Directors  | 1,449                  | 62,712,000   | 100.00%        |



# **CATEGORIES OF SHAREHOLDING**

# As at 31 December 2011

|  | Designation            | Transaction    | No. of<br>Shares |
|--|------------------------|----------------|------------------|
| I. Trading in shares by the Directors, CEO & Spouse and Executive during the year 2011 |                        |                |                  |
| Masood Noorani   | Director               | Purchased      | 154,248          |
| Hina Javed (spouse of the CEO)   | Director               | Purchased      | 13,000           |
| Manzoor Ahmed  | Company Secretar       | v Purchased    | 4,621            |
| Muhammad Sohail Fakhar   | Executive              | Purchased      | 14,220           |
| Muhammad Munawar Khalil  | Executive              | Purchased      | 1,400            |
| Zahid Barki  | Executive              | Purchased      | 1,000            |
|  | No. of<br>Shareholders | Shares<br>Held | Percentage       |
| 2. Catagories of Shareholders as at December 31, 2011                                  |                        |                |                  |
| Individuals  | 1,401                  | 5,560,312      | g                |
| Insurance Companies  | 3                      | 4,954,731      | -                |
| Joint Stock Companies  | 34                     | 650,221        | ]                |
| Financial Institutions   | 4                      | 47,563,894     | 76               |
| Modarbas & Mutual Funds  | 4                      | 823,502        | 1                |
| Non Residential Shareholders   | 2                      | 2,667,000      | 4                |
| Others   | 1                      | 492,340        | 1                |
|  |                        |                |                  |



# Jubilee Life Insurance Company Limited

(formerly New Jubilee Life Insurance Company Limited)

Head Office: 74/1-A, Lalazar, M.T. Khan Road, Karachi-74000, Tel: (021) 35611071-5, 35611802-8 Fax:(021) 35610959

#### **BRANCH NETWORK SOUTH REGION**

#### **BADIN**

Badin (Sub Office) Shop # 33-34, Naseem City Centre, Badin

Tel: (0297) 861260 Fax: (0222) 786191

#### **GHOTKT**

Station Road Branch Green Hotel Building, Main Chowk, Station Road , Ghotki. Tel: (0723) 600612 - 13

#### Mirpur Mathelo Branch

Green Hotel Building, Main Chowk, Station Road , Ghotki. Tel: (0723) 600612 - 13

#### Kandhkot Branch

Green Hotel Building, Main Chowk, Station Road, Ghotki. Tel: (0723) 600612 - 13

#### **HYDERABAD**

Hyderabad Cant Branch 1st Floor, Block - CC 1, Civic Center, Thandi Serak, Hyderabad. Tel: (0222) 2729112, 2786193-4 Fax: (0222) 2786191

#### **Hyderabad Indus Branch**

1st Floor, Block - CC 1, Civic Center, Thandi Serak, Hyderabad. Tel: (0222) 2729112, 2786193-4 Fax: (0222) 2786191

#### **Hyderabad Metro Branch**

Shop No. 1 & 2, Ground Floor Sambara Tower, Behind KFC, Near State Life Building, Thandi Sarak, Hyderabad. Tel: (0222) 2730141-42

## **Thandi Sarak Branch**

1st Floor, Block - CC 1, Civic Center, Thandi Sarak, Hyderabad. Tel: (0222) 2729112, 2786193-4 Fax: (0222) 2786191

# Jacobabad (Sub Office)

Quaid-e-Azam Road Opp. Old Municipal Committee, Quaid-e-Azam Road, Jaccobabad. Tel: (0722) 655085, 651237

# **Khipro Branch**

Sanghar Road, Opposite Forest Office, Khipro. Tel: (0235)879969

#### **Khipro Lucky Branch**

Sanghar Road, Opposite Forest Office, Khipro

Tel: (0235)879969

#### **KARACHI**

### Alpha Branch

1st Floor, Office No. 109, Asia Pacific Trade Center, Opp. Millenuim Mall, Main Rashid Minhas Road, Karachi.

Tel: (021)-34663183-84

# Ayesha Manzil Branch

B-1 & B-2, Anar Kali Apartment, F.B. Area, Block - 7, Karachi.

Tel: (021) 36321452-7 & 36320612-3

#### Civic Branch

1st Floor, Office No. 109, Asia Pacific Trade Center, Opp. Millenuim Mall, Main Rashid Minhas Road, Karachi. Tel: (021)-34663183-84

#### **Defence Branch**

20-C, Lane-12, Off Khayaban-e-Ittehad, Phase-II, Extension, DHA, Karachi. PABX: (021) 35391586-8

#### **Garden East Branch**

G-5, Adenwalla Apartment, GRE 325/2, Garden Éast, Karachi. Tel: (021) 32259552-3

**Lavish City Branch**Office No. 601, 6th Floor,
Block-06, P.E.C.H.S., Progressive Centre, Shahrah-e-Faisal, Karachi. PABX: 021-34392853-4-5

#### **Jauhar Branch**

Plot No. 6/FL-6, 2nd Floor, Block-06, KDA Scheme 24, Gulshan-e-Iqbal, Karachi. PABX: 021-34834214-5

#### **Karachi Central Branch**

Ist Floor, Office # 601, 6th Floor Progressive Centre, Block 6, PECHS, Main Shahr-e-Faisal, Karachi Tel: (021) 34392853-55 Fax: (021) 34322170 Tel: (021) 34325387

#### **Liberty Branch**

1st Floor, Office No. 105-A & 106, Asia Pacific Trade Center, Opp. Drive-In-Cinema, Main Rashid Minhas Road, Karachi. Tel: (021) 34017415

#### Karachi Mehran Branch

1st Floor, Office No. 105-A, 106 Asia Pacific Trade Centre, Main Rashid Minhas Road, Karachi. PABX: 021-34663183-4

### Gulshan-e-Iqbal Branch

Plot No. 6/FL-6, 2nd Floor, Block-06, KDA Scheme 24, Gulshan-e-Iqbal, Karachi. PABX: 021-34834214-5

#### **Pioneer Branch**

Ist Floor, Office No. 105-A, 106, Asia Pacific Trade Centre, Main Rashid Minhas Road, Karachi. PABX: 021-34663183-4

latinum Branch

G-5, Adenwala Apartment, GRE 325/2, Garden East, Karachi. Tel: (021) 32259552-3

Royal Branch Flat No. 9, Afzal Apartment, KDA Scheme No. I-A, Stadium Road, Karachi. Tel: (021) 34131346 – 50 Fax: (021) 34947252

**Shaheen – 1, Branch** 1st Floor, Office No. 105-A, 106 Asia Pacific Trade Centre, Main Rashid Minhas Road, Karachi. PABX: 021-34663183-4

#### **Nobel Branch**

Mezzanine Floor, Farhan Towers, Rashid Menhas Road, Block – 20, Gulistan-e-Jauhar, Karachi Tel: (021)-34663270-79

Zamzama Branch 20-C, Lane 12, Off. Khayaban-e-Ittehad, Phase-II, Extension, DHA, Karachi. PABX: 021-35391586-8

#### **KHAIRPUR**

#### **Civic Center Branch**

Near Ghareeb Nawaz Hotel, Opp. Circuit House, Khairpur. Tel: (0243) 714872

#### **LARKANA**

Larkana Central Branch
1364/2, Block C, Nawatak Mohallah, Larkana.
Tel: (074) 4057483-4, 4057486-7
Fax: (074) 4057482

**Larkana City Branch** 1364/2, Block C, Nawatak Mohallah, Larkana. Tel: (074) 4057483-4, 4057486-7 Fax: (074) 4057482

# Shikarpur (Sub Office) Near Modern Public School,

Station Road, Old Saddar, Shikarpur.

## **Larkana Indus Branch**

Tale 1364/2, Block C, Nawatak Mohallah, Larkana. Tel: (074) 4057483-4, 4057486-7 Fax: (074) 4057482

**Larkana Royal Branch** 1364/2, Block C, Nawatak Mohallah, Larkana. Tel: (074) 4057483-4, 4057486-7 Fax: (074) 4057482

#### **Station Road Branch**

Near Ali-Manzar Cinema, Station Road, Larkana. Tel: (074) 4057483-4 4057486-7 Fax: (074) 4057482

Mehar City Branch Eri Building, Girls School Road, Near UBL Bank, Mehar. Tel: (025) 4730406

Shahbaz Branch, Mehar Eri Building, Girls School Road, Near UBL Bank, Mehar. Tel: (025) 4730406

#### Daharki Branch

Near First Mircro Finance Bank, G.T. Road, Daharki. Tel: (0723) 644317 – 18

#### CORPORATE DISTRIBUTION

: Jubilee Life Building, 74/1-A, Lalazar, M.T. Khan Road, Karachi-74000 Tel: (021) 35611071-5, Ext. 2263 Fax: (021) 35612314 : 21-L, Gulberg III, Main Ferozepur Road, Lahore. Tel: (042) 5841915, Fax: (042) 5841913 : Satiana Road Branch, 1st Floor-721, Batala Colony, Satiana Road, Faisalabad. Tel: (041) 8712008, 8733179, 8717337, 8720984, 8714256, 8720487 Fax: (041) 8710101 Karachi Lahore

Rawalpindi: DD-79, Asad Plaza, Shamsabad, Muree Road, Rawalpindi. Tel: (051) 4575243, 111-116-554

# Jubilee Life Insurance Company Limited

(formerly New Jubilee Life Insurance Company Limited)

Head Office: 74/1-A, Lalazar, M.T. Khan Road, Karachi-74000, Tel: (021) 35611071-5, 35611802-8 Fax:(021) 35610959

**MIRPURKHAS** Mirpurkhas City Branch Umar Kot Road , Mirpurkhas. Tel: ( 0233) 873106

**NAUSHEROFEROZ Nausheroferoz City Branch** 

Near Rahil Clinic, Main Road,

Nausheroferoz. Tel: (0242) 448424, 481222

Mehrabpur (Sub Office) Shop No. 2, 3, 4, 5, S. # 243/2A, Unit # 1, Masood Abad Colony, Link Road.

Panu Aqil Branch

Opposite Caltex Petrol Pump, Baiji Chowk, Panu Aqil. Tel: (071) 5691717 - 18

**Rohri Branch** 

Office No. 01, Ist Floor, Building No. 2181/8, Main G.T. Road, Near Bab-e-Qarbala, Rohri. Tel: (071) 5644792-3

**OUETTA** 

Quetta City Branch
Suite # 11 & 12, 2nd Floor,
Institute of Engineering,
Zargoon Road, Quetta.
Tel: (081) 2829822, 2823913

**SUKKUR Sukkur City Branch** 

1st Floor, Lala Azam Plaza, Opp. Excise Office,

Station Road, Sukkur. Tel: (071) 5612056, 5614515, 5614261 Fax: (071) 5613375

**NORTH REGION** 

**ABBOTABAD Mansehra Road Branch** 

Civic Shopping Center, Near Muqadas Tower, Mansehra Road, Mandian,

Abbotabad.

Tel #: (0992)383257, 383249

**ISLAMABAD** 

**Jinnah Avenue Branch** 

D-26, 3rd Floor, Kashmir Plaza, Jinnah Avenue,

Islamabad.

Tel: (051) 2206930-3 Fax: (051) 2825372

Chakwal (Sub Office)

Office # C-7 & C-8, City Trade Centre, Tehsil Chawk, Chakwal. Tel: (0543) 555146 - 47

Karakuram 1 Branch

D-26, 3rd Floor, Kashmir Plaza, Jinnah Avenue,

Islamabad.

Tel: (051) 2206930-3 Fax: (051) 2825372

Karakuram 2 Branch

D-26, 3rd Floor, Kashmir Plaza, Jinnah Avenue,

Islamabad.

Tel: (051) 2206930-3 Fax: (051) 2825372

Margala Hill Branch

D-26, 3rd Floor, Kashmir Plaza, Jinnah Avenue, Islamabad.

Tel: (051) 2206930-3 Fax: (051) 2825372

**Rawal Branch** 

D-26, 3rd Floor, Kashmir Plaza, Jinnah Avenue, Islamabad. Tel: (051) 2206930-3 Fax: (051) 2825372

**Pindi Road Branch** 

2nd Floor, Gulistan Plaza, Pindi Road,

Tel: (058660) 44475 Fax: (058660) 46897

**MIRPUR AZAD KASHMIR** Allama Iqbal Road Branch

Plot No.629, 1st Floor, Sector B-1, Bank Square, Allama Iqbal Road,

Mirpur AJK.

Tel: (058610) 45802-5

Jehlum (Sub Office)

Test Floor, Flat No. 9, Soilder Plaza, Civil Lines, Jehlum. Tel: (0544) 614582 Fax: (0544) 614582

Muzaffarabad (Sub Office)

7 to 11 Building, 2nd Floor Mir Waize Kashmir Road, Opp. C.M.H., Muzaffarabad. Tel: (058) 81045041

**PFSHAWAR** 

Cantt. Branch- 1 UG-Office # 422, 424, 426, 440, 442, Main Deans Trade Centre, Peshawar Cantt. Tel: (091) 5270388, 5250395, 5270566

Cantt. Branch- 2 UG-Office # 422, 424, 426, 440, 442, Main Deans Trade Centre, Peshawar Cantt. Tel: (091) 5270388, 5250395, 5270566

UG-Office # 422, 424, 426, 440, 442, Main Deans Trade Centre, Peshawar Cantt. Tel: (091) 5270388, 5250395, 5270566

Chitral (Sub Office)

Ground Floor, Terichmir View Hotel, Shahi Qilla Road, Main Bazar, Chitral. Tel: (0943) 412207 - 413649

**Lucky Marwat Branch** B - 501 - 502, City Tower, University Road, Peshawar. Tel: (091) 5850520-22 Fax: (091) 5842449

**University Road Branch** 

B - 501 - 502, City Tower, University Road, Peshawar. Tel: (091) 5850520-22 Fax: (091) 5842449

Kohat (Sub Office)

Al-Madina Plaza, Pehzati Chikarkot, Bannu Road, Kohat.

Tel: (092) 2519789

**Capital Branch** 

DD-83, 1st Floor, Minhas Shopping Plaza Shamsabad,

Murree Road, Rawalpindi. UAN: (051) 111-11-6554 Tel: (051) 4575201 - 4 Fax: (051) 4575209

**Haider Road Branch** 

2nd Floor, Hall No. 3, Bilal Plaza, Grindlay's Market, Haider Road,

Rawalpindi Cantt.

Tel: (051)-5111335, 5112581 - 4

Fax: (051)-5111336

Saddar Branch

DD-83, 1st Floor,

Minhas Shopping Plaza Shamsabad, Murree Road, Rawalpindi.

UAN: (051) 111-11-6554 Tel: (051) 4575201 - 4 Fax: (051) 4575209

**Shamsabad 1 Branch** 

DD-83, 1st Floor, Minhas Shopping Plaza Shamsabad,

Murree Road, Rawalpindi. UAN: (051) 111-11-6554 Tel: (051) 4575201 - 4 Fax: (051) 4575209

**Twin City Branch** 

DD-83, 1st Floor, Minhas Shopping Plaza Shamsabad,

Murree Road, Rawalpindi. UAN: (051) 111-11-6554 Tel: (051) 4575201 - 4 Fax: (051) 4575209

**MULTAN REGION** 

**BAHAWALPUR** 

**Bahawalpur Branch** 

1st Floor, Adil Complex, Opp. Circuit House, Ahmed Pur Road, Bahawalpur. Tel (062) 2877326

MULTAN

Abdali Road Branch - 1

NIPCO House, 63-A, Abdali Road, Multan. Tel: (061) 4573301- 02

Fax: (061) 4573397

**Sahiwal Branch** 

NIPCO House, 63-A, Abdali Road, Multan.

Tel: (061) 4573301-02 Fax: (061) 4573397

**Roval Branch** 

NIPCO House, 63-A, Abdali Road, Multan.

Tel: (061) 4573301-02 Fax: (061) 4573397

Rahim Yar Khan City

NIPCO House, 63-A, Abdali Road, Multan.

Tel: (061) 4573301-02 Fax: (061) 4573397

CORPORATE DISTRIBUTION

: Jubilee Life Building, 74/1-A, Lalazar, M.T. Khan Road, Karachi-74000 Tel: (021) 35611071-5, Ext. 2263 Fax: (021) 35612314 : 21-L, Gulberg III, Main Ferozepur Road, Lahore. Tel: (042) 5841915, Fax: (042) 5841913 : Satiana Road Branch, 1st Floor-721, Batala Colony, Satiana Road, Faisalabad. Tel: (041) 8712008, 8733179, 8717337, 8720984, 8714256, 8720487 Fax: (041) 8710101

Rawalpindi : DD-79, Asad Plaza, Shamsabad, Muree Road, Rawalpindi. Tel: (051) 4575243, 111-116-554

# Jubilee Life Insurance Company Limited

(formerly New Jubilee Life Insurance Company Limited)

Head Office: 74/1-A, Lalazar, M.T. Khan Road, Karachi-74000, Tel: (021) 35611071-5, 35611802-8 Fax:(021) 35610959

#### **RAHTM YAR KHAN Shahi Road Branch**

White Palace Hotel, 1st Floor, City Centre, Shahi Road, Rahim Yar Khan. Tel: (068) 5887601

Fax: (068) 5887602

#### **City Center Branch**

White Palace Hotel, 1st Floor, City Centre, Shahi Road, Rahim Yar Khan. Tel: (068) 5887601

Fax: (068) 5887602

## Sadigabad Branch

White Palace Hotel, 1st Floor, City Centre, Shahi Road, Rahim Yar Khan. Tel: (068) 5887601 Fax: (068) 5887602

#### **CENTRAL REGION**

#### **FAISALABAD**

## Layalpur Branch - 1

721-B, 1st Floor, Batala Colony, Satiana Road, Faisalabad. Tel: (041) 8733179, 8720984, 8714256,

8733435 Fax: (041) 8710101

#### **Satiana Road Branch**

721-B, 1st Floor, Batala Colony, Satiana Road, Faisalabad.

Tel: (041) 8733179, 8720984, 8714256,

8733435

Fax: (041) 8710101

### **GUJRANWALA**

#### G. T. Road Branch 1

Chughtai Centre, G.T. Road, Shaheenabad, Gujranwala. Tel: (055) 3824730 - 5

#### G.T. Road Branch 2

3rd Floor Zaheer Plaza, G.T. Road, Gujranwala. Tel: (055) 3736611 - 13

# **GUJRAT**

#### **Chanab Branch**

Ground Floor, Ittefaq Plaza, Jinnah Road, Gujrat. Tel: (0533) 3525115, 3535115, 3536115

### Jalalpur Jattan Branch

Ground Floor, Ittefaq Plaza, Jinnah Road, Gujrat. Tel: (0533) 3525115, 3535115, 3536115

#### **Burag Branch**

Ground Floor, Ittefaq Plaza, Jinnah Road, Gujrat. Tel: (0533) 3525115, 3535115, 3536115

#### Lalamusa Branch

Ground Floor, Ittefaq Plaza, Jinnah Road, Gujrat. Tel: (0533) 3525115, 3535115, 3536115

#### **Model Town Branch**

Plot No. 217-218, BP GESH Lahore 1st Floor on Puniab Bank Model Town, Link Road, Lahore. PABX: (042) 35970127-133 (7 lines)

#### **Depalpur Branch**

16/2, 2nd Floor, KSB Pumps Building, Sir Aga Khan Road, Lahore. UAN: (042) 111-11-6554 Tel: (042) 36308956-59

Fax: (042) 36308963

#### **Dawn Branch**

16/2, 2nd Floor, KSB Pumps Building, Sir Aga Khan Road, Lahore.

UAN: (042) 111-11-6554 Tel: (042) 36308956 - 59 Fax: (042) 36308963

#### **Champs Branch**

16/2, 2nd Floor, KSB Pumps Building, Sir Aga Khan Road, Lahore.

UAN: (042) 111-11-6554 Tel: (042) 36308956 - 59 Fax: (042) 36308963

#### **Mentor Branch**

16/2, 2nd Floor, KSB Pumps Building, Sir Aga Khan Road, Lahore. UAN: (042) 111-11-6554

Tel: (042) 36308956 - 59 Fax: (042) 36308963

#### **Tycoon Branch**

16/2, 2nd Floor, KSB Pumps Building, Sir Aga Khan Road, Lahore. UAN: (042) 111-11-6554

Tel: (042) 36308956 - 59 Fax: (042) 36308963

#### **Ravi Branch**

175 Gen. Sarfraz Khan Road, Shadman Colony 2, Lahore. UAN: (042) 111-11-6554 Tel: (042) 37562705-6 Fax: (042) 37232246

### **Shadman Branch**

175 Gen. Sarfaraz Khan Road, Shadman Colony 2, Lahore. Tel: (042) 37562705 - 6 Fax: (042) 37232246

#### **SARGODHA**

### **Club Road Branch**

405 Club Road, Opp. Cantonment Board, Sargodha.

Tel: (048) 3725467-69

#### **Hafizabad Branch**

405 Club Road, Opp.. Cantonment Board, Sargodha.

Tel: (048) 3725467-69

# **Paris Road Branch**

2nd Floor, Al-Amin Centre, Opp. Sialkot Chamber of Commerce & Industry, Paris Road, Sialkot. Tel: (052) 4264687-8 Fax: (052) 4265041

#### **BANCASSURANCE**

#### Karachi Bancassurance

Karachi RBC, Banglow # 245/6/2/O, Block -6 P.E.C.H.S, Karachi. Tel: (021) 34322411 - 495 - 497

#### Faisalabad Bancassurance

Office # 5, 1st Floor, Ghori Arcade, Saleemi Chowk, Satayana Road, Faisalabad.

Tel: (041) 8500556 & 8500558

## Sialkot Bancassurance

Office # 3, BASF Building, Defence Road, Near Sublime Chowk, Sialkot.

Tel: (052) 3550510,3550520,3551234

#### Gujranwala Bancassurance

Office # 12, 1st Floor, Trust Plaza, Near DMK Cargo. Tel: (055)3822422,3822622 & 3822722

Lahore Bancassurance 21-L, Gulberg III, Ferozepur Road, Lahore. Tel : (042) 35843612 - 19, UAN: 042-111-116-554

### **Bahawalpur Bancassurance**

Shop # 108, 109 & 110, 1st Floor, Awan Plaza, Andron-e-Ahmed Puri Gate, Bahawalpur. Tel: (062) 2882237-39

#### Multan Bancassurance

10-A, 1st Floor, Twin Towers, Tehsil Chowk, Near Silk Bank, Bosan Road, Multan. Tel : (061) 6511925, 6511927 & 6511937

#### Sahiwal Bancassurance

128 C, Gulistan Road Near Ali Masjid/ Kutchery Road, Sahiwal. Tel: (040) 4464442

#### Rawalpindi Bancassurance

DD-79, Asad Plaza Shamsabad Murree Road, Rawalpindi. Tel: (051) 111-116-554

#### Sargodha Bancassurance

Office # 55, 2nd Floor, Al-Rehman Trade Center, University Road. Tel: (048) 3768646-47

#### **Gujrat Bancassurance**

Ist Floor, Nayyer Carpet, Prince Chowk, Khajgan Road, Near Bahaya Pizza Shop. Tel: (053) 3533020

**Hyderabad Bancassurance** Bungalow # 97, Mezzanine Floor, Opp. Bank Al-Habib, Doctor's Line, Saddar Bazar.

Tel: (0222)786084

#### CORPORATE DISTRIBUTION

Jubilee Life Building, 74/1-A, Lalazar, M.T. Khan Road, Karachi-74000 Tel: (021) 35611071-5, Ext. 2263 Fax: (021) 35612314 Lahore : 21-L, Gulberg III, Main Ferozepur Road, Lahore. Tel : (042) 5841915, Fax : (042) 5841913
Faisalabad : Satiana Road Branch, 1st Floor-721, Batala Colony, Satiana Road, Faisalabad. Tel: (041) 8712008, 8733179, 8717337, 8720984, 8714256, 8720487 Fax: (041) 8710101
Rawalpindi : DD-79, Asad Plaza, Shamsabad, Muree Road, Rawalpindi. Tel: (051) 4575243, 111-116-554

# **PROXY FORM**

| I/We  | of                        | (full add                                | dress) |
|---|---------------------------|--|--------|
| being member(s) of Jubilee Life Insurance Company   | / Limited and holder of   |  |        |
| ordinary shares as per shares register folio No   |                           | CDC Participant ID                       |        |
| CDC Account Nohere  | eby appoint Mr./Mrs./Miss |  |        |
| of  |                           | (full add                                | dress) |
| or failing him/her  | of                        | or failing him / her                     |        |
| of  | as my proxy to attend, s  | speak and vote for me and on my behalf   | at the |
| Annual General Meeting of the Company to be he tower, Jinnah Avenue Islamabad and at any adjo | . ,                       | nday) at 11.00 a.m. at Audiotrium, Habib | Bank   |
| In witness whereof, I have placed my/our hand(  | s) this                   | day of April 2012.                       |        |
| Signed by   |                           |  |        |
| In presence of  |                           |  |        |
| Signature Name: Addresee: Passport / NIC No.  |                           | Please affix<br>Revenue Stamp            |        |
|   |                           | Signature of Member(s)                   |        |

A member entitled to attend and vote at the Annual General Meeting may appoint another member as proxy to attend, speak and vote instead of him.

The instrument appointing a proxy shall be in writing under the hand of the appointer or of his attorney duly authorized in writing, if the appointer is a corporation, under its common seal or the hand of an officer or attorney duly authorized.

The instrument appointing a proxy, together with the power of attorney if any under which it is signed or a notarial certified copy thereof, should be deposited at the Registered Office not less than 48 hours before the time of holding the meeting.

AFFIX CORRECT POSTAGE



If undelivered please return to:

Jubilee Life Insurance Company Limited (formerly New Jubilee Life Insurance Company Limited)

74/1-A, Lalazar, M. T. Khan Road, Karachi-74000 Phone: (0092) (21) 35611071-75, 35611802-08

Fax: (0092) (21) 35610959

Fold : Here

Fold : Here

# JUBILEELIFE.COM

Jubilee Life Insurance Company Limited (formerly New Jubilee Life Insurance Company Limited)

**Head Office** 

74/1-A, Lalazar, M.T. Khan Road, Karachi-74000,

Tel: (021) 35611071-5, 35611802-8 Fax:(021) 35610959